

Galaxy Digital Accessibility Conformance Report

VPAT® Version 2.0 – October 2017

Name of Product/Version: Get Connected 2.13, Campus Connect 2.13, Community Connect 2.13, and Corporate Connect 2.13

Product Description: Get Connected, Campus Connect, Community Connect, and Corporate Connect are web-based volunteer and community engagement and recruitment tools. They are designed to allow non profits to create “needs” on the site that users, which include volunteers, students, and employees, to respond to. Clients are given system manager access and can manage all data.

Date: Created March 5, 2018.

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Notes: This report was created by Galaxy Digital staff and was informed by accessibility analyses performed by prospective customers evaluating the software for purchase. As of version 2.6 (Fall 2016), WCAG principles are applied to new development and have been applied to areas that could be retrofitted. Redesign of any areas out of compliance will be addressed in future development cycles.

Evaluation Methods Used: The majority of the document's content comes from evaluations conducted by prospective customers during the purchasing process. The tools used by those prospects include WAVE, Colour Contrast Analyser, WCAG Color Contrast Analyser, Penguinium, Web Developer Toolbar, Juicy Studio, JAWS v.17, NVDA v.2016, and more. The feedback was shared with, collated by, and supplemented by Galaxy Digital staff.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Section 508 as published in 2017, at http://www.Section508.gov	No
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at http://mandate376.standards.eu/standard	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports with exceptions	The Manage Cause/Interest interface does not have text alternatives.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Supports with exceptions	The Manage Cause/Interest interface does not have text explaining the relationship between icons and titles.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports with exceptions	While a ‘Skip to Content’ link is present as the first element on the page, it does not display when it received keyboard focus, preventing usage by keyboard/switch access users. Additionally, the SVG icons’ titles are repetitive and can confuse users employing a screen reader. Finally, keyboard focus is hidden by the layout in the Manage Cause/Interests interface.
2.1.2 No Keyboard Trap (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports with exceptions	While a 'Skip to Content' link is present as the first element on the page, it does not display when it received keyboard focus, preventing usage by keyboard/switch access users.
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports with exceptions	The Calendar and VIP links in the utility bar and the Get More Info and Share buttons in the "cards" that appear on the site do not have descriptive titles, and the icons are the only visible content on the links.
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports with Exceptions	Some validation elements on forms produce popups that may change context without notifying users.
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports with exceptions	The Manage Cause/Interest interface does not have sufficient labels.
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Supports with exceptions	The Manage Cause/Interest interface cannot is non-navigatable to keyboard and screen reader users.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.4.3 Contrast (Minimum) (Level AA)	Supports with Exceptions	Site managers can apply color schemes to the site that may fail to meet contrast requirements (e.g., they may select a light blue that does not have enough contrast with the white text that appears on some buttons).
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports with exceptions	The Manage Cause/Interest interface does not have descriptive headings or labels.
2.4.7 Focus Visible (Level AA)	Supports with exceptions	This is not supported on the Manage Cause/Interest interface.
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	