

How to stop the audible alarm?

Via the control panel

Press the "status" button on the control panel to listen to the system's problems

Refer to the following table for the explanation of the different issues:

- **Loss of supervision:** sensor that has not emitted a heartbeat for more than 16 consecutive hours.
- **Low Battery:** the control unit's rechargeable battery is low and is recharging
- **Sensor X low battery:** the battery of sensor X is low
- **Wi-Fi Fault:** Internet communication problem for sending notifications and remote control.
- **Sensor X in alarm:** sensor X is in alarm (water detected)
- **Sensor X is not ready:** sensor X still detects water
- **AC Fail:** the system is no longer powered. A power failure is in progress or the transformer is unplugged.
- **Time and Date loss:** the system completely shut down and when it was replenished, it could not get its date and time online.

The control panel beeps continuously but does not indicate that it has lost its time and date

Solution

Press the "Reset" button once. This should stop the audible alarm

The control panel beeps continuously and indicate that it has lost its time and date

Solution

!!! ATTENTION !!!

The procedures below also cancel the sensor alarm and thereby give you the ability to open the valve. You must make sure that no sensor is detecting water before reopening the valve.

Press the following keys in this order: 1,2,3,4, enter

The panel should read, Alarm Canceled and Alarm Memory Announced.

If the beep persists, press the following keys in this order: 3,2,7,5, enter

If the beep persists, press the following keys in this order: 9,9,9,9, enter

If the beeping persists, contact our technical support at 1 877 287-7777 to have us help you stop it.

Via the mobile app

Connectez-vous à votre système Nowa 360 via l'application mobile.

Dans le bas de l'écran, sous Nowa 360 est désarmé, les codes d'erreurs seront affichés.

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Solution

Press the "reset" button once to stop the audible alarm

!!! ATTENTION !!!

The procedures below also cancel the sensor alarm and thereby give you the ability to open the valve. You must make sure that no sensor is detecting water before reopening the valve.

If the problem persists, press the "Disarmed" button at the top right of the mobile application to stop it

If the beeping persists, contact our technical support at 1 877-287-7777 to have us help you stop it.