db INFINITIY PROGRAM
Future-Proof Access Control

Digitus Biometrics'

db Infinity program ensures that your biometric access control system is always up and running with the latest Digitus technology. A low annual fee delivers complete protection for your Digitus investment, from 24-hour replacement of any failed unit to unlimited telephone support to access to all firmware and software feature/function upgrades. db Infinity program coverage is available to all db Nexus and db ServerRack access controllers within the first year of installation.

WHAT'S INCLUDED IN THE PROGRAM

The db Infinity program's annual fee covers everything needed to keep db Nexus and/or db ServerRack products in top performing shape. For each covered product, the program includes:

- 24-hour replacement of any failed unit
- Free upgrades to the current version of DAS-SQL
- Free firmware upgrades with the latest feature set
- unlimited telephone support

HOW IT WORKS

The annual fee for the db Infinity program ranges from $50 - $150 per year per unit. Program enrollment can take place at the time of purchase or on any date within the first year of installation. Replacement of any failed unit will be delivered overnight, with shipping the same day you contact us. No-charge telephone support, which is included under the Digitus standard warranty for the first 90 days following installation, is extended without limit as long as db Infinity program fees are current. You will be notified via email as each software and firmware update becomes available for download. The db Infinity program can be renewed for any db Nexus or db ServerRack product for up to ten years from the date of installation.

Note: db Infinity is a system-wide program that must be applied to all units at a single customer location.

TERMS AND CONDITIONS

Minimum of 25 initial units required. One-year contract required, with automatic renewal unless terminated by either party. Payment can be made annually by ACH or check.

To enroll in the db Infinity program or for additional information, please contact us at 912.231.8175.

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