

Steps	Description	Timeline	Guide
Prerequisites	Facebook Business Manager verification if not already done	5-20 days	<a href="https://www.facebook.com/business/help/10956614">https://www.facebook.com/business/help/10956614</a>
	Onboarding Form		<a href="https://docs.google.com/spreadsheets/d/1rfsKMcpn">https://docs.google.com/spreadsheets/d/1rfsKMcpn</a>
	Share Business Manager ID, Phone Number and WhatsApp account Name of the Business to YM and Template Details	2 days	Email details to: tejes@yellowmessenger.com nirbhay@yellowmessenger.com <a href="https://docs.google.com/spreadsheets/d/1rfsKMcpn">https://docs.google.com/spreadsheets/d/1rfsKMcpn</a>
	Client to accept "Yellow Messenger" request to manage WhatsApp on Business Manager(YM to setup a new enterprise account if not already there)	2 days	Similar to this - <a href="https://twilio-cms-prod.s3.amazonaws.com">https://twilio-cms-prod.s3.amazonaws.com</a>
	YM to setup WhatsApp bot with Client's Email	2 days	
	Event Name and List of Templates to be Whitelisted by YM	5 days	Example of a template: Hey {1}, You recently shopp Best Practice - End the template with option for end
	Receive Template NameSpace, element_name, language policy and code from Yellow Messenger for each Template and the Bot Id which has been setup		
Capillary Setup	Raise Jira ticket to Solutions team with the following information: 1. Bot ID and Access Token 2. Event Name, Template Namespace, element_name, language policy and code 3. Numbered list of tags to be replaced for detemplatisation	2 days	