

# Tracker on Extended Field

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# Summary and Product Changes

Loyalty now supports configuring trackers based on bill-level extended fields and bill line item-level extended fields

With trackers on extended fields, a brand could have loyalty incentives based on industry specific fields e.g. tier upgrade/downgrade on room nights (in hospitality industry) and fuel volume (in fuel retail industry)

## Product Changes

A tracker now includes two additional entities:

- Bill Extended Field
- Lineitem Extended Field

If a user selects Bill Extended Field entity, they could select one of the integer/double extended fields associated with the Org. Similarly, if a user selects Lineitem Extended Field entity, they could select a integer/double extended field

The screenshot shows a 'Tracker Strategy' configuration window. The 'Entity' dropdown menu is highlighted with a red border and contains the text 'Bill Extended Field'. Below it, the 'Select Extended Field' dropdown menu contains the text 'CentralGST'. Other visible fields include 'Tracker Name' (empty), 'Mode' (Moving Window), 'Number of times to signal (per customer)' (1), 'Case name' (TrackerCase\_1), 'Track For' (365 days), and a rule condition 'if Sum is Equal to(=) 1000, then go to TrackerCase\_1 Ruleset'. There is also an unchecked checkbox for 'Limit number of forwards per customer'.

Screenshot - Selecting Extended Field while Configuring Trackers

## Limitations

- Currently import on extended field-based tracker isn't supported. This will be covered in subsequent sprints