

Email notification setup

Right click > Configure > Network Setup > Mail Setup

Use the following details:

Tick SSL – Port 465

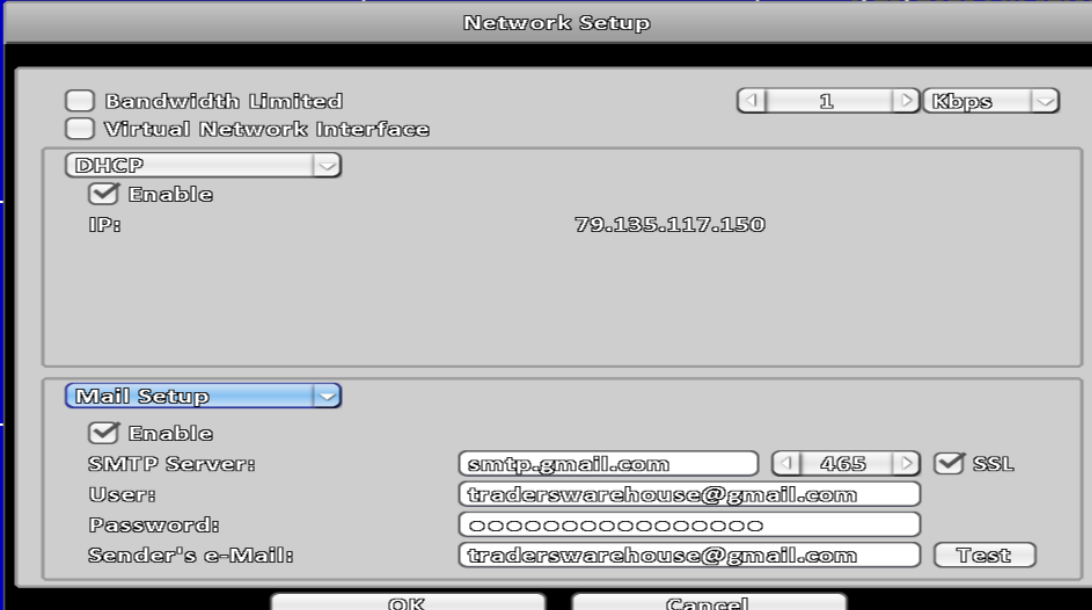
SMTP Server: smtp.gmail.com

SMTP Port: 465

User: (Enter a Gmail email address)

Password: (Enter password to above email)

Sender's e-Mail: (Enter same as user email address)



The screenshot shows the 'Network Setup' dialog box with the 'Mail Setup' tab selected. The 'DHCP' section is expanded, showing 'Enable' checked and IP address '79.135.117.150'. The 'Mail Setup' section is also expanded, showing 'Enable' checked. The SMTP Server is 'smtp.gmail.com', the port is '465', and 'SSL' is checked. The User is 'traderswarehouse@gmail.com', the Password is masked with 15 dots, and the Sender's e-Mail is 'traderswarehouse@gmail.com'. There is a 'Test' button next to the Sender's e-Mail field. At the bottom are 'OK' and 'Cancel' buttons.

You will then need to go to account setup (Right Click > Configure > Account Setup). Under the "Admin" tab, enter the same Gmail address in the e-mail box and press "Ok"



The screenshot shows the 'Account Setup' dialog box with the 'Admin' tab selected. The 'Admin' tab is highlighted in the top navigation bar. The 'Enable' checkbox is checked, and the 'Expire' checkbox is unchecked. The Name is 'admin', the Password is masked with 'Password Setup ...', and the e-Mail is 'traderswarehouse@gmail.com'. At the bottom are 'OK' and 'Cancel' buttons.

After this has been done, go back to the Mail setup area and click the test button. It should say successful. If not, double check the email address in all 3 fields and the password.

If this continues to fail, you may need to configure Gmail less secure apps.

<https://support.google.com/accounts/answer/6010255?hl=en>

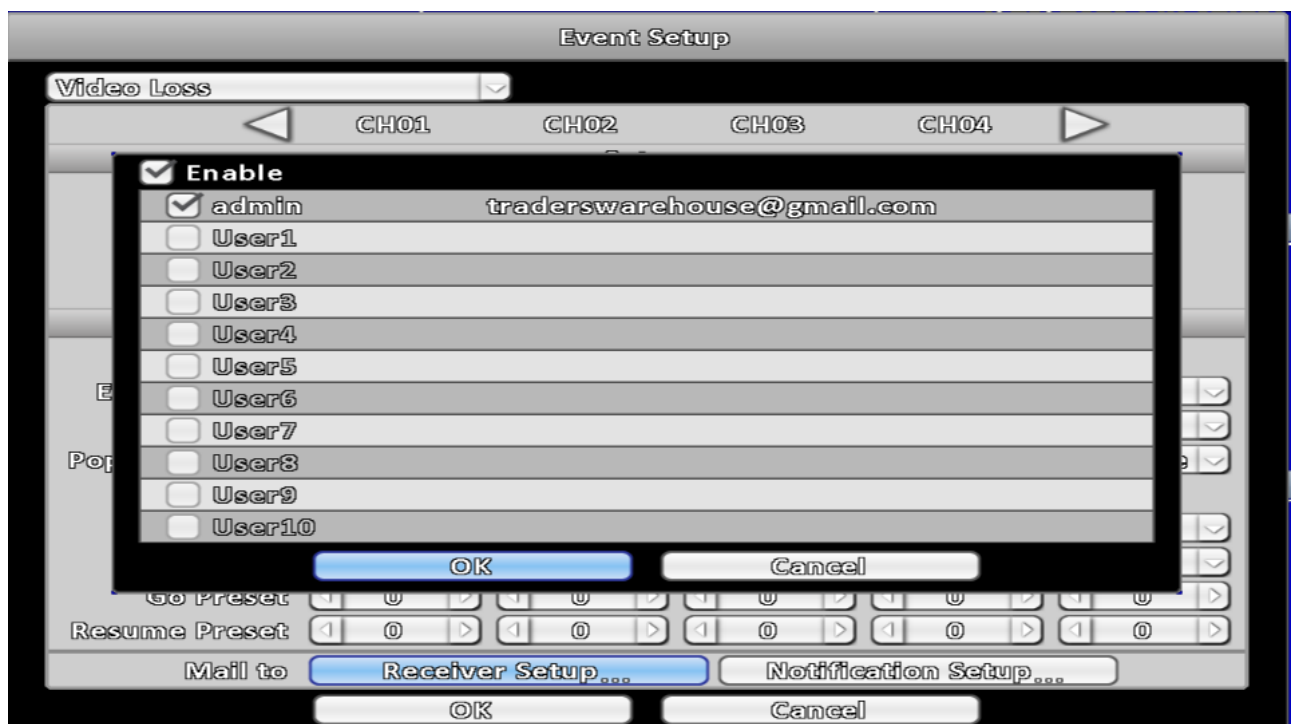
Once configured, you will need to generate an app password

<https://support.google.com/accounts/answer/185833?hl=en>

After you've enabled less secure apps and generated an app password you will need to replace the password in the Mail Setup area with the new generated one. Then click the test button again.

After the test button has been successful, go into Event Setup (Right Click > Configure > Event Setup) and select the tab you are looking to have email notifications for. (Video Loss / Motion Detection / Sensor / System)

Click "Receiver Setup" at the bottom and enable then tick the email address you wish to receive emails.



For each additional email address you would like to receive notifications, create a new account under "Account Setup" and enable it within the "Receiver Setup"