

Agile Workspace Privacy Policy

Agile Workspace Limited takes the protection of personal data seriously and strictly abides by the regulations of the New Zealand Privacy Act. Personal data will only be collected to an extent that is technically required. In no case this data will be sold or passed on to third parties without your consent. The following declaration gives you an overview on how this protection is obtained and which kind of data is collected for which purposes.

Collection, processing and passing on of personal data

In principle you can visit our website without leaving any personal data. Personal data is only collected if you give it voluntarily, e.g.:

- When you open a support ticket on our website support.smartalock.com.
- When you want to link your smartphone to a locker bank
- If you elect to allow us to backup your Smartalock controller database
- If you elect to enable statistics gathering on your Smartalock master controller

When you create a Smartalock.com account for using with these respective web applications, respectively we will capture personal data.

If you elect to enable backup and analytics services for your Smartalock Master controller, we will potentially capture personal data

Consent and use of data only for the purpose stated

When entering personal or business-related data (e-mail addresses, names, addresses, Card serial numbers, enabling logging etc), the disclosure of the data takes place on a completely voluntary basis. By entering the data you give your consent to the collection, processing and use of the same for purposes of providing a smartphone connection to a locker bank, to establishing contact, to respond to support tickets. A collection, processing and use for any other purposes does not take place. This consent can be revoked with effect for the future at any time.

A passing on of your data will not take place unless you explicitly wish so.

Anonymous collection of data on our website

Your browser transmits information which is automatically collected and saved in the server log files of Agile Workspace Limited. This is e.g.

- type/version of the browser
- used operating system
- referrer URL (the previously visited website)
- host name of the accessing computer (IP address)
- time of the server request

This data is not associated by the Agile Workspace Limited servers with specific persons. A merging of this data with other data sources is not carried out, the data will be deleted after a statistical analysis.

Cookies

Our websites uses called cookies in several places. They help make our service more user-friendly, effective and secure. Cookies are small text files which are put on your computer and saved by your browser. Most of the cookies used by us are "session cookies" which will be deleted after your visit. Cookies do not cause any damage on your computer and do not contain any viruses.

Right to information

You are entitled to request information as to which data is stored concerning your person, its origin, its recipients as well as the purpose of the storage.

In addition you have a right to have your personal data corrected, blocked and deleted in accordance with legal regulations.

Security

The Agile Workspace Limited has sophisticated technical and organizational measures in place to protect the data provided to us against accidental or premeditated manipulation, loss, destruction and access by unauthorized persons.

Smartalock Master controller database backups are encrypted and the decryption key is not stored with the backups

Smartalock Analytics (Statistics) collects anonymous usage data about locker bank use, such as number of free lockers and the number of opens and closes associated with a locker. End user names and details are not transmitted to the analytics service.

Newsletter Subscription

Our newsletters can be unsubscribed at any time. There is a link at the end of each newsletter (footer) which points to our website. Users can unsubscribe from all newsletters. Alternatively they can manage their newsletter data, for e.g. change the E-Mail address.

Additional information

Your trust is important to us. Therefore, we will answer all of your inquiries regarding the processing of your personal data. If you have any questions which are not answered in this data protection declaration or if you wish to have more in-depth information on a certain issue, please feel free to contact us via support@smartalock.com at any time.

Our Address

Agile Workspace Limited.

403/150 Karangahape Road

Auckland 1010

New Zealand

www.smartalock.com

support.smartalock.com