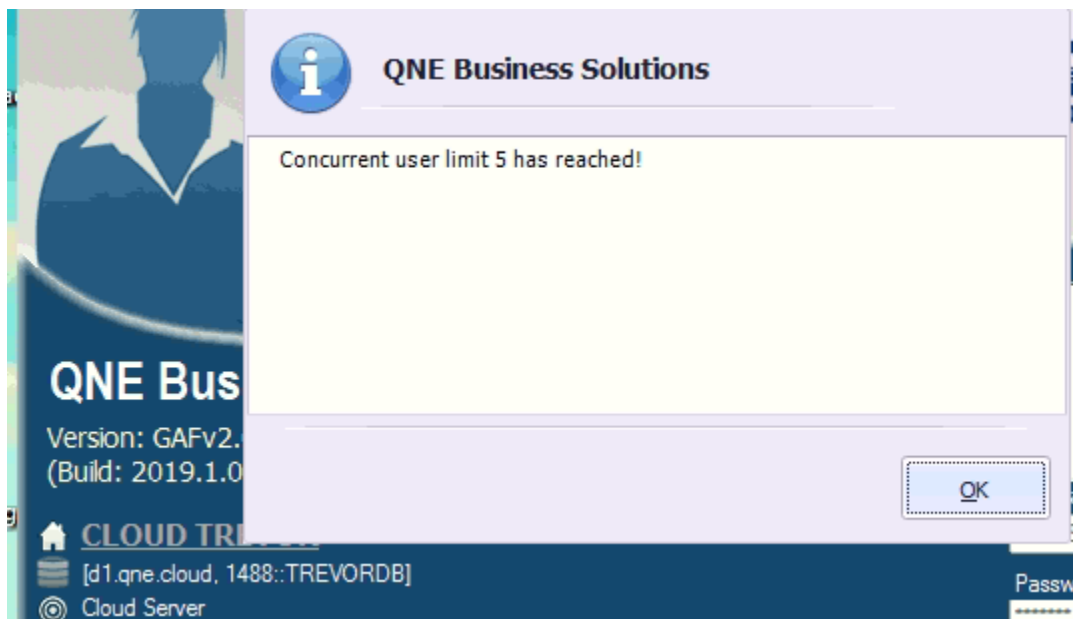




HOW TO CHECK CONNECTED USERS IN QLS

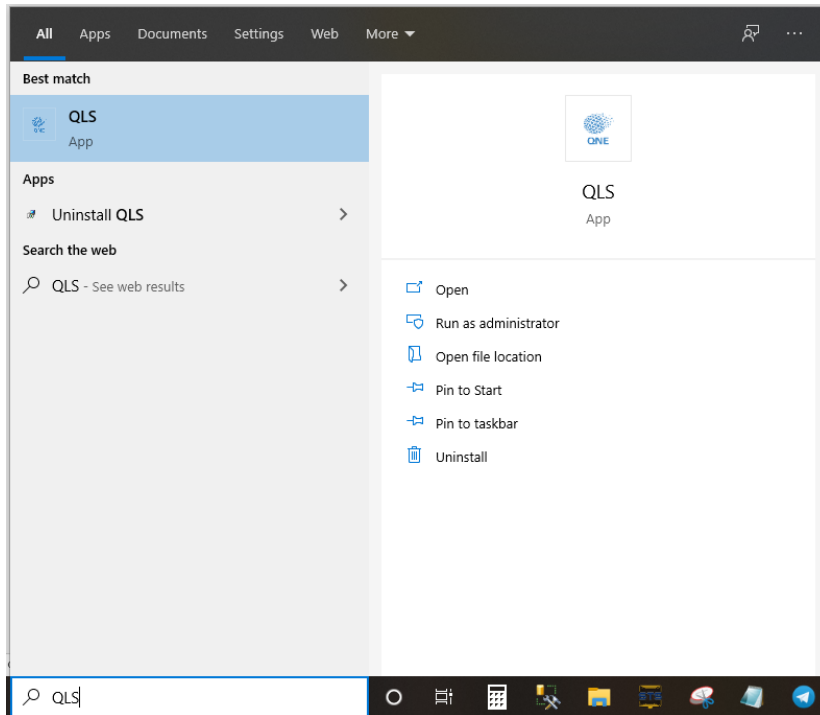
Problem Scenario(s):

Upon login in the system, user may encounter like error below, pertaining to concurrent user limit.

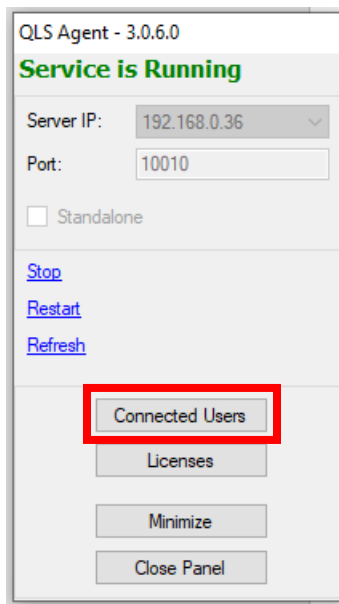


Resolution(s):

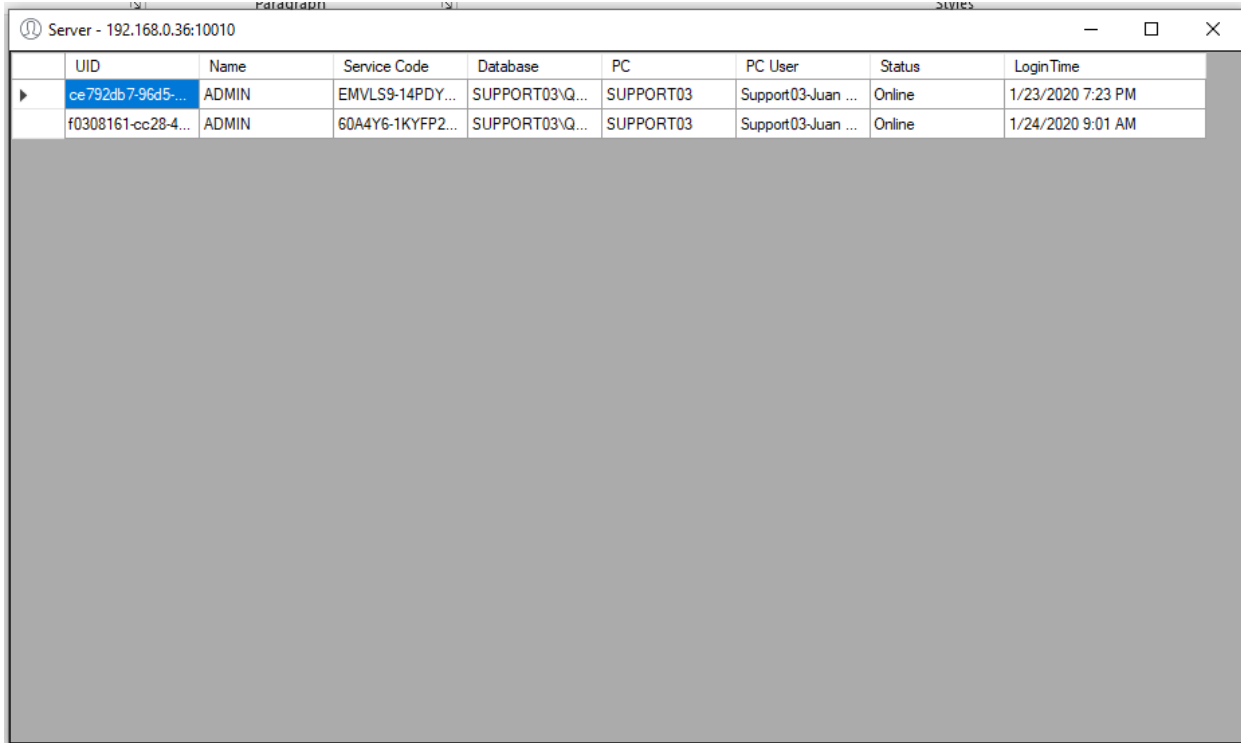
Go to Start > search QLS



In the panel applet, click Connected Users



A window will open where the list of users currently connected will appear.



The screenshot shows a window titled "Server - 192.168.0.36:10010" with a table of connected users. The table has the following columns: UID, Name, Service Code, Database, PC, PC User, Status, and Login Time. Two rows are visible, both for users named "ADMIN".

UID	Name	Service Code	Database	PC	PC User	Status	Login Time
ce792db7-96d5-...	ADMIN	EMVLS9-14PDY...	SUPPORT03\Q...	SUPPORT03	Support03-Juan ...	Online	1/23/2020 7:23 PM
f0308161-cc28-4...	ADMIN	60A4Y6-1KYFP2...	SUPPORT03\Q...	SUPPORT03	Support03-Juan ...	Online	1/24/2020 9:01 AM

This may be used by the admin user for multiple purposes such as checking suspicious login, checking of users who may accidentally closed the system without proper logout, etc.

NOTE:



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>