



Restoring Database Failed

Problem Scenario:

Restoring database back up failed with the below message prompt stating you have no permission to access the DATA folder. On the prompt itself it will show the location/path to the DATA folder.

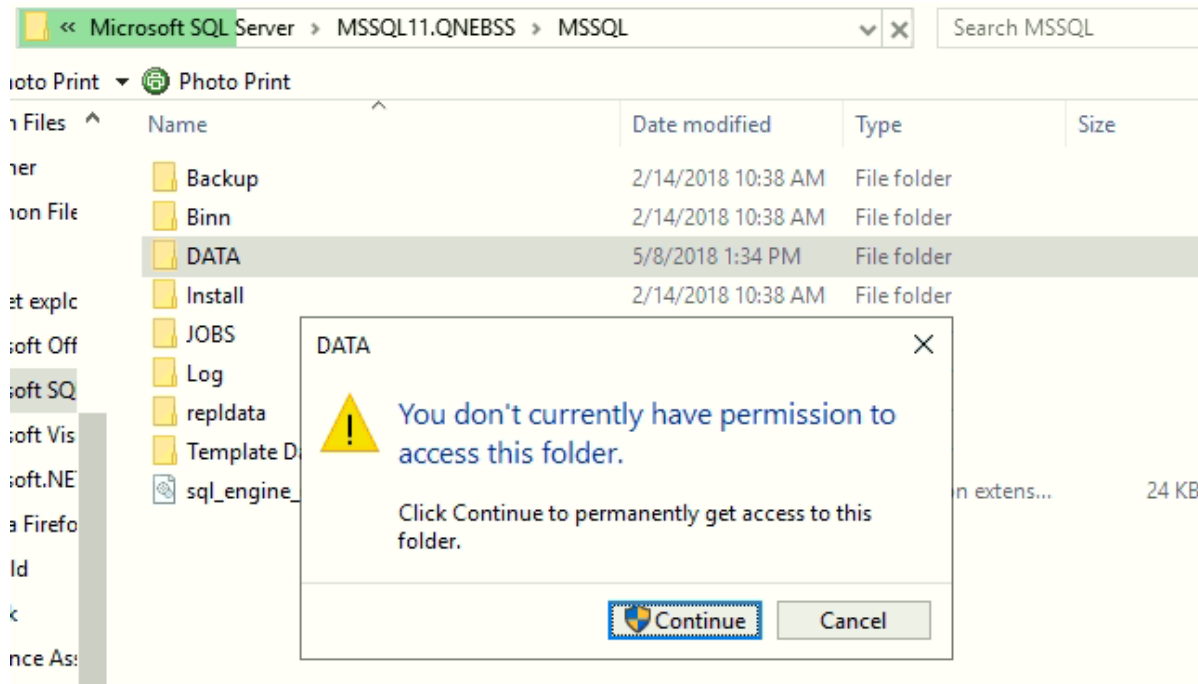
If Restoring unsuccessful, below error will prompt:



Resolution:

Grant the read permission access right.

Please try to access the data folder in windows explorer e.g. C:\Program Files\Microsoft SQL Server\MSSQL10_50.QNEBSS\MSSQL\DATA, system may prompt you to grant the access right to this folder.



If granting permission done, re-try to restoring again the Database.

The prompt also states that you'll get permanent access to the folder by clicking Continue.

NOTE:

For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>