Q&A Full-Time Fixtures

Q: When planning league and cup fixtures the system has not alerted you to clashes. Has this been resolved. This applies both to internal and other (like county) matches
A: It should have! Can you send this into full-time@thefa.com and I will get this tested

Q: Other fixtures - how do you show no extra time
A: This is currently not available however we have added to our product backlog. The minimum you can enter is 1 min per half but please let your clubs know this is not an option

Q: Why do I want to have as much detail regarding external teams in county and charity cups? It appears to me to generate work for no advantage to me in running the league. Knowing that a team is playing an external competition on a particular date to ensure that I don't give them a fixture would suffice for me.
A: Its very much your choice, you don't have to do it if you don't want. Some leagues like to add it in so players/ managers in their league have a one stop shop for all their football fixtures.

Q: I have been using full time for a few years now I have noticed a lot of venues that come up as the team names, so I am trying to clear all of them and starting fresh, I have been trying to do this but because there are teams linked to the venues it will not let me delete them can you delete whilst they are linked if not how do I unlink them
A: If you remove the old venue as Claire is demonstrating now by adding in the correct venue, you'll then be able to delete the incorrect venue

Q: What do you do if the league plays on a central venue?
A: Means far less venues to be created! :) If you create the Central Venue and the number of pitches, you'll then see in Jack's demo how you can assign timeslots so all fixtures can be spread around the pitches at your central venue, across several kick off times if that's what your league has

Q: Other fixtures (like friendlies) didn't pull through to the Matchday app last season, is there a reason why?
A: Yes, they weren't built into Matchday for last season but it's something we hope to have within Matchday for the new season

Q: Where does the Matchday app pull int even info from, the venue info/postcode/map link etc? A lot of ours last year never worked or sent parents to the wrong place. This might be because the pitch info was setup incorrectly by the league perhaps?
A: Most likely, the most accurate data will pull through to the app and Full-Time Public site if the venue is linked to Pitch Finder as Claire showed earlier

Q: If Pitch Finder has the wrong name of the ground, how can this be updated?
A: Within the PitchFinder tool, you'll see an option to report missing/incorrect data and you'll be able to submit the correct data to the Football Foundation who will update fairly quickly

Q: I have a big youth league where teams share a pitch we would have two games on each pitch one at 11am and one at 12:30 pm is this still possible to do I see that this is only showing one time slot for one game on the pitch
A: Hopefully Jack has just covered this, but you can create different timeslots for your teams

Q: Biggest issue for me last season was deleting friendly fixtures that didn't get played (u7 to u11) only allowed per division want to be able to mass delete per age group
A: We've fed that back to our developers and hope to have a fix shortly

Q: Who do we email to create a dummy league - what email address please?
A: Hi - use http://fulltime-league.thefa.com/LeagueRegistration

Q: is it possible to create games before we have affiliated (on WGS)?
A: Absolutely – you need to be integrated in Full-Time first however the league does not need to be sanctioned in order for you to start your fixtures

Q: Can we upload and download the fixtures in excel format?
A: Yes, fixtures can be downloaded in downloads tab and you can also upload fixtures via Fixtures > Fixture Uploader

Q: After using the advanced Schedular were the fixtures then made public?
A: Yes however you can hide your season until you are ready to publish or alternatively as soon as fixtures created, you can choose to hide them via Fixtures > Hide Fixtures

Q: Re Referees if a match is postponed, lots of them last season, it would help to have an easier way to remove refs from all PP games, rather than individually
A: We have added this as an item in our Full-time product backlog

Q: Other fixtures - when setting these up it is a pain to scroll through all team and can we just have the teams in that age group to select from- as it was it is open to human error to select same team name in U12s,13,14 etc
A: We have added this as an item in our Full-time product backlog

Q: We have 3 teams playing at the same venue, play each team once on the same day
A: This can be accommodated within Full-Time by using the template scheduler

Q: So if there is poor weather or games postponed for other reasons the system will allocate times/dates for those games. Might is change other fixtures to account for that or will it just fit them into vacant slots?
A: The system will fit these games into vacant slots

Q: If I schedule Cup fixtures before League fixtures, will the fixture Scheduler not schedule League fixtures on those days?
A: No, you cannot. These would need to be managed via. Fixture List > Conflicts or the availability tab of the advanced scheduler.

Q: Can you download your fixtures in bulk from full-time before you publish them live? if so, in what format?
A: No you cannot download fixtures from advanced scheduler prior to downloading them. You can however easily hide fixtures after a certain date by clicking Fixtures > Hide fixtures then if you approve your schedule you could then download your fixtures using "Downloads" without them being visible to the public.

Q: When looking at conflicts it only shows scheduled times, if a team updates there KO say from 10am to 11am this then does not show in red on the conflicts screen, can this be updated?
A: The time would need to be included in the "Timeslots" under hours before/after.