

## School Actionable Comment Codes

Below is the list of school actionable comment codes that require the school to resolve the issue with the ISIR. The student does not receive a task for the comment codes listed below. If the student has other comment codes that require action they may appear in both the New ISIR column and Actionable ISIR column of the ISIR import page.

Comment Code	Reject Code	Description
<b>Student is unable to create an account, School Actionable for Follow Up</b>		
024^	18	Student SSN/Citizenship not confirmed
059^	N, 5, 13, 14, 16	Student last name or DOB missing
060^	R	Student DOB mismatch with SSA
061^	D	Student name mismatch with SSA
063^		SSN and DOB mismatch with SSA
064^		SSN and name mismatch with SSA
076^	8	SSN is for deceased person
140^	8	SSN belongs to deceased person
145^	8	SSN belongs to deceased person
<b>School actionable if school <i>Does Not</i> have setting enable to allow student to upload citizenship documents</b>		
046*		Unconfirmed noncitizen status with USCIS
105*		Noncitizen unconfirmed with USCIS
109*		Unconfirmed noncitizen missing information
144*		Unconfirmed noncitizen status with USCIS
<b>Always school actionable c codes</b>		
116		Loans in Active Bankruptcy
254		May Exceed Subsidized Aggregate Limit
255		May Exceed Undergraduate Aggregate Limit
256		May Exceed Total Loan Aggregate Limit
260		May Exceed Total Loan Aggregate Limit
346		Pell Lifetime Eligibility Used
347		Pell Lifetime Eligibility Used
359		Unusual Enrollment History
360		Unusual Enrollment History
392		Exceeds Aggregate Limit, Reaffirmed Debt with Lender
393		Exceeds Aggregate Limit, Reaffirmed Debt with Lender

\* If the school has enabled the setting to allow a student to upload citizenship documentation, these comment codes become student actionable and the student will receive a task.