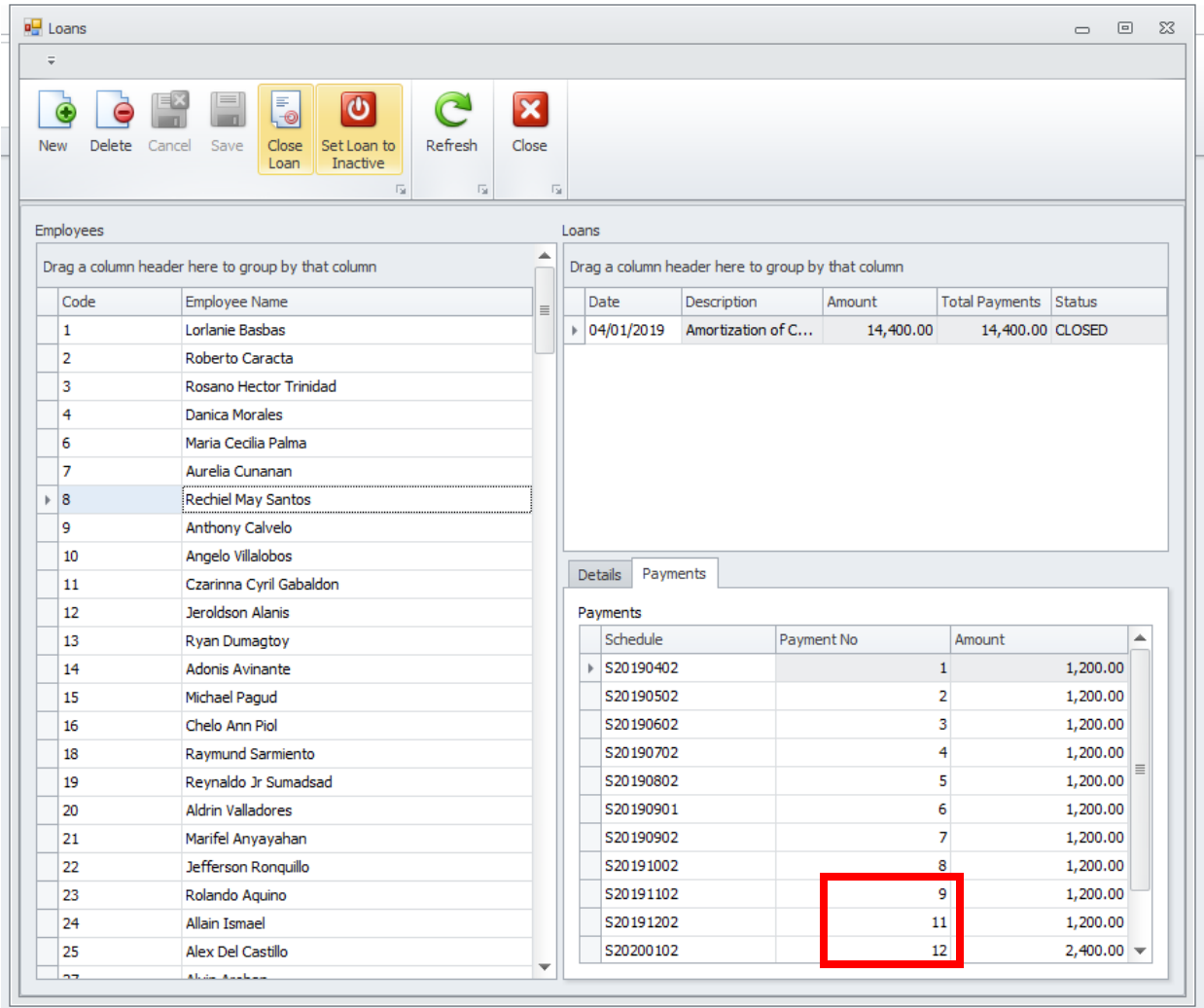




HOW TO FIX SERIES OF LOAN PAYMENTS IN QNE PAYROLL

Problem Scenario:

Upon transaction, an employee has double payment of Loan as of the period. Upon checking Employee Loans, user saw below issue:



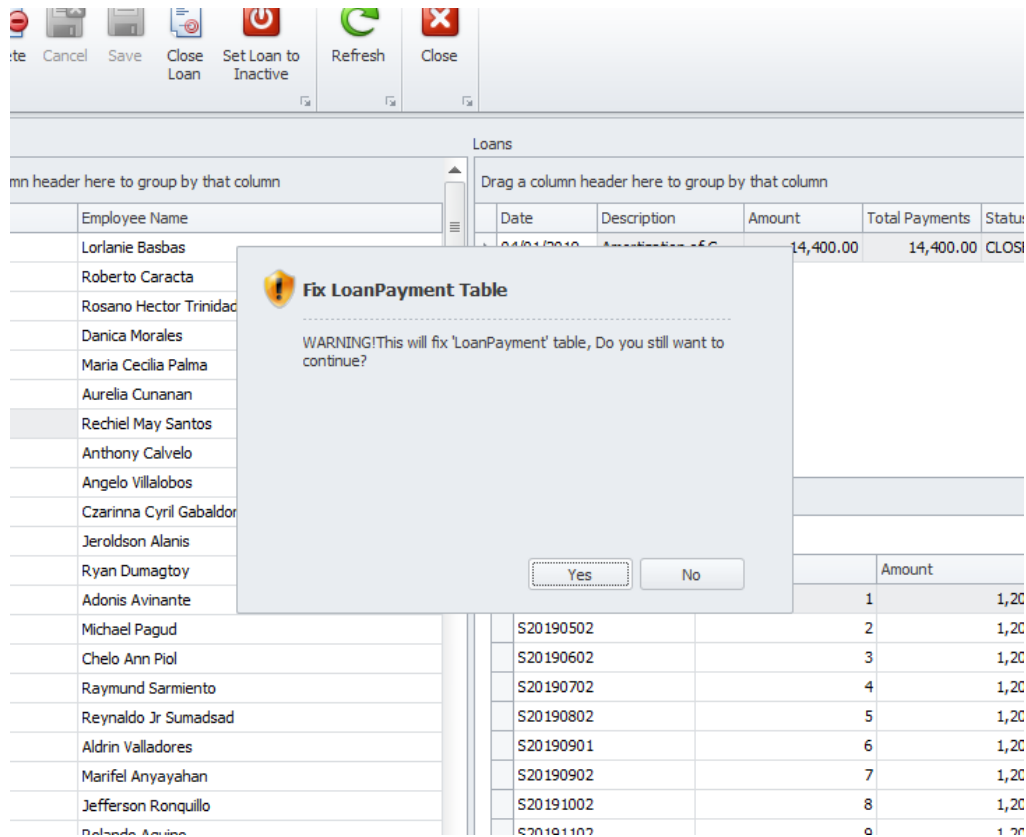
The screenshot displays the 'Loans' module interface. On the left, a list of employees is shown, with 'Rechiel May Santos' (Code 8) selected. The main area shows a loan transaction for 'Amortization of C...' on 04/01/2019 with an amount of 14,400.00 and a total payment of 14,400.00, marked as 'CLOSED'. Below this, the 'Payments' tab is active, showing a list of payments. The following table represents the data shown in the screenshot:

Schedule	Payment No	Amount
S20190402	1	1,200.00
S20190502	2	1,200.00
S20190602	3	1,200.00
S20190702	4	1,200.00
S20190802	5	1,200.00
S20190901	6	1,200.00
S20190902	7	1,200.00
S20191002	8	1,200.00
S20191102	9	1,200.00
S20191202	11	1,200.00
S20200102	12	2,400.00

The 9th and 11th payment rows are highlighted with a red box, indicating a double payment for the same period.

Resolution(s):

To fix series of Payment, press **F9**. User will be prompted to continue, click 'Yes'.



The screenshot shows a software window titled 'Loans' with a table of employee loan data. A warning dialog box is overlaid on the table, asking for confirmation to fix the 'LoanPayment' table.

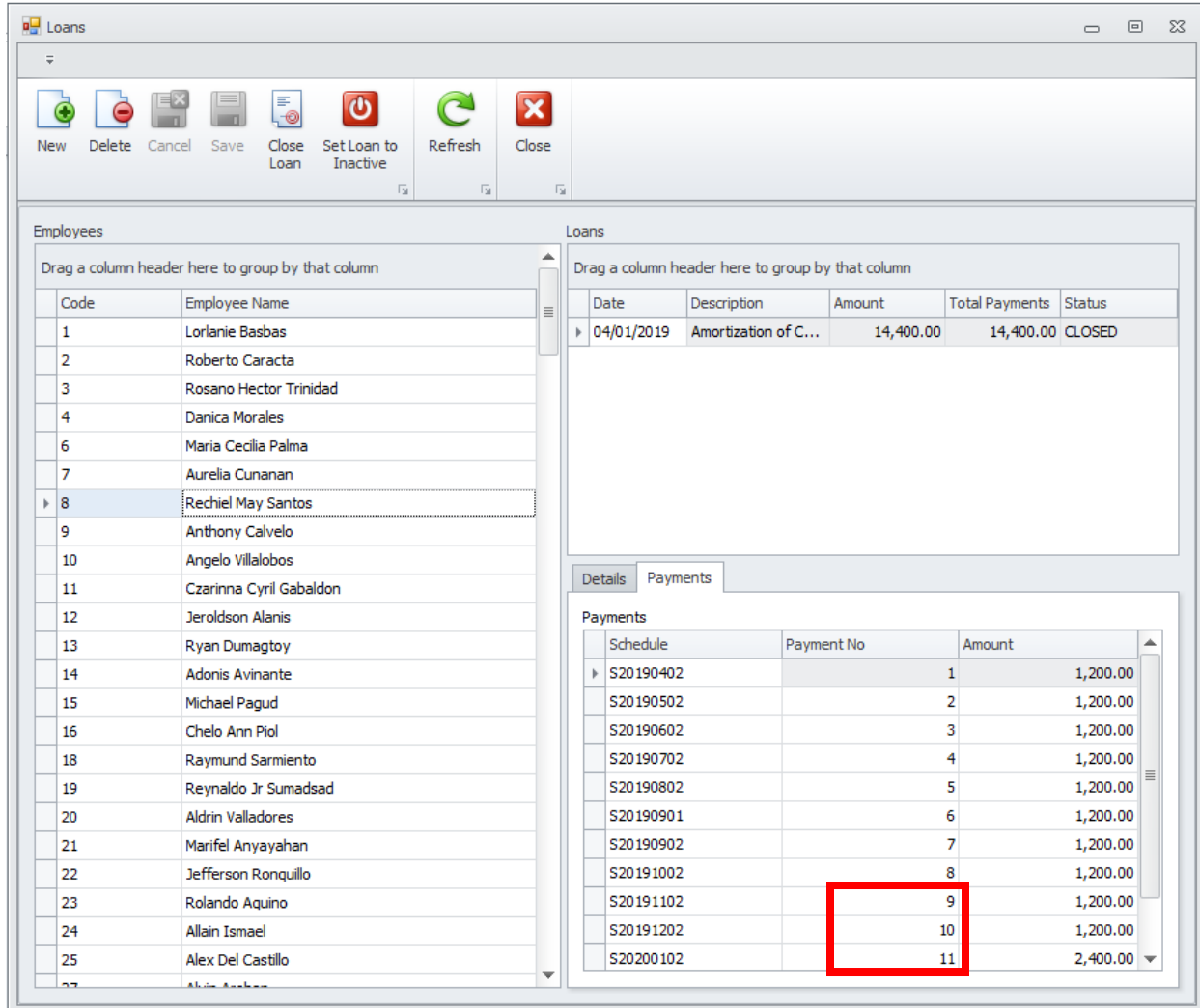
Employee Name	Date	Description	Amount	Total Payments	Status
Lorlanie Basbas	04/01/2010	Amortization of C	14,400.00	14,400.00	CLOSE
Roberto Caracta					
Rosano Hector Trinidad					
Danica Morales					
Maria Cecilia Palma					
Aurelia Cunanan					
Rechiel May Santos					
Anthony Calvelo					
Angelo Villalobos					
Czarinna Cyril Gabaldon					
Jeroldson Alanis					
Ryan Dumagtoy					
Adonis Avinante				1	1,20
Michael Pagud	S20190502			2	1,20
Chelo Ann Piol	S20190602			3	1,20
Raymund Sarmiento	S20190702			4	1,20
Reynaldo Jr Sumadsad	S20190802			5	1,20
Aldrin Valladores	S20190901			6	1,20
Marifel Anyayahan	S20190902			7	1,20
Jefferson Ronquillo	S20191002			8	1,20
Belinda Ariza	S20191102			0	1,20

Fix LoanPayment Table

WARNING! This will fix 'LoanPayment' table, Do you still want to continue?

Yes No

Notice now that the payment series is corrected.



Code	Employee Name
1	Lorlanie Basbas
2	Roberto Caracta
3	Rosano Hector Trinidad
4	Danica Morales
6	Maria Cecilia Palma
7	Aurelia Cunanan
8	Rechiel May Santos
9	Anthony Calvelo
10	Angelo Villalobos
11	Czarinna Cyril Gabaldon
12	Jeroldson Alanis
13	Ryan Dumagtoy
14	Adonis Avinante
15	Michael Pagud
16	Chelo Ann Piol
18	Raymund Sarmiento
19	Reynaldo Jr Sumadsad
20	Aldrin Valladores
21	Marifel Anyayahan
22	Jefferson Ronquillo
23	Rolando Aquino
24	Allain Ismael
25	Alex Del Castillo

Date	Description	Amount	Total Payments	Status
04/01/2019	Amortization of C...	14,400.00	14,400.00	CLOSED

Schedule	Payment No	Amount
S20190402	1	1,200.00
S20190502	2	1,200.00
S20190602	3	1,200.00
S20190702	4	1,200.00
S20190802	5	1,200.00
S20190901	6	1,200.00
S20190902	7	1,200.00
S20191002	8	1,200.00
S20191102	9	1,200.00
S20191202	10	1,200.00
S20200102	11	2,400.00

NOTE: To fix the double payment issue on last payment, contact our support through email requesting to re-open the Loan (if it is being closed due to the issue being encountered).

NOTE:



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>