

Add the application IP address for ArcTitan to the "Exclude these connecting hosts from anti-relay checks" setting in the Inbound Relay Enforcement section of SMTP Inbound Controls in the Configuration document.

The IP address should be enclosed in brackets; for example, [127.0.0.1]. When entering multiple addresses, the data should be separated by a semicolon.

Example: [x.x.x.x];[x.x.x.x];[x.x.x.x]

After recycling the SMTP task, the mail now routes correctly.

If the Exclude field is correctly configured but the 554 error persists, the following actions can be taken:

1. Ensure that only one Configuration document exists in the Domino directory for this server.
2. Build a new Configuration document. The current document might be corrupted which is interfering with the server recognizing these definitions.
3. Change the values in the Inbound Relay Controls section:
 - Remove the * from both DENY fields
 - Add the host name and IP address to the "Allow messages only from the following Internet hosts to be sent to external Internet domains."
 - Use the "RESTART TASK SMTP" command to recycle the SMTP task after making changes to the Configuration document.