

## About ProctorU – Live+, Review+, and Record+ For Faculty

ProctorU is an online proctoring service that watches students take exams using webcams, screensharing technology to aid in maintaining academic integrity and exam security. Their service gives students the convenience of testing at home by replicating the on-site testing experience, thus giving instructors the ability to ensure academic integrity.

There are three types of ProctorU services: **Live+**, **Review+**, and **Record+**. See the information below on each type of service to learn more.

### Live +

Live+ is the most secure option for any online exam, but essential for high-stakes programs looking to maintain integrity and credibility. Live+ includes live monitoring by professionally-trained proctors who will actively intervene to stop suspicious behavior when necessary.

#### What to expect with Live+?

Live proctors guide test-takers through exam launch, multi-factor identity verification, and environment security scans where unpermitted materials can be removed before the exam. During the full exam, live proctors monitor test-takers and flag suspicious events and intervene when necessary.

In addition, artificial intelligence (AI) acts as a second set of eyes during the proctoring session by constantly monitoring behaviors and alerting the proctor to suspicious activity such as lighting changes, unusual noises, and looking off screen consistently.

You can expect an incident report on sessions provided within 24 hours which will include end-to-end recordings and time stamps.

### Review+

Review+ is for low-to-mid stakes assessments combining an automated ID verification and launch process with artificial intelligence behavior monitoring and professional proctor review.

#### What to expect with Review+?

Test takers are monitored by ProctorU's AI platform by flagging suspicious behaviors such as lighting changes, unusual noises, and looking off screen consistently. ProctorU professionals will review the exam recordings and report any incidents that may have occurred within a session.

You can expect an incident report on sessions provided within 24 hours which will include end-to-end recordings.

### Record+

Record+ is a fully automated identify verification and session recording solution for low-stakes assessments. There is no live proctor to intervene during suspicious activity and review from an administrator (instructor) is essential.

### **What to expect with Record+?**

Test takers are guided through an automated step-by-step process with the industry's strongest automated authentication platform to verify their identity and get them into their exam.

Test takers are monitored by ProctorU's AI platform by flagging suspicious behaviors for administrative review.

All exams are recorded end-to-end and administrators can access the recordings of students immediately after a session is complete. Administrators also have the option of viewing live exam videos which can be rewound without interrupting the session.

### **Ready to Get Started?**

To get started, first instructors need to request an account. Visit <https://go.proctoru.com/registrations> to submit an instructor account request. Once you have submitted your account request, a member of the ProctorU team will contact you to assist with any further questions or concerns you may have.

After your account is setup, review the article below. This article will cover how to enter your exam details in ProctorU using the Moodle plugin, how to add the ProctorU and the LSUA Testing Center links to your Moodle course, and a list of other pertinent information.

- [ProctorU – Instructor Guide](#)