

# How to setup Email / SMS notifications

## Context

The Nowa 360 system let you send notifications via 4 different channels: Push (like facebook), Emails, Texts messages (Emails-to-text) et finally a call by a monitoring central station.

The preferred channel is the push notifications since it is the fastest et easy to use. To know how to activate them, follow the Mobile App Configuration Guide.

For the Email-to-SMS function, you will need to use the right domain for the right provider. Please take note that Videotron doesn't offer this service.

## Email

1. Connect to the system via the **mobile app**
2. Go to the **settings**
3. Select "**Reports and Notifications**" in the settings selector
4. Select an unused channel (between channel 4 and 16)
5. Configure the following fields
  - a. **Account number:** 0
  - b. **Format:** E-mail
  - c. **Phone number or destination email address:** <the customer email>
  - d. **Language:** The language used for notifications
  - e. **Next channel:** backup email if the first one does not work
  - f. **Event list:** Events that generate notifications
  - g. **Attempts:** the number of attempts before moving to the next channel
6. Press "**Save**"

## Email to SMS

Provider	Format	Provider	Format
Koodo	<a href="mailto:10DIGIT#@MSG.KOODOMOBILE.COM">10DIGIT#@MSG.KOODOMOBILE.COM (KODOO)</a>	Bell	<a href="mailto:10DIGIT#@TXT.BELL.CA">10DIGIT#@TXT.BELL.CA (BELL)</a>
Sasktel	<a href="mailto:10DIGIT#@SMS.SASKTELL.COM">10DIGIT#@SMS.SASKTELL.COM (SASKTEL)</a>	Rogers	<a href="mailto:10DIGIT#@PCS.ROGERS.COM">10DIGIT#@PCS.ROGERS.COM (ROGERS)</a>
Cingular	<a href="mailto:10DIGIT#@CINGULARME.COM">10DIGIT#@CINGULARME.COM (CINGULAR)</a>	Fido	<a href="mailto:10DIGIT#@FIDO.CA">10DIGIT#@FIDO.CA (FIDO)</a>
Sprint	<a href="mailto:10DIGIT#@MESSAGING.SPRINTPCS.COM">10DIGIT#@MESSAGING.SPRINTPCS.COM (SPRINT)</a>	Telus	<a href="mailto:10DIGIT#@MSG.TELUS.COM">10DIGIT#@MSG.TELUS.COM (TELUS)</a>
Verizon	<a href="mailto:10DIGIT#@VTEXT.COM">10DIGIT#@VTEXT.COM (VERIZON)</a>	Virgin	<a href="mailto:10DIGIT#@VMOBL.CA">10DIGIT#@VMOBL.CA (VIRGIN)</a>
Nextel	<a href="mailto:10DIGIT#@MESSAGING.NEXTEL.COM">10DIGIT#@MESSAGING.NEXTEL.COM (NEXTEL)</a>	PC Mobile	<a href="mailto:10DIGIT#@MOBILETXT.CA">10DIGIT#@MOBILETXT.CA (PC MOBILE)</a>
Bell	<a href="mailto:10DIGIT#@TEXT.MTS.NET">10DIGIT#@TEXT.MTS.NET</a>		