

# Idomoo Player 19 Release Notes

Release Date | July 25<sup>th</sup>, 2018

## Supported browsers

### Mobile Browsers

Updated to support the **last version** of the following browsers:

- Safari on iOS
- Chrome on Android (Any running Android 4.0)

Tested on three last versions of the operating system.

### Desktop Browsers

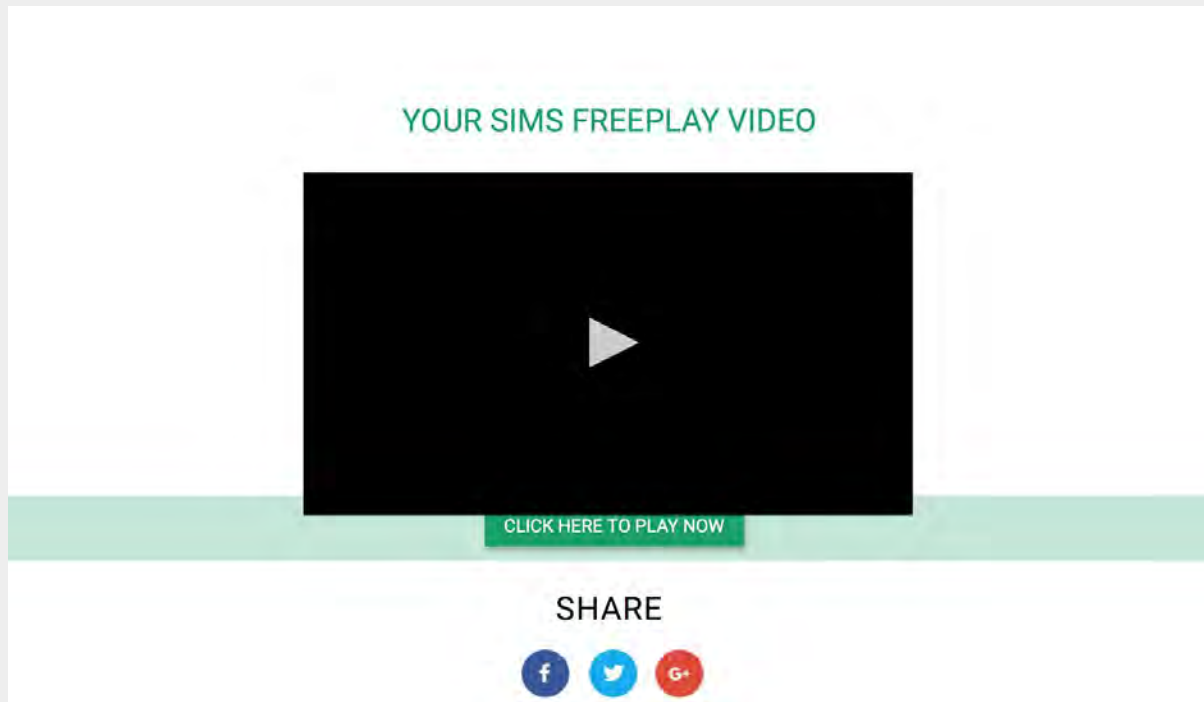
**Three latest browser versions** for each of the following browsers:

- Firefox
- Chrome
- Safari
- Internet Explorer /Edge

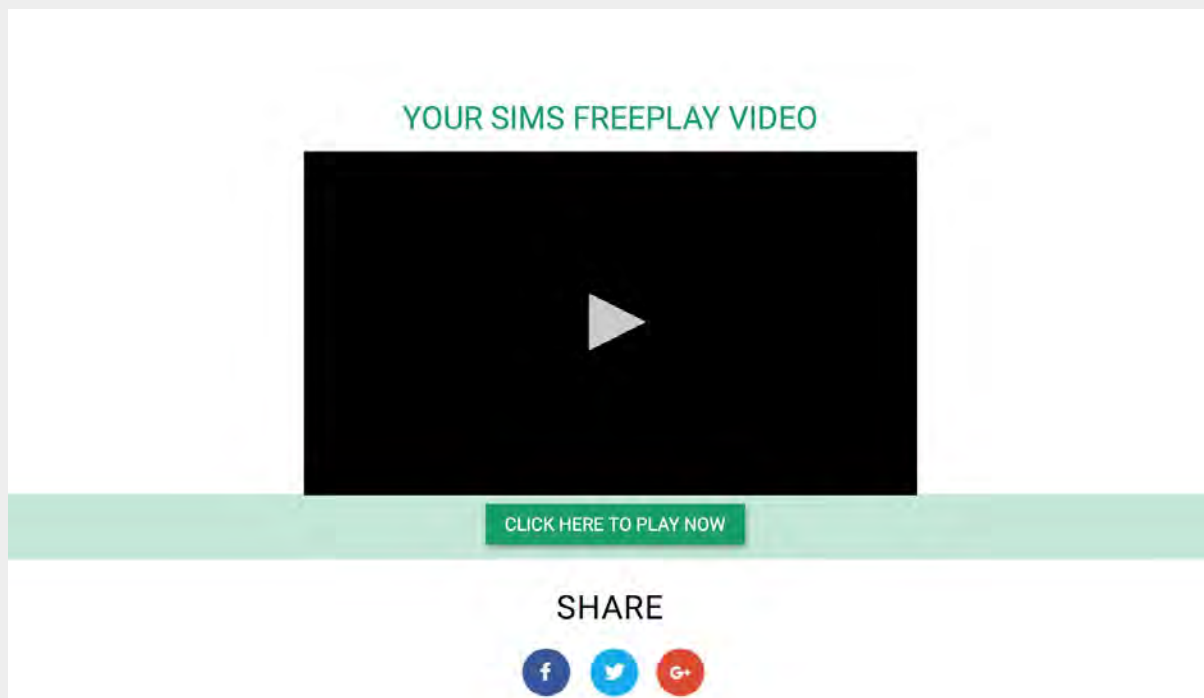
### Bug Fixes

- Mobile devices - Player is not centered in the landing page
- Internet explorer and Edge - Player doesn't handle "?url" parameter for links that were sent from Hubspot marketing platform
- Internet explorer - Idomoo quick form videos in HLS format were not playing
- Fixing player position - removing padding around the player  
\*Note - This affect the player position inside the landing page, see examples below\*

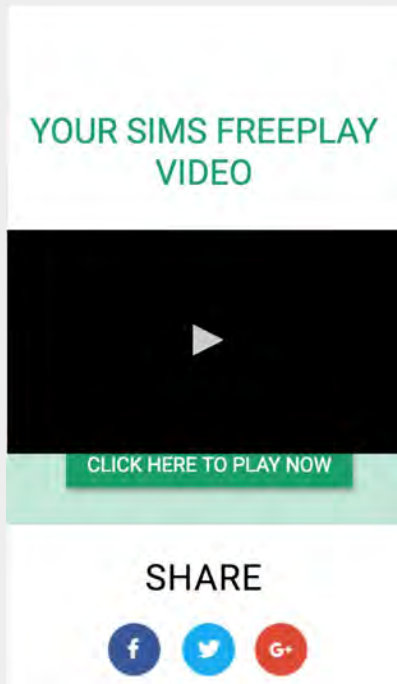
Web with older player version:



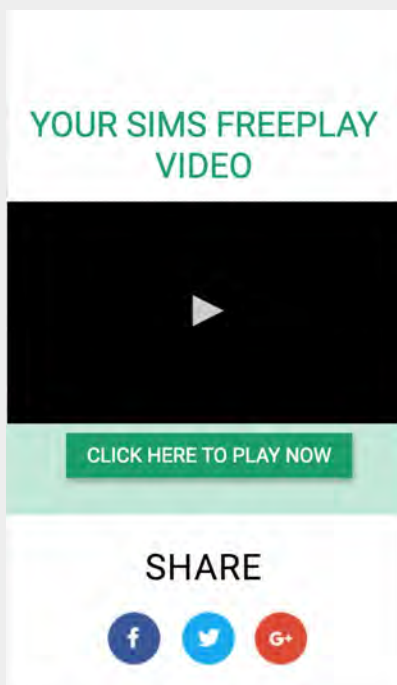
Web with new player version:



Mobile with older player version:



Mobile with new player version:



## Known issues

### General

- If autostart parameter set to false ('0') and seek button is pressed before play, view will not be counted on our analytics.
- Broken HLS links from PVAAS 2.0 displaying endless loading animation instead of error picture.
- If end thumbnail is configured, after video ends there is a fraction of a second where you see black screen.
- Player width smaller than 419px - Play/Pause button "jumps" from the control bar to the middle of the player screen.

### Internet Explorer

- Floating thumbnails do not appear in fullscreen mode.
- Player can't be operated by keyboard Shortcuts.
- IE Version 9 , 10 :
  - Volume bar is not reacting
  - CC button doesn't appear
- IE Version 9 , 10 , 11 :
  - Player can not be operated by keyboard Shortcuts
- IE version 11 (Windows 10 & 8) :
  - IE11 still requires Flash installation
  - Volume bar disappears after pressing it

### Mozilla Firefox

- Floating thumbnails do not appear in fullscreen mode.
- Player can't be operated by keyboard Shortcuts.
- Interactive chapters player - Clicking on each chapter skips to the specific timestamp and plays the video from that moment.

### Safari

- Autoplay start on mute.

### iOS

- Player doesn't reverse dimensions after coming back from landscape mode.
- Player opens inside the landing page.
- Closed captions don't start automatically .

- When viewing a video on mobile with auto start and sound ON, there are no controls or timebar. Only after going into full-screen mode and out of it, the controls & timebar appear.
- Video is paused when exiting Full Screen mode.
- iPhone version 10+ :
  - Video is not played on the native player

## Android

- Streaming a HLS video may be loaded a bit slower.
- Closed captions don't start automatically.
- Volume bar doesn't appear on android devices. Pressing the volume button 'mute' the video.
- When viewing a video on mobile with auto start and sound ON, there are no controls or timebar. Only after going into full-screen mode and out of it, the controls & timebar appear.

# Idomoo Player 18 Release Notes

Release Date | May 14<sup>th</sup>, 2018

## Mobile Browsers

Updated to support the **last version** of the following browsers:

- Safari on iOS
- Chrome on Android (Any running Android 4.0)

Tested on three last versions of the operating system.

## Desktop Browsers

**Three latest browser versions** for each of the following browsers:

- Firefox
- Chrome
- Safari
- Internet Explorer /Edge

## New Features

- Better Handling of Browser Autoplay Policies
- Improved the user experience on mobile devices

- Interactive chapters player - Clicking on each chapter skips to the specific timestamp and starts playing the video from that moment.

## Bug Fixes

- iPhone - Autoplay is now available. Video will always start to play with mute on.

## Known issues

### General

- If autostart parameter set to false ('0') and seek button is pressed before play, view will not be counted on our analytics.
- Broken HLS links from PVAAS 2.0 displaying endless loading animation instead of error picture.
- If end thumbnail is configured, after video ends there is a fraction of a second where you see black screen.
- Player width smaller than 419px - Play/Pause button "jumps" from the control bar to the middle of the player screen.

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## Safari

- Autoplay start on mute.

## iOS

- Player opens inside the landing page.
- Closed captions don't start automatically .
- When viewing a video on mobile with auto start and sound ON, there are no controls or timebar. Only after going into full-screen mode and out of it, the controls & timebar appear.
- Video is paused when exiting Full Screen mode.
- iPhone version 10+ :
  - Video is not played on the native player

## Android

- Streaming a HLS video may be loaded a bit slower.
- Closed captions don't start automatically.
- Volume bar doesn't appear on android devices. Pressing the volume button 'mute' the video.
- When viewing a video on mobile with auto start and sound ON, there are no controls or timebar. Only after going into full-screen mode and out of it, the controls & timebar appear.

# Idomoo Player 17 Release Notes

Up Date | May 9<sup>th</sup>, 2018

Player default configuration is auto starting on mute, aligned with industry standard.

\* Note that it's not recommended to enable autostart when the start\_mute parameter is false (start with sound on) , many browsers blocks the video from playing.

Up Date | December 18<sup>th</sup>, 2017

## Known issues

### Chrome

- Autoplay is not supported on iOS and OS X

Release Date | September 25<sup>th</sup>, 2017

## Supported browsers

### Mobile Browsers

Updated to support the last version of the following browsers:

- Safari on iOS
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Tested on three last versions of the operating system.

### Desktop Browsers

Three latest browser versions for each of the following browsers:

- Firefox
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- Internet Explorer /Edge

### New Features

- We have removed Adobe Flash dependency.
- Optimize player loading time - Player is loaded in the background, before a video file is available.
- Vertical video - Player can be configured to start in a vertical mode (360X640).
- Customizable player skin - Player skin is fully adjustable by using external CSS.
- Responsiveness - Player starts as SD and adjusts automaticity to video size (HD / SD / Full HD).
- CTA overlays design - Each clickable image can be designed independently to have its own background, text and roundness.
- Multiple languages closed captions - User can select between languages in cases where more than one language exist.
- Accessibility for the blind - ADA compatibility:
  - Player can be operated by keyboard Shortcuts:
    - Space / Enter - Pause/Play video playback.
    - M - Mute/Unmute video volume.
    - Up and Down arrows - Increase and decrease volume by 10%.
    - Right and Left arrows - Seek forward or backward by 5 seconds.
    - 0-9 - Fast seek to x% of the video.
    - F - Enter or exit fullscreen.
    - Esc key - When using Flash, exits fullscreen.



- Screen-readers are able to call out the buttons and player functionality.
- Autoplay on mobile devices - Added support for inline autoplay while muted on iOS and Android.
- Mobile UI - Added mute/unmute button to control bar on mobile.
- Command the player from landing page buttons - Buttons on landing page can affect the player to play / pause / stop / seek to specific location.
- Improved start and finish images behavior.

## Bug Fixes

- iOS now shows closed captions.
- Small maintenance bug fixes.

## Known issues

### General

- If autostart parameter set to false ('0') and seek button is pressed before play, view will not be counted on our analytics.
- Broken HLS links from PVAAS 2.0 displaying endless loading animation instead of error picture
- If end thumbnail is configured, after video ends there is a fraction of a second where you see black screen.

### Internet Explorer

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- IE Version 9 , 10 , 11 :
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- IE version 11 (Windows 10 & 8) :
  - IE11 still requires Flash installation
  - Volume bar disappears after pressing it

### Mozilla Firefox

- Floating thumbnails do not appear in fullscreen mode.
- Player can't be operated by keyboard Shortcuts

## iOS

- No 'autoplay' on chrome
- player opens inside the landing page
- Closed captions don't start automatically
- When viewing a video on mobile with auto start and sound ON, there are no controls or timebar. Only after going into full-screen mode and out of it, the controls & timebar appear.
- iPhone with Chrome - Autoplay is not available
- iPhone version 10+:
  - Video is not played on the native player

## Android

- Streaming a HLS video may be loaded a bit slower
- Closed captions don't start automatically
- Volume bar doesn't appear on android devices. Pressing the volume button 'mute' the video.
- When viewing a video on mobile with auto start and sound ON, there are no controls or timebar. Only after going into full-screen mode and out of it, the controls & timebar appear.

# Idomoo Player 15 Release Notes

Up Date | May 9<sup>th</sup>, 2018

Due to changes of autoplay policies on the different browsers autoplay is disabled by default on all devices.

## *Internal version 15.0.4*

Release Date | April 17<sup>th</sup>, 2016

### **New Features**

- Quick implementation of Idomoo personal video into existing or new web page.
- Optimize video watching experience - best adaptation to browser and OS.
- Video ID detection - fetch the personalized video (PV) and thumbnail based on parameter that is passed within the URL.
- Video format detection – in cases where different resolutions of videos are supported, the iframe detects the type of device (based on user agent) and provides the corresponding PV.
- Use the power and reliability of JWPlayer.
- Autoplay function on PCs.
- Clickable personalized thumbnail for mobile devices that opens PV on native player.

- Built in integration with Idomoo analytics system that tracks user behavior.
- Built in survey collect responses in real time to gain more insight.
- No PHP dependencies - engine can be placed on a local host or on Amazon S3 bucket.
- Closed caption - whenever a caption file is associated to a video, the video player automatically displays the CC button as part of the player.
- Messaging configuration - option to configure error message, losing thumbnail, and opening thumbnail

### Known issues

- HLS video format is not supported on Blackberry and Windows Mobile.
- CTA thumbnails don't appear on iOS6, iOS 7.
- Survey does not appear on mobile devices.
- Survey blocked on Safari - End user needs manually to change "disable block cookies and other website data" under Preferences.
- No support for full screen - Internet Explorer 10, Safari 6, and MP4 video format on Android
- Closed captions are not shown on iOS.
- Closed caption to HLS format videos is not supported on Android
- Player resolution changes after rotation on iPhone devices.
- Getting back to LP after playing a video and tapping requires double tap on the video to play - iOS
- No end thumbnail when there are captions - iOS 7
- iTunes links are blocked - iOS 9
- No progress bar in fullscreen- Internet Explorer 11