

**Q: Could you remind me of the ACTP program numbers again?**

*A: Currently, we have 212 approved ACTP providers.*

**Q: Increase in programs might be due to the improving perception of the value of ICF credentialing. More demand for credentialed coach = more demand for training programs.**

*A: I completely agree. Thank you for your insight.*

**Q: Is it possible to include cities in the Training Program Search Service?**

*A: It is and one that has been suggested already. I am looking at rebuilding this service and want to ensure that we are making it as user friendly and efficient as possible.*

**Q: When will ACSTH providers be invited to complete the PCC Marker Training?**

*A: At this time, we are still focusing on getting the ACTP providers trained in the PCC Markers first as we will soon require them to include the PCC Markers within their own courses. Due to this, we want to ensure that we are providing training to these organizations first. Please also know that we have not set a compliance date for ACTP providers at this time. We want this to be a smart date and want to ensure that it will allow for training providers to have time to receive the training that is needed.*

**Q: Should we send ICF an email if you are specifically interested in attending the training?**

*A: You may, but I cannot guarantee that you will be added to the waiting list. The current waiting list is comprised of those individuals who submitted the application initially, but were not invited to the training due to the session filling up. However, you are more than welcome to send me a request and I can pass that along and let you know if you were added, or if you will need to apply separately for that.*

**Q: Is the percentage of paid and probono hours changing with the new credentialing requirements taking place in October?**

*A: The requirement changes will effect the number of paid vs. pro-bono hours needed for a credentialing application:*

- *ACC – Total of 100 hours of client coaching experience hours where at least 75 of those hours are paid and the remaining 25 hours may be pro-bono hours.*
- *PCC – Total of 500 hours of client coaching experience hours where at least 450 of those hours are paid and the remaining 50 hours may be pro-bono hours.*

**Q: If a student starts a program in September, can they count previous client coaching hours?**

*A: This depends. If they start a coach training program in September and then apply for their ICF credentials before October 1, 2016, then yes. However, if they start the training in September but do not submit their credentialing application until after October 1, 2016, then will not be able to count their previous experience; only the experience hours that occurred after they started their coach-specific training.*

**Q: What is the fee to attend the PCC Marker Training?**

*A: Currently, the fee to take the virtual training is \$150.00 USD. However, please know that this fee is subject to change. If that happens, you will be notified of this before we send out the application.*

**Q: Could we have an outline of the PCC Markers and the Training itself?**

*A: We do provide an outline when someone is accepted into the training, however, I am not sure if this outline is available for everyone to see. I will find out if I am able to share this and will send it along to everyone who registered for the call. I will send the PCC Markers to everyone attending this call to ensure that everyone has this as reference material.*

**Q: I do not recall getting the Pathways to Professionalism Survey. Could you point me to who I need to speak with?**

*A: Please send me an email letting me know that you didn't get the survey and I will pass it along to our Education Department. I cannot guarantee that you will be able to provide feedback now that the survey is completed, but I can pass your request along to them.*

**Q: The biggest growth in the coach training market is teaching managers and leaders coaching skills. When will ICF finally recognize this and redefine the competencies and ethics to reflect this shift?**

*A: This is a fantastic question and one that I don't have a direct answer to. However, I do know that this is an area that ICF is currently researching and doing studies into and trying to learn more about. I want to put you in contact with our research department as they will be a really good resource for you and will be happy to share what we have done so far and further that discussion with you.*

**Q: If we are mentoring applicants for the MCC, are the PCC Markers currently being used to ensure that the MCC applicants pass the PCC Markers?**

*A: Currently, the PCC markers are not being utilized for the MCC credential level recordings at this time.*

**Q: When will the PCC Marker training be offered in different languages?**

*A: At this time, the training is only offered in English, however, ICF Leadership and the training team are working on getting the training available in other languages. An exact date for this is unknown, but please know that we are working on this for the future.*

**Q: Are client coaching hours submitted for an MCC application prior to October 1, 2016 held in approval for future applications even if the applicant is deemed to be at a PCC level?**

*A: If the application is submitted prior to October 1, 2016, and the applicant receives the PCC credential instead, then the previously submitted client coaching hours will be honored. However, if the MCC application is submitted after October 1, 2016, and the applicant is deemed at a PCC level, then that applicant would then need to meet the client coaching experience hours required for the PCC credential following the October 1, 2016 changes.*

**Q: What is the number of training hours for the PCC Marker Training?**

*A: The hours that it would take to complete the training fluctuates depending on the time it will take you to complete the learning activities.*

**Q: I have noticed that while earlier, a PCC applicant would get the CKA link first and then the recordings would be evaluated. Now, it seems that this is reversed and wanted to understand if this is how it would be in the future as well?**

*A: Yes, this will be the process going forward. The credentialing department found that when the CKA was being completed prior to the recordings being assessed, that there was a misunderstanding when the results of the CKA would be sent to the applicant. The applicant would receive a passing score and thought that this also meant that their credentialing application was completed and they had a credential, however, the recordings had not been completed at that time. Due to this misunderstanding and wanting to ensure that we are clear, we moved around the assessments and the CKA so that CKA would follow the results of the recorded sessions and would then be the final step in the credentialing process. When they receive the CKA results saying they passed, they have passed all of the requirements and will be receiving a congratulations email from ICF staff soon after that.*

**Q: A few years ago, my organization ran a 16 hour training program that was not accredited with ICF. Last year, my organization created and submitted a 60 hour training that included the 16 hour program. Can I provide CCE united to the people who participated in the 16 hour program at the time it was not accredited?**

*A: We do not offer grandfathering to CCE providers at this time. However, we do provide back dated approval. ICF will allow a training program to submit an application for up to one calendar year in the past. For example, today is August 17, 2016. You could submit for back dated approval from August 1, 2015 through August 31, 2016. ICF will not be able to back date an approval for more than one calendar year.*

**Q: I am always confused in terms of how we access ICF members to let them know of our training offerings once we are approved.**

*A: There are several ways that you can ensure that your program is seen on the ICF website. You can advertise on the ICF website. To learn more about advertising on the ICF website, please contact Toby Bishop at [toby.bishop@coachfederation.org](mailto:toby.bishop@coachfederation.org).*

*You can also ensure that your programs listing is the most up to date that it can be by completing the questionnaire found by [CLICKING HERE](#). By completing this questionnaire and making sure that the information on your programs listing is up-to-date, it will allow your program to be more searchable on the ICF website.*

*You can also add your programs to the ICF Event Calendar by [CLICKING HERE](#). There is a \$50.00 USD fee per listing on the ICF Event Calendar, however, many coaches use this calendar to help them find training programs that are occurring in the near future.*

*If your program is currently approved with ICF global, you can also reach out to your local chapter, or the local chapters in the area in which the program will be delivered. They may be able to assist you with tapping into the group of local members. You can find information on contacting the local chapters by [CLICKING HERE](#).*

