

Q: I did not quite understanding the point about the fifth incremental renewal survey. If you could over that again, that would be good.

A: *The Incremental Renewal Process is a series of six surveys. Twice a year, you will receive a new survey. What this update is saying is that when you submit the fifth Incremental Renewal Survey and it is approved, instead of the line in the email that will say that you will receive the final survey at the end of May or at the end of November (depending on when you received the previous survey), it will instead provide you with the link the final Incremental Renewal Survey link so that you have an extended period of time to complete that final survey.*

Q: How long does program approval last for the ACSTH and ACTP's?

A: *Approvals are awarded for 3 years. So, when you complete all six surveys that are in the Incremental Renewal Process, and the program is renewed, that will be valid again for another three years and your Incremental Renewal Cycle will begin again.*

Q: About the PCC Marker Training. We have offered to organize and offer a training call in the UK. I am not sure what you are needing from us.

A: *At this time, I do not have a lot of specific information on the PCC Markers. Information on what will be offered and how to get the training will be coming in during November. There will be two options to get live face-to-face training or virtual training instead.*

Q: We are an ACSTH approved program for a while. We understood that the PCC Marker Training was going to be for both ACTP and ACSTH program providers.

A: *The PCC Marker training will be available to both program types, however, it will be required that the ACTP programs and their Performance Evaluation Reviewers and the Director of Training receive the PCC Marker Training.*

Q: Do we assume that all ACTP trainers will be invited to the PCC Markers Training?

A: *Yes, ACTP programs and their Performance Evaluation Reviewers and the Director of Training will be required to complete the PCC Markers training.*

Q: Do we have any costs yet for the PCC Markers Training?

A: *Unfortunately, I do not have that information at this time. That information will be part of the information that is released in November.*

Q: For the graphs, are the blue bars, new numbers only or are those totals?

A: *The blue bars on the graph are total number of credential holders or Programs approved for the calendar year.*

Q: There was only a growth of 20 MCC's from last year to this year. Do you have the number of applications that have been submitted this year?

A: *There have been about 70 MCC Applications that have been submitted so far this year as of the end of September.*

Q: Regarding the PCC Markers, we bring people from outside of the training program to perform the Performance Evaluations. We do it in one day and we do not always use the same people. I am really concerned about the requirements and how we will meet this. Do you have any more information on this like if it is live, virtual or if we need to travel?

A: *I understand and it has been a question that has been asked since we announced this training. ICF will still require that anyone that you are using to complete the Performance Evaluation Reviews, it will still be required that everyone who is doing those reviews within your program, need to get the training for the PCC Markers.*

*Currently, I have some basic information on the PCC Markers and what will be made available since we are still working on finalizing everything. There will be two options for the training which will be a live face-to-face training or you can complete the training via a virtual platform.*

Q: Could we get the information on the number of Credential Holders vs. the number of applications that were submitted for the year?

A: *I can try to get this information for the next call, however, I cannot guarantee that I can get that information.*

Q: Do you know if there is a timeline for faculty to be trained on the PCC Markers?

A: *Unfortunately, I do not have all of the information for the PCC Marker training at this time. I am getting more information as we are getting closer to finalizing the curriculum for the training, but more information on this will be made available in November. I apologize that I do not have too much information on this at this time.*

Q: Do you know the number of coaching programs in the world. In other words, what kind of market share does ICF have?

A: *The numbers reported are worldwide and in total for those program types. Currently we have over 1,000 training programs that currently hold ICF approvals. This is a huge number for ICF and the largest number of programs that we have had approved at one time. However, I am not sure that I can get my hands on this kind of information for other accrediting bodies to show you where are in comparison to other accrediting bodies for the coaching profession. I can see what I can do to get more information like that for these calls.*

Q: How does a sponsor promote a program without using the ACTP logo?

A: *Organizations in which you may be working with in a partnership are not able to use the ICF logos for their websites or promote that the program that they are delivering is ICF Approved or Accredited. However, they can make statements that they are working in partnership with another organization. When they do that, they would just need to provide references and links back to the organization's website who actually holds the ICF approval. You can review more information on this specifically, but reviewing the Code of Conduct found by [CLICKING HERE](#).*