

SWITZERLAND



Courier
Telephone number for recipients
Website for recipients

DPD
(+41) 848 373 373
www.dpd.ch

General delivery window

Monday – Friday 8.00-17.00
(except public holidays)

Standard number of delivery attempts

1*

*After unsuccessful delivery attempt, parcel can be redirected to a DPD ParcelShop where it can be collected. DPD driver leaves a not@home notification card. The parcel will stay @ the ParcelShop for 8 days.

DPD Predict

YES

DIRECT DPD PARCELSHOP DELIVERY

Delivery on
Maximum allowed weight
Parcel stays @ ParcelShop
Collection of parcel

Tuesday – Saturday
20kg
maximum of 8 calendar days
By showing ID Card

First notification
First reminder
Second (last) reminder

SMS right after delivery to ParcelShop
After 3-4 calendar days
After 7 calendar days
“Last chance to pick-up tomorrow”