

Active Utilities Power Supply Fee Schedule	Business Hours	Business Hours	After Hours	After Hours
BUSINESS CUSTOMERS - Non CT Metering	Fee ex GST	Fee inc GST	Fee ex GST	Fee inc GST
Business Hours are 8am to 5pm on Working Days				
Find My Distributor in Victoria - <a href="https://www.energy.vic.gov.au/electricity/electricity-distributors">https://www.energy.vic.gov.au/electricity/electricity-distributors</a>				
<b>VICTORIA - UNITED POWER DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$23.27	\$25.60	na	na
Special Meter Read Fee - Remote	\$0.89	\$0.98	na	na
Connection/Energise/Re-energise - Manual	\$49.56	\$54.52	na	na
Disconnection/De-energise - Manual	\$49.56	\$54.52	na	na
Connection/Energise/Re-energise - Manual <b>SAME DAY *</b>	\$74.71	\$82.18	\$74.71	\$82.18
Field Technician Visit first 30 mins	\$355.59	\$391.15	\$786.98	\$865.68
Field Technician Visit each additional 15 mins	\$75.53	\$83.08	\$101.97	\$112.17
* If received after 10:00am (AH if received after 3:00pm)				
<b>VICTORIA - POWERCOR DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$0.00	\$0.00	na	na
Connection/Energise/Re-energise - Manual	\$56.05	\$61.66	na	na
Connection/Energise/Re-energise - Manual <b>SAME DAY *</b>	\$91.35	\$100.49	\$247.59	\$272.35
Disconnection/De-energise - Manual	\$59.59	\$65.55	na	na
Field Technician visit - max 1hr	\$669.48	\$736.43	\$804.57	\$885.03
* If received after 10:00am (AH if received after 3:00pm)				
<b>VICTORIA - CITIPOWER DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$0.00	\$0.00	na	na
Connection/Energise/Re-energise - Manual	\$37.99	\$41.79	na	na
Connection/Energise/Re-energise - Manual <b>SAME DAY *</b>	\$48.78	\$53.66	\$177.15	\$194.87
Disconnection/De-energise - Manual	\$38.56	\$42.42	na	na
Field Technician visit - max 1 hr	\$578.34	\$636.17	\$679.58	\$747.54
* If received after 10:00am (AH if received after 3:00pm)				
<b>VICTORIA - JEMENA DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$34.42	\$37.86	na	na
Energise/Re-energise - Manual	\$38.54	\$42.39	na	na
De-energise - Manual	\$59.46	\$65.41	na	na
Energise/Re-energise - Manual <b>SAME DAY *</b>	\$59.67	\$65.64	\$61.24	\$67.36
Disconnect/Reconnect for non-payment	\$72.93	\$80.22	\$81.43	\$89.57
Field Technician visit	\$478.95	\$526.85	\$629.55	\$692.51
* If received after 10:00am (AH if received after 3:00pm)				
<b>VICTORIA - AUSNET DISTRIBUTION ZONE</b>				
Special Meter Reading - Remote	\$1.46	\$1.61	na	na
Special Meter Reading - Manual	\$20.04	\$22.04	na	na
Energise/re-energise - Manual	\$20.04	\$22.04	na	na
De-energise - Manual	\$20.04	\$22.04	na	na
Energise/Re-energise - Manual <b>SAME DAY *</b>	\$20.04	\$22.04	\$360.98	\$397.08
Field Technician Site Visit	\$364.27	\$400.70	\$462.65	\$508.92
* If received after 10:00am (AH if received after 3:00pm)				
Find My Distributor in New South Wales - <a href="https://www.aer.gov.au/consumers/who-is-my-distributor/new-south-wales">https://www.aer.gov.au/consumers/who-is-my-distributor/new-south-wales</a>				
<b>NEW SOUTH WALES - ENDEAVOUR ENERGY DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$37.50	\$41.25	na	na
Energise - Manual	\$61.70	\$67.87	na	na
De-energise - Manual	\$185.70	\$204.27	na	na
Disconnect/Reconnect for non-payment	\$185.70	\$204.27	na	na
<b>NEW SOUTH WALES - AUSGRID DISTRIBUTION ZONE</b>				
Special Meter Read Fee	\$11.13	\$12.24	na	na
Energise - Manual	\$11.96	\$13.16	\$109.72	\$120.69
De-energise - Manual	\$11.96	\$13.16	na	na
Disconnect/Reconnect for non-payment	\$156.27	\$171.90	na	na
<b>NEW SOUTH WALES - ESSENTIAL ENERGY DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$87.33	\$96.06	na	na
Energise - Manual	\$87.33	\$96.06	\$131.66	\$144.83
De-energise - Manual	\$87.33	\$96.06	na	na
<b>QUEENSLAND - ENERGEX DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$10.53	\$11.58	na	na
Energise - Manual	\$10.25	\$11.27	na	na
De-energise - Manual	\$10.25	\$11.27	na	na
Energise - after non-payment	\$48.23	\$53.05	\$73.13	\$80.44
<b>AUSTRALIAN CAPITAL TERRITORY - EVOENERGY DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$33.18	\$36.50	na	na
Energise - Manual	\$71.75	\$78.92	\$131.66	\$100.04
De-energise - Manual	\$71.75	\$78.92	na	na
Energise - after non-payment	\$143.50	\$157.85	na	na
<b>WESTERN AUSTRALIA - SYNERGY DISTRIBUTION ZONE</b>				
Special Meter Read Fee	\$17.86	\$19.65	na	na
Account Establishment Fee *	\$30.73	\$33.80	na	na
Non-Payment Reconnection - Manual *	\$28.27	\$31.10	na	na
Non-Payment Reconnection - Same Day	\$194.33	\$213.76	\$194.33	\$213.76
* Requests received after 10:00am Melbourne Time will be connected next business day				
<b>WESTERN AUSTRALIA - HORIZON DISTRIBUTION ZONE</b>				
Special Meter Read Fee - Manual	\$136.36	\$150.00	na	na
Energise - Manual	\$28.91	\$31.80	na	na
De-energise - Manual	\$28.91	\$31.80	na	na
Energise - after non-payment	\$28.91	\$31.80	na	na

Connection/Energise and Disconnection/De-energise prices are for non CT metering. Paper Bill fees apply at \$3.00 per bill.

We may charge you for requests for historical billing information. Where a special meter read fee does not apply, we may charge you for multiple special read requests.

If a government, regulator or network distributor varies or introduces a fee, charge or tax, we may charge all or part of this varied or new fee, charge or tax to you.

Other fees and charges may apply for services not listed above. Please contact us directly if the service you require is not listed.