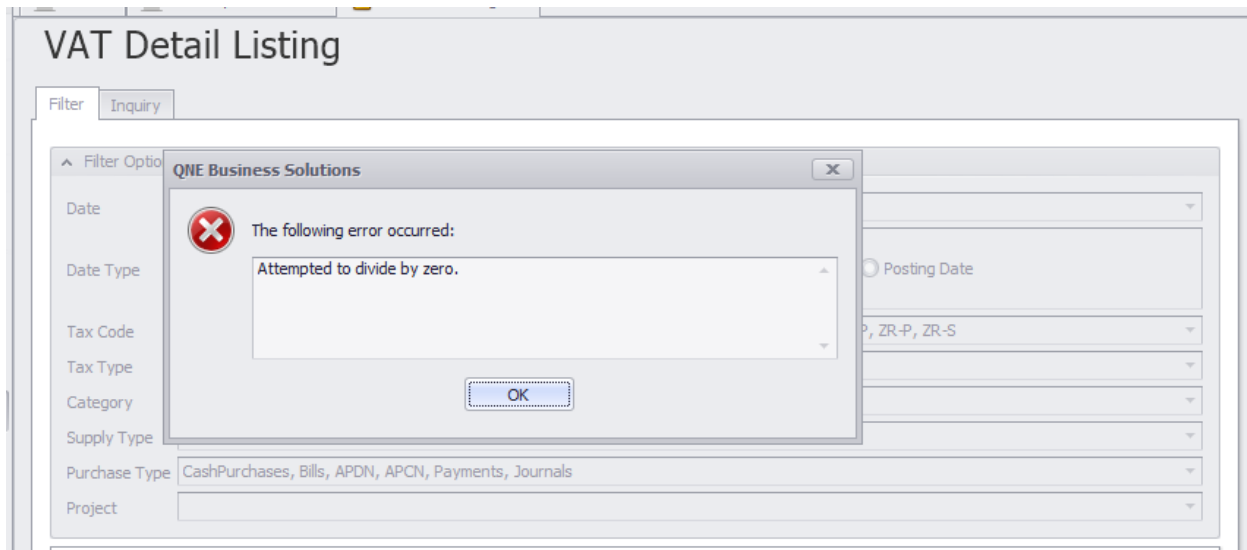




HOW TO RESOLVE 'ATTEMPTED TO DIVIDE BY ZERO' ERROR IN VAT DETAIL LISTING

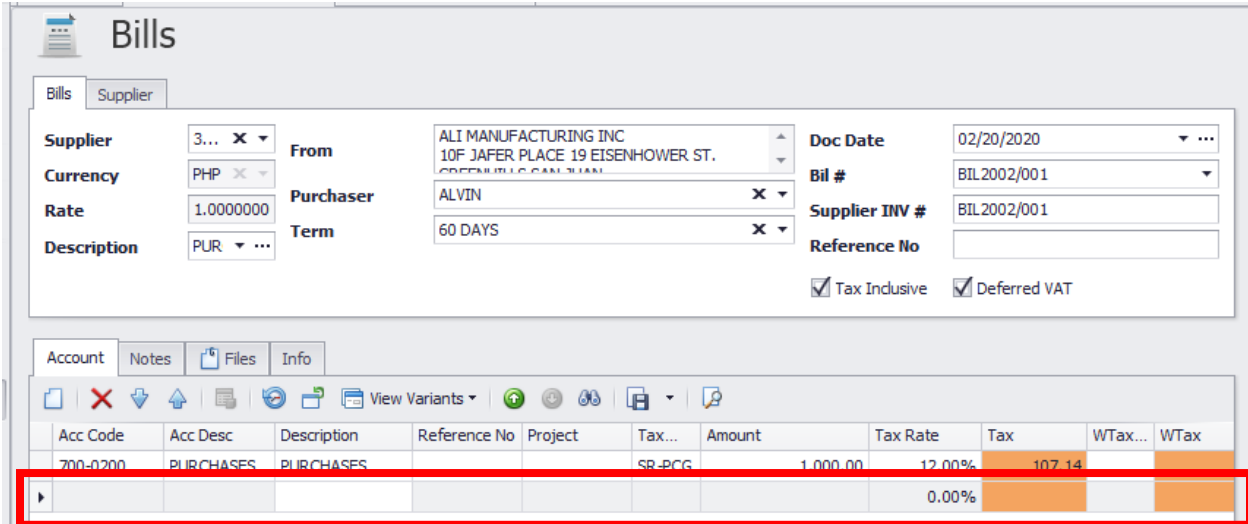
Problem Scenario(s):

Upon generating VAT Detail Listing report, user may encounter the error below:



Resolution(s):

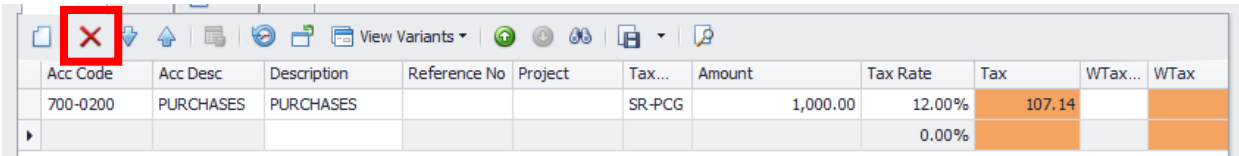
Double check Deferred transactions as there may be extra lines in the transaction that is not deleted automatically upon saving the transaction.



The screenshot shows the 'Bills' form in the QNE software. The 'Supplier' is ALI MANUFACTURING INC. The 'Doc Date' is 02/20/2020. The 'Bil #' is BIL2002/001. The 'Supplier INV #' is BIL2002/001. The 'Description' is PUR. The 'Term' is 60 DAYS. The 'Tax Inclusive' and 'Deferred VAT' checkboxes are checked.

Acc Code	Acc Desc	Description	Reference No	Project	Tax...	Amount	Tax Rate	Tax	WTax...	WTax
700-0200	PURCHASES	PURCHASES			SR-PCG	1,000.00	12.00%	107.14		
							0.00%			

This is caused by encoding a data in the line and deleting just the data instead of deleting the whole line using the delete function



The close-up screenshot shows the toolbar above the table. A red 'X' icon is highlighted, indicating the delete function. The table below shows the same data as the previous screenshot.

Acc Code	Acc Desc	Description	Reference No	Project	Tax...	Amount	Tax Rate	Tax	WTax...	WTax
700-0200	PURCHASES	PURCHASES			SR-PCG	1,000.00	12.00%	107.14		
							0.00%			

Once all extra lines in deferred transactions have been deleted, user may now generate VAT Detail Listing successfully without any errors.

NOTE:

For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>