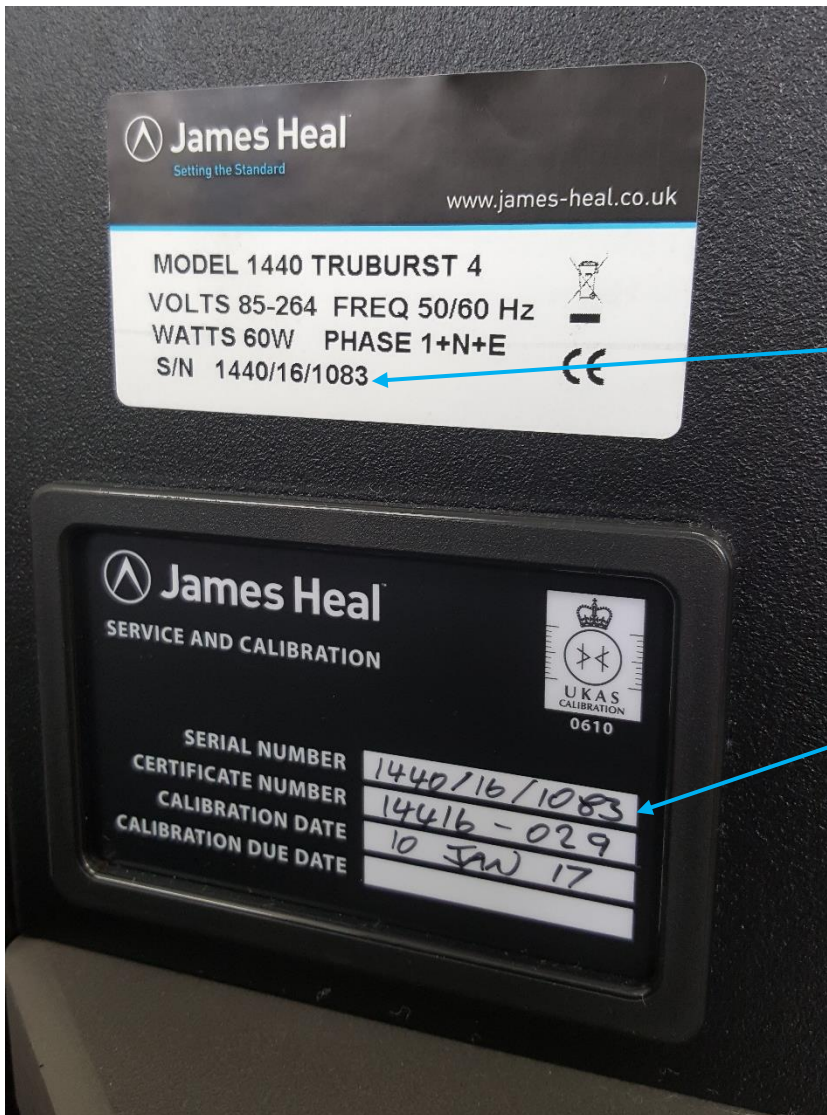


## Where to find the serial number on your instrument

To submit a ticket on the KnowledgeHub, you need to provide a serial number for the instrument it is regarding. The serial number can be found in two places on the instrument:



1. Every instrument has a sticker with the Serial Number (S/N) on it.

This sticker can usually be found on the side or back of the instrument.

2. If you have had your instrument calibrated with James Heal, there will be a card on the instrument.

The serial number is written on the top of this card.