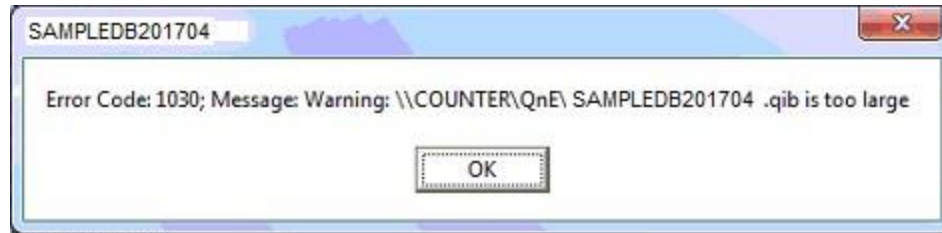




## HOW TO RESOLVE '.QIB IS TOO LARGE' ERROR

### Problem Scenario:

During database backup, user may encounter below error message

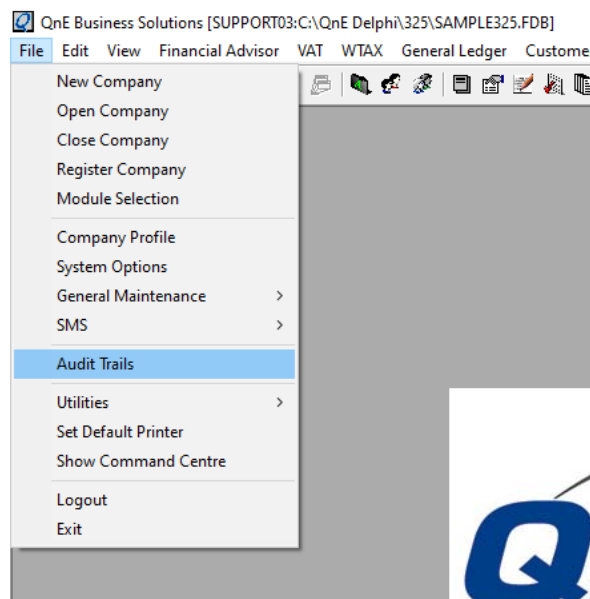


### Resolution(s):

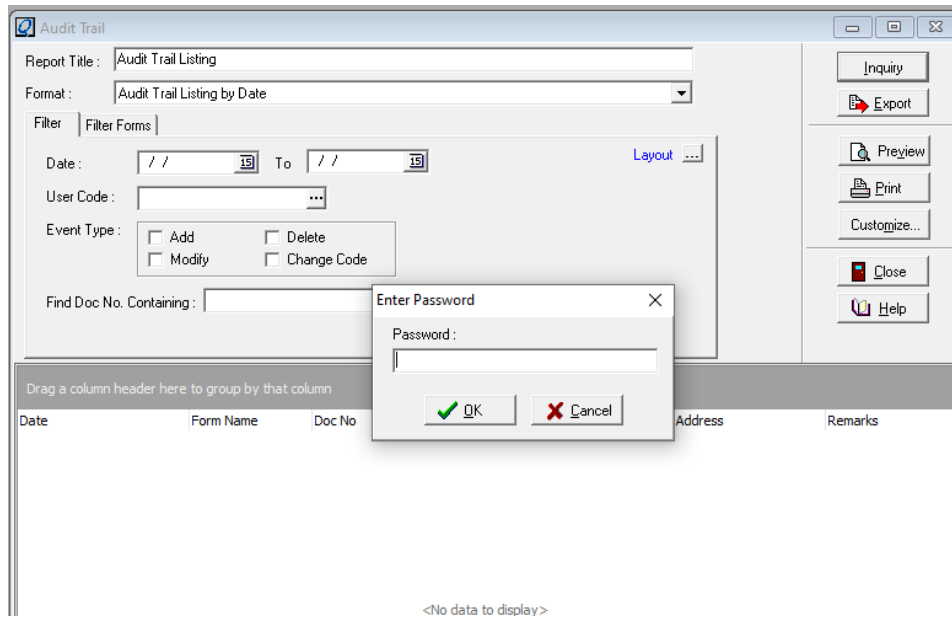
Physical file of the database becomes too large due to Audit Trail, which contributes up to 80% of the database file size. To resolve this kind of issue, Audit Trail may be dropped. This can result to reduced database size and enhance the system's performance.

Before proceeding, **make sure to duplicate the database** (just copy and paste the .FDB file). This is one alternative to do backup but if a scheduled backup is being set, it will not execute anymore.

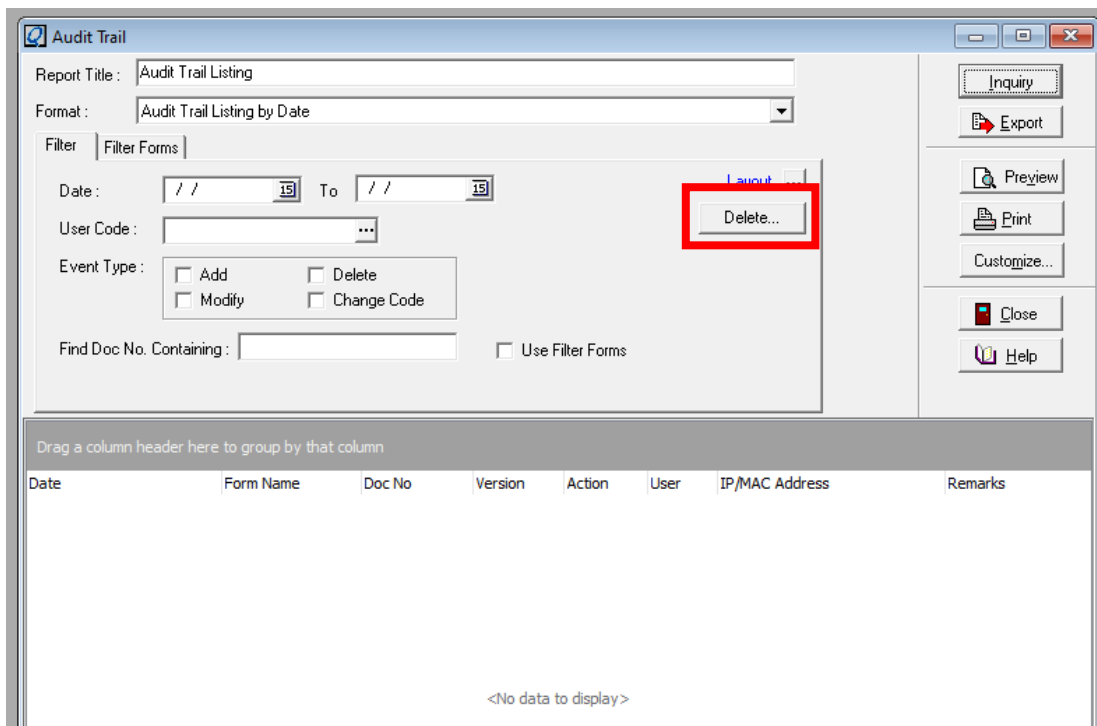
To delete the Audit Trail, go to File > Audit Trails



Upon window opening, click **F9**



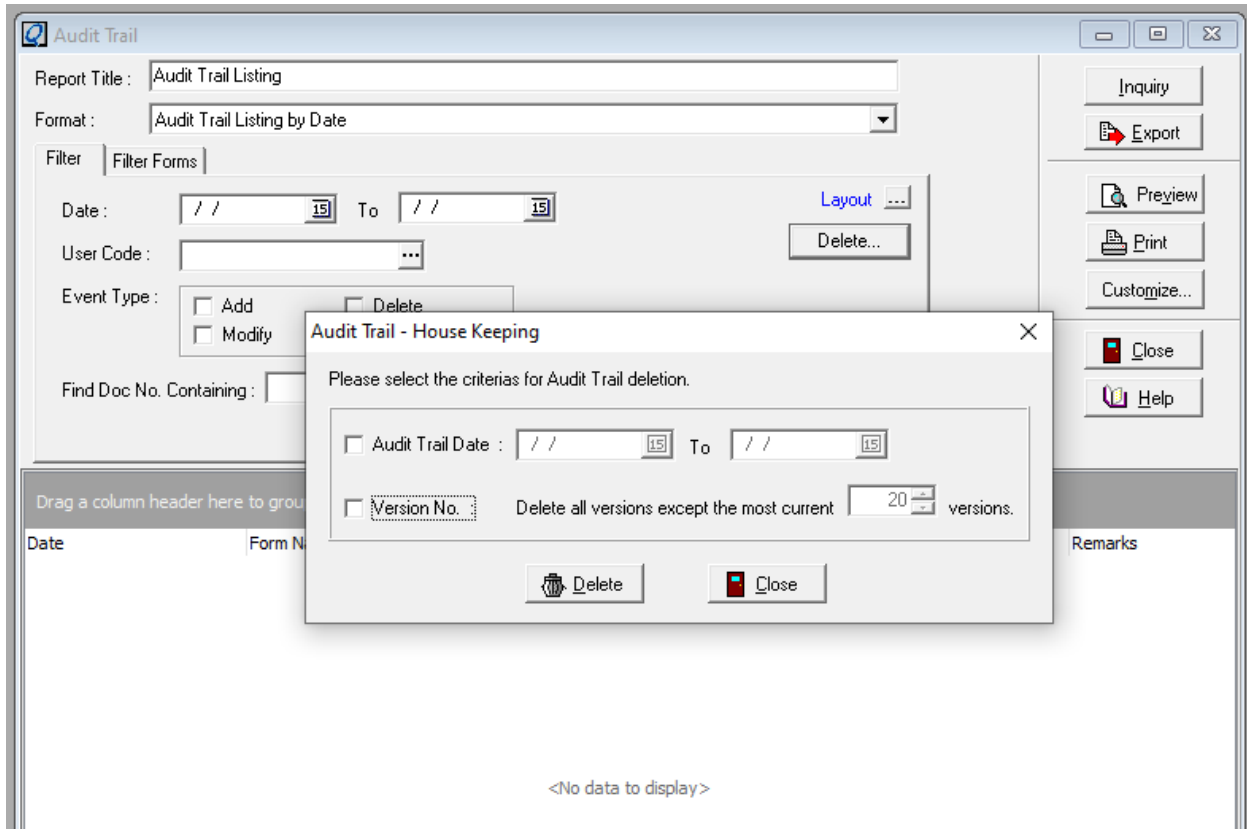
Key in: qne1080



Notice that there is now a **'Delete'** button

If the user has preferred range of data to delete only, user may set the following criteria.

**Advisable:** tick Audit Trail Date and set 'To' field to present Date.



The screenshot shows the 'Audit Trail' application window. The 'Filter' section is active, showing 'Date' and 'User Code' fields. A modal dialog box titled 'Audit Trail - House Keeping' is open, displaying the following options:

- Audit Trail Date : // / 15 To // / 15
- Version No. Delete all versions except the most current 20 versions.

Buttons for 'Delete' and 'Close' are visible at the bottom of the dialog box. The background application window shows a table with columns 'Date' and 'Form No.' and a status '<No data to display>'.

Finally click **Delete**

After doing the above procedure, user may now backup the database, successfully. To totally reduce the database size and improve the system's performance, restore the created backup file then it will be the one to be used as the working database of all users.

#### NOTE:



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>