

The ITW EAE Global Spares Team is pleased to invite you to use our Online Inquiry tool. We are happy to invite you to access this tool by visiting www.smartsheet.com. Once you have set up your password and Profile Information, you will have access to the ITW EAE-Online Inquiry tool. This information includes part number, description, HTS codes, country of origin, list price, unit of measure, item weight (if available) and stocking information.

The stocking information field reflects STK or NST. STK items are items with high volume sales or items identified as critical spares. These STK items are included in our stocking program with a targeted goal to ship in 2 days or less. NST items are items with low volume sales and not considered critical spares. These items are not part of our stocking program and have a targeted goal to ship in 12 days or less. Please keep in mind, unexpected high volumes of stocked items may result in stock-outs and we work aggressively to correct stock-out situations. Confirmed delivery dates are only committed once we receive your purchase order and return a sales order acknowledgement. There may be an occasional situation where you are looking for an item that cannot be found on the list. If this situation occurs, please contact parts@itweae.com for a quote.

The Search functionality is flexible and powerful. This function allows you to input a character/numerical string to find your required information. Your search string can include partial information like pieces of a description or part number. Again, there may be an occasional situation where you are looking for an item that cannot be found on the list. If this situation occurs, please contact us for a quote.

New items are added monthly as our information is updated, so it is helpful that you visit the site directly or often to get the most current information.

Please note our Non-Disclosure Agreement that is included with this tool. All information made available by ITW Electronics Assembly Equipment pursuant to this site is the confidential and proprietary information of ITW EAE and shall be held in confidence by the user. The user agrees not to use (directly or indirectly), or disclose to others, such information without ITW EAE's prior written consent.

We believe that this tool will give you all of the information needed to easily prepare a PO for the spare parts you need and submit to our Global Order Entry Teams. We would like this to be an effective tool for your use. If you have any questions, need to give access to additional users, or would like to request additional training on how to use this tool please email parts@itweae.com

Please note that all pricing information displayed is fixed for 12 months. Pricing is valid until December 31st of the current year.