Administrators Users Group Meeting
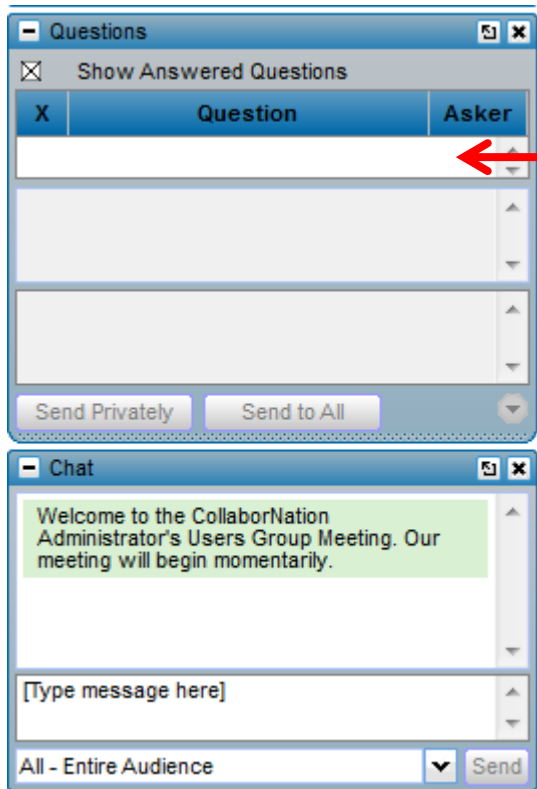
CollaborNation

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7/20/16

Housekeeping

Right-click on the orange arrow and you'll see two options: Auto-Hide Control Panel or Show Control Panel.

Clicking on "Show Control Panel" will let you keep the control panel open throughout the presentation.

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Housekeeping

If you have a question, please type it into the questions area on your "Go To Webinar" control panel.

We want to encourage questions, so please feel free to type them in at any time.

Our Presenters
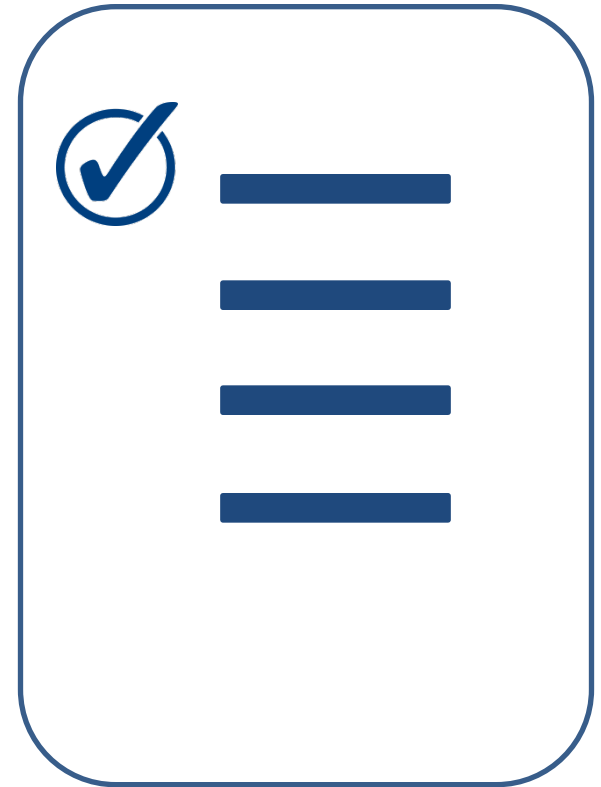
Chris Glenn, Customer Service Rep, CypherWorx

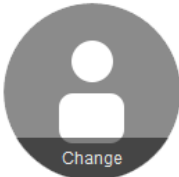Debbie DiBacco, Director, Client Services, CypherWorx

Mike Maether, Director, Programming, CypherWorx

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Agenda

- Registration URL
- DIY UPDATES:
  - Add streaming videos
  - Add videos into DIY courses as a new slide
  - Create stand alone video courses without uploading a PPT/PDF
  - Improved layout, organization, and simplified language while creating courses
  - Add Audio files (.wav) to slides
  - Audio player now displays in course so audio can be paused, stopped, etc.
  - Course title and description can be edited after being published
  - DIY Video Hot Key Shortcuts

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Registration

Importance of the URL:

- Specific URLs for each site
- Naming convention is: https://collabornation.net/ login/yoursiteinfohere
- Without that URL, a customer registers incorrectly (usually into collabornation.net) and without the courses they need.

EXAMPLE: https://collabornation.net/login/ymcanorthshore

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DIY Updates

Support Hub

Suggestions

CypherWorx Forums

http://support.cypherworx.com/support/discussions
Click on "Suggestion Box" to add your ideas
in our community forum

If you have any suggestions, and/or would like to request a new feature that would increase YOUR overall customer experience with our system, then please share them with us.

Any features which are incorporated into our LMS will be announced on next month's call. By sharing your ideas with us you are assigning us all rights to the features.

In appreciation of your time, submitters whose features are incorporated into our LMS will be sent a $5 Starbucks gift card as a quick "Thank You!"

Contact Info

Please feel free to reach out to any of us after the webinar if you have more questions.

- Debbie DiBacco – ddibacco@cypherworx.com
- Chris Glenn – cglenn@cypherworx.com
- Al Ryan – aryan@cypherworx.com

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