

## Single Sign-On (SSO) Salesforce

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Product, CustomerGauge  
05 August 2016

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CustomerGauge's **Single Sign-On feature** (SSO) makes it easy for clients with Salesforce™ to log into CustomerGauge using Salesforce user credentials - a “one-click” solution

## Feature Overview

Save users time and invoke corporate policies with the CustomerGauge Single Sign On (SSO) feature.

Users easily log into CustomerGauge using Salesforce credentials on CustomerGauge login page

Users logged into Salesforce can click on a CustomerGauge link\* (or button)\* from inside Salesforce to see more information in CustomerGauge

**CustomerGauge**

Sign in with your CustomerGauge account


**E-MAIL**  
Your e-mail

**PASSWORD**  
Your password

Remember me [Forgot your password?  
Reset your password here](#)

Sign in

or

 Log in using Salesforce

**Need help?** Visit the [support page](#) or contact our support team.

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\*NB button or link to CG can be easily set up by Salesforce admin

# Feature Overview

Your Salesforce Org is used as Identity Provider (IdP)

Based on industry standard SAML 2.0 protocol

SSO Settings Manager is available inside the CustomerGauge application making it easy to set up by your Salesforce admin. Takes just a few minutes.

**Single Sign On**  
You can set up the Single Sign On (SSO) option between your CustomerGauge and Identity Provider application here. For detailed instructions please click [here](#)

**SSO Setting**

SSO Disabled  
 SSO Enabled (Users may still login into to CustomerGauge using their credentials)

**User creation**

The user permissions will be handled by you from your Identity Provider environment. If a user tries to access your CustomerGauge application by SSO and has the the CustomerGauge user and ask for a CustomerGauge specific password.

**Identity Provider configuration**  
You can provide your identity provider information here. For detailed instructions please click [here](#)

<b>Entity ID</b>	Entity ID
<b>Identity Provider</b>	Select Field
<b>Single Sign On Service URL</b>	HTTP Redirect binding
<b>Certificate</b>	X.509 Certificate
<b>Certificate fingerprint</b>	Certificate fingerprint
<b>Certificate fingerprint algorithm</b>	Select Field

**CustomerGauge Service Provider configuration**  
You will need to copy this information to your identity provider. For detailed instructions please click [here](#)

<b>Entity ID</b>	_____
<b>Assertion Consumer Service URL</b>	_____
<b>Login URL</b>	_____
<b>Binding</b>	HTTP-Redirect

## Feature Benefits

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Manage CustomerGauge SSO permission set from Salesforce to grant/deny SSO access to users\*



Additionally, users can login to CustomerGauge with CustomerGauge credentials.

CustomerGauge billing-by-user can be easily aligned to Salesforce User Base.

\*The Client will be responsible for handling the SSO permissions from Salesforce environment. If users gets to CustomerGauge by SSO and has rights, CustomerGauge will automatically create the CustomerGauge user and ask them for a CustomerGauge specific password.

\*The Client is responsible for managing user list inside CustomerGauge.

# Setting up SSO

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- ✓ Simple and straightforward
- ✓ Limited technical support required from CustomerGauge for setup
- ✓ Full setup guide to take you through the steps for both CustomerGauge and Salesforce Setup

# Thank you!

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**Interested in our SSO (Salesforce) feature  
and would like to see a demo?**

**Contact us!**