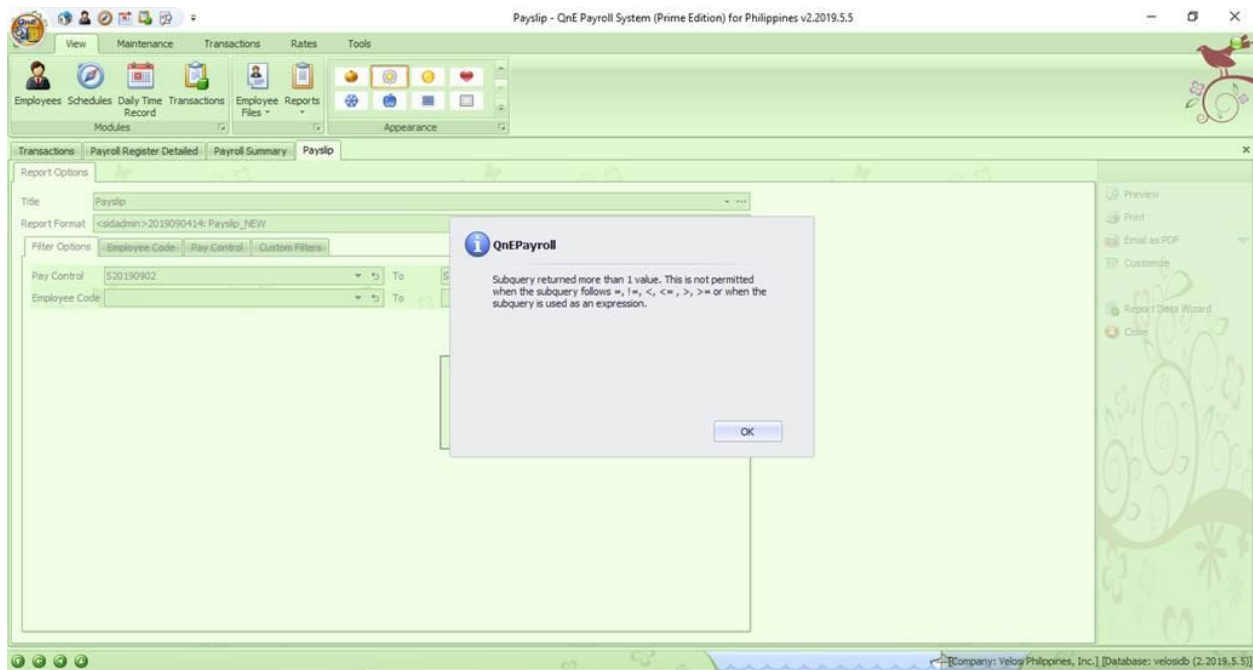




HOW TO RESOLVE 'SUBQUERY' ERROR IN PAYROLL

Problem Scenario:

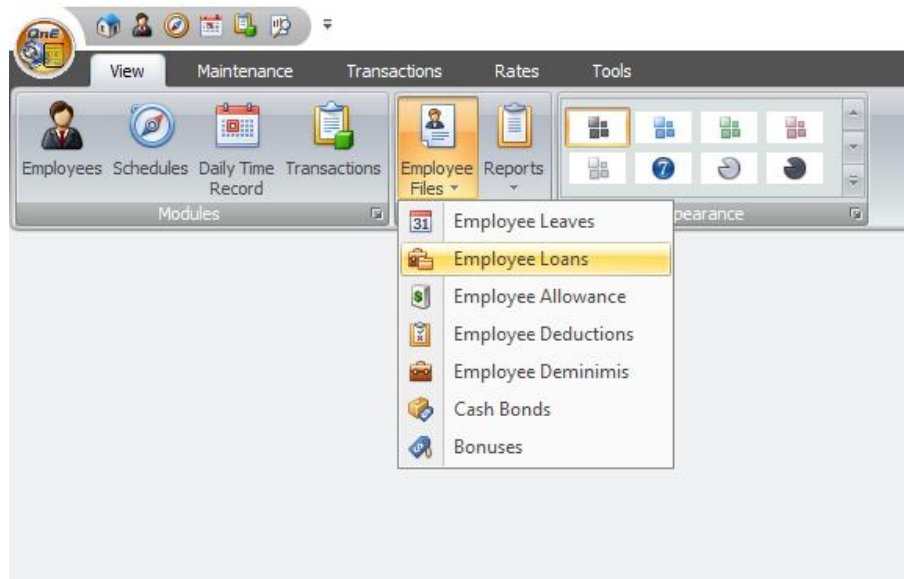
Upon generating Payslip, Payroll Summary or Payroll Register, user may encounter the error below



Resolution(s):

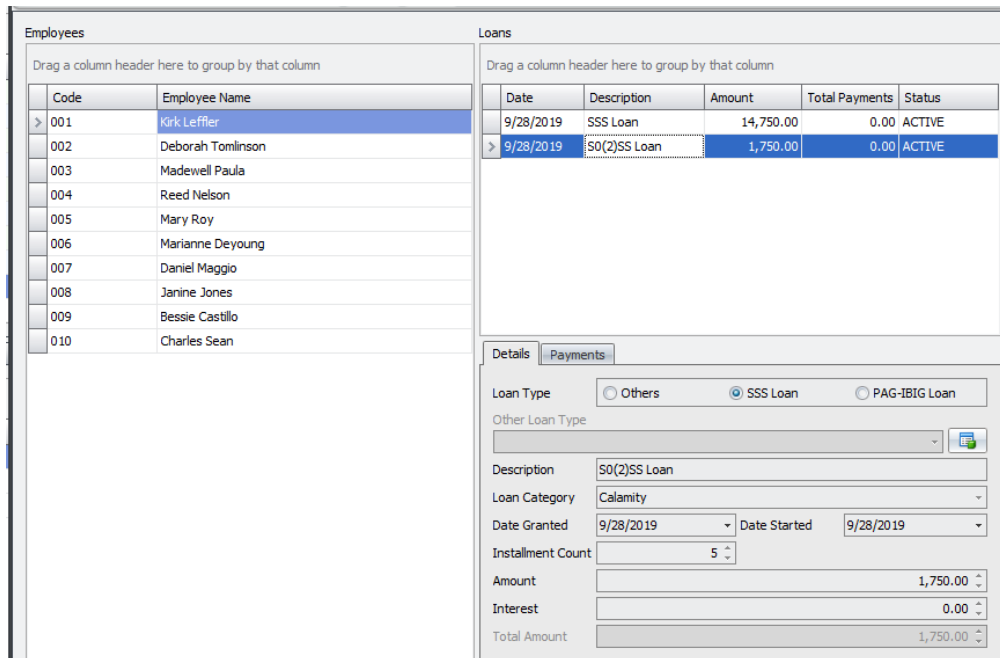
In QnE Payroll, there is a ruling that there should only be one ACTIVE loan category per loan type. Should there be multiple loans of the same category, user should maintain it using 'Other Loans' (Loan Codes 1 – 10).

To check, go to View > Employee Files > Employee Loans



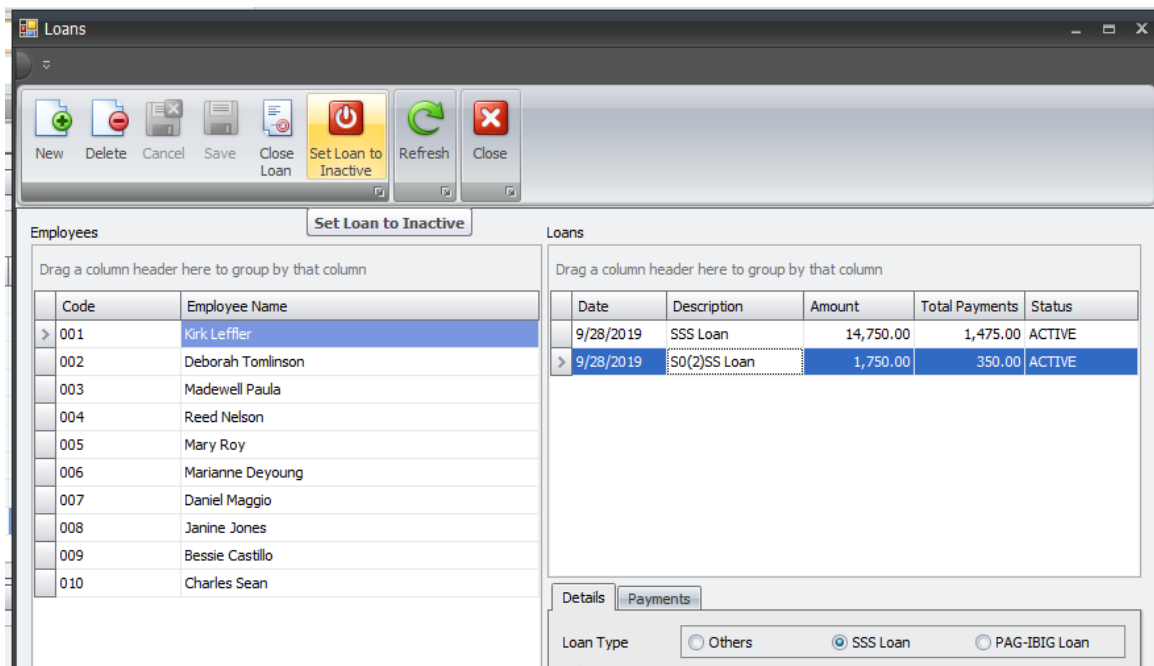
Employees		Loans				
Drag a column header here to group by that column		Drag a column header here to group by that column				
Code	Employee Name	Date	Description	Amount	Total Payments	Status
> 001	Kirk Leffler	> 9/28/2019	SSS Loan	14,750.00	0.00	ACTIVE
002	Deborah Tomlinson	9/28/2019	SO(2)SS Loan	1,750.00	0.00	ACTIVE
003	Madewell Paula					
004	Reed Nelson					
005	Mary Roy					
006	Marianne Deyoung					
007	Daniel Maggio					
008	Janine Jones					
009	Bessie Castillo					
010	Charles Sean					

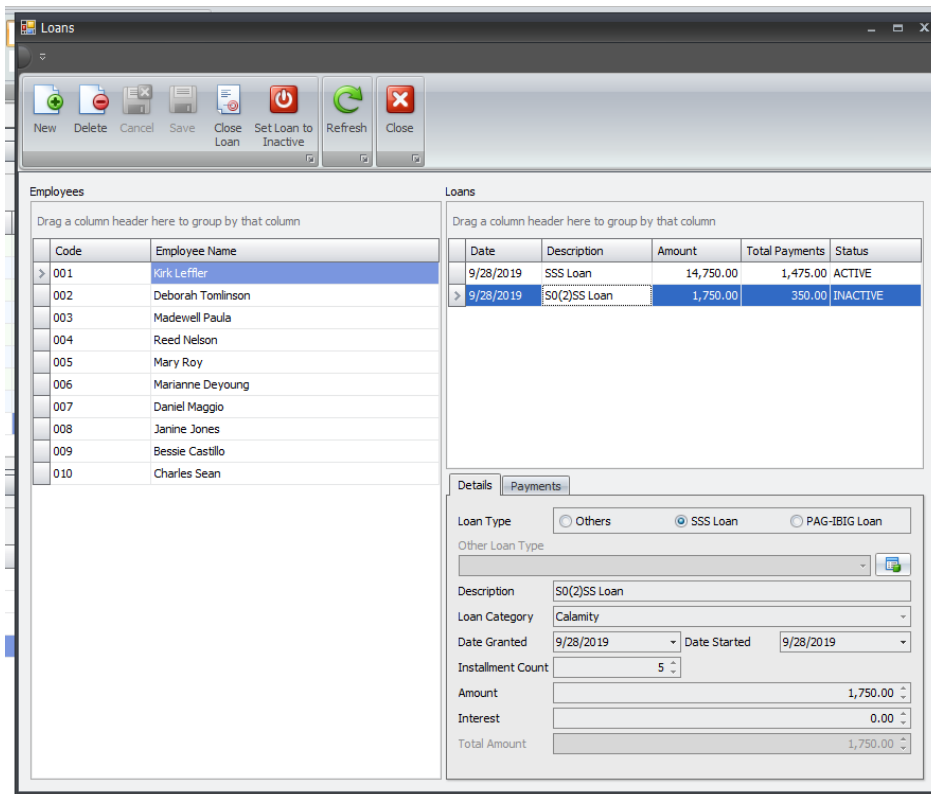
Details		Payments	
Loan Type	<input type="radio"/> Others <input checked="" type="radio"/> SSS Loan <input type="radio"/> PAG-IBIG Loan		
Other Loan Type			
Description	SSS Loan		
Loan Category	Calamity		
Date Granted	9/28/2019	Date Started	9/28/2019
Installment Count	10		
Amount	14,750.00		
Interest	0.00		
Total Amount	14,750.00		



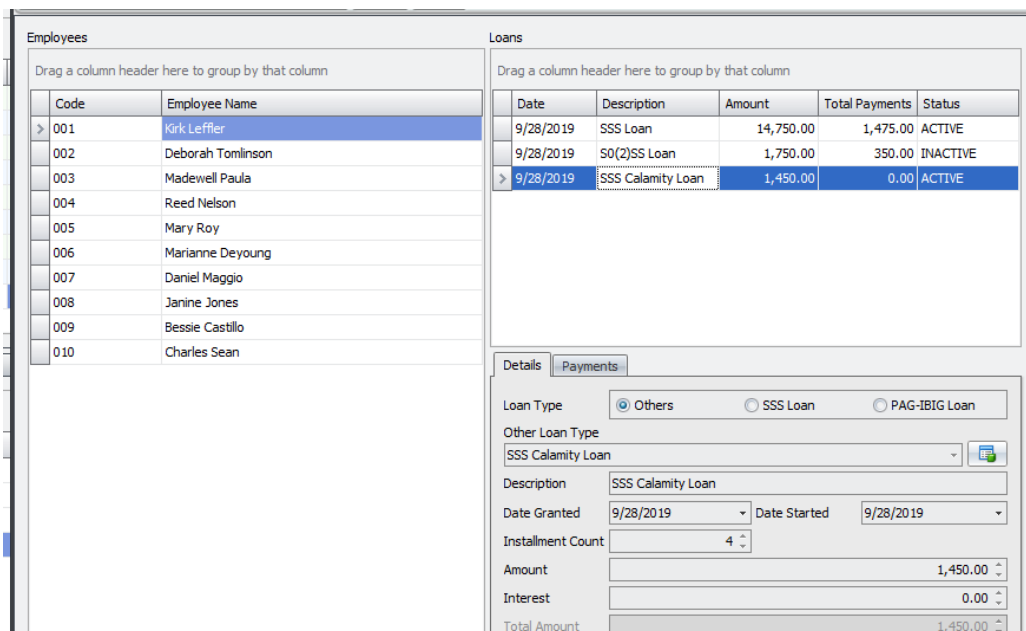
Notice that there are two ACTIVE loans of the same category in the same loan type.

To resolve, set one loan to Inactive. This is to cut the current setup for the employee and payments in the next transactions will not be reflected anymore.





After doing so, recreate that loan using 'Others'. User may change one of the Loan Codes' name for its specific purpose



Try to regenerate Payslip, Payroll Summary or Payroll Register again and the error must now be resolved.

NOTE:



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>