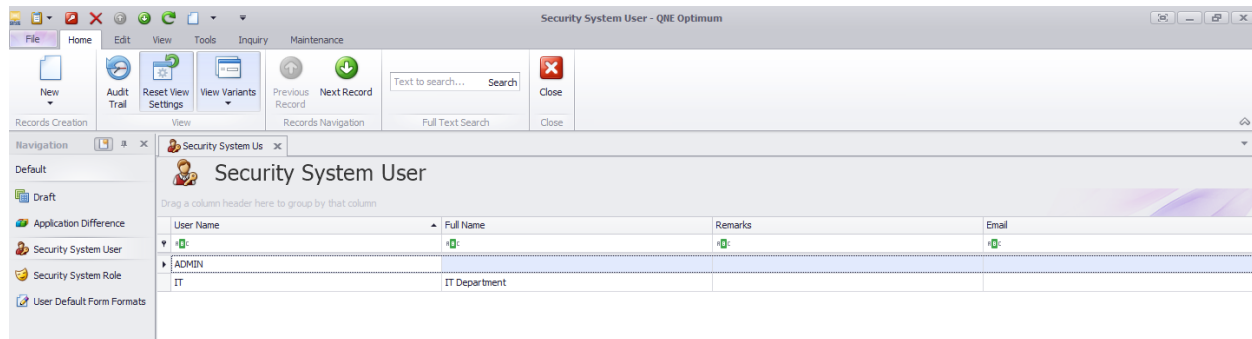# HOW TO COPY THE USER ACCOUNTS FROM ONE DATABASE TO ANOTHER

Problem Scenario:
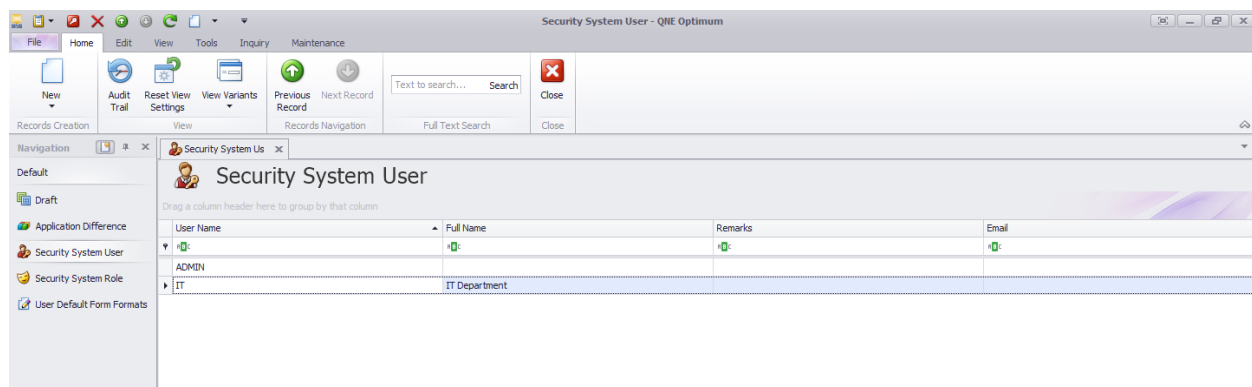
User created new Security System User for users of the system and is needed the same Users for their newly created database.
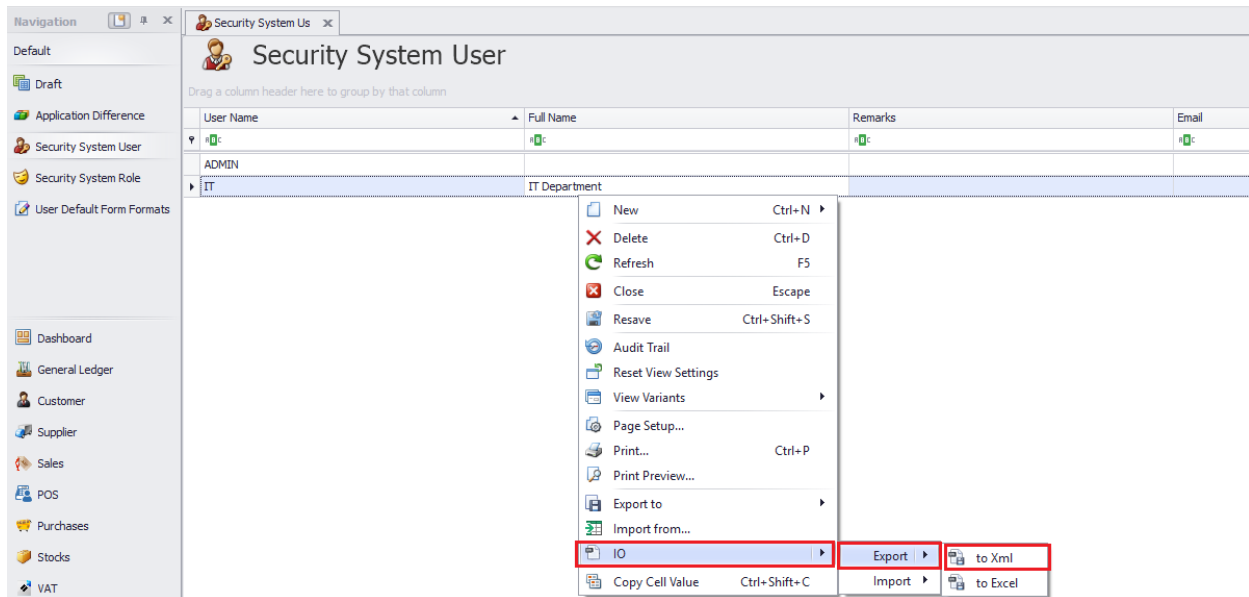

Resolution(s):

System Users can be copied from one database to another that will also have the same users/roles via the Export/Import feature.
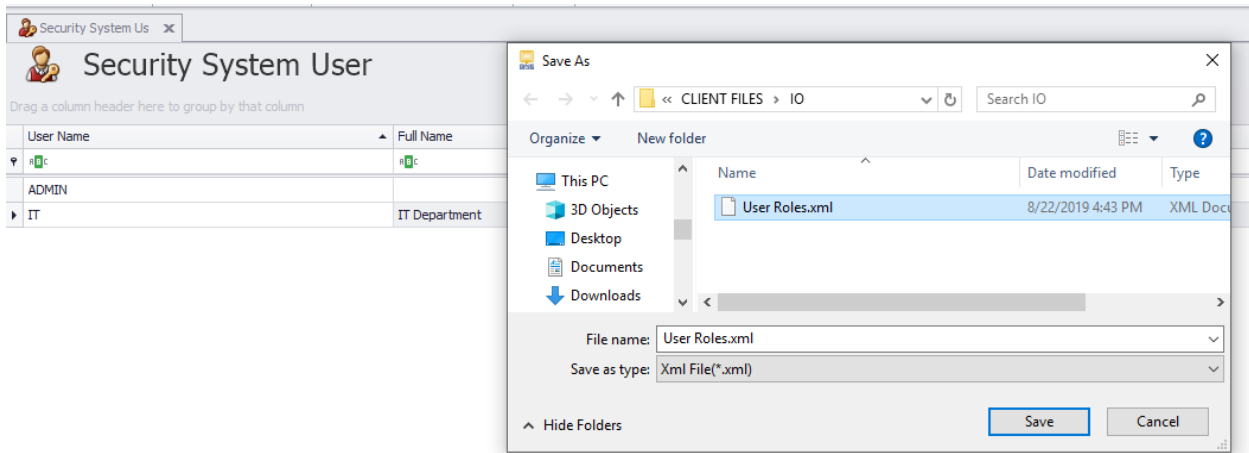
Go to Maintenance > Users. Select one or all or whichever user roles you need to export to another database.
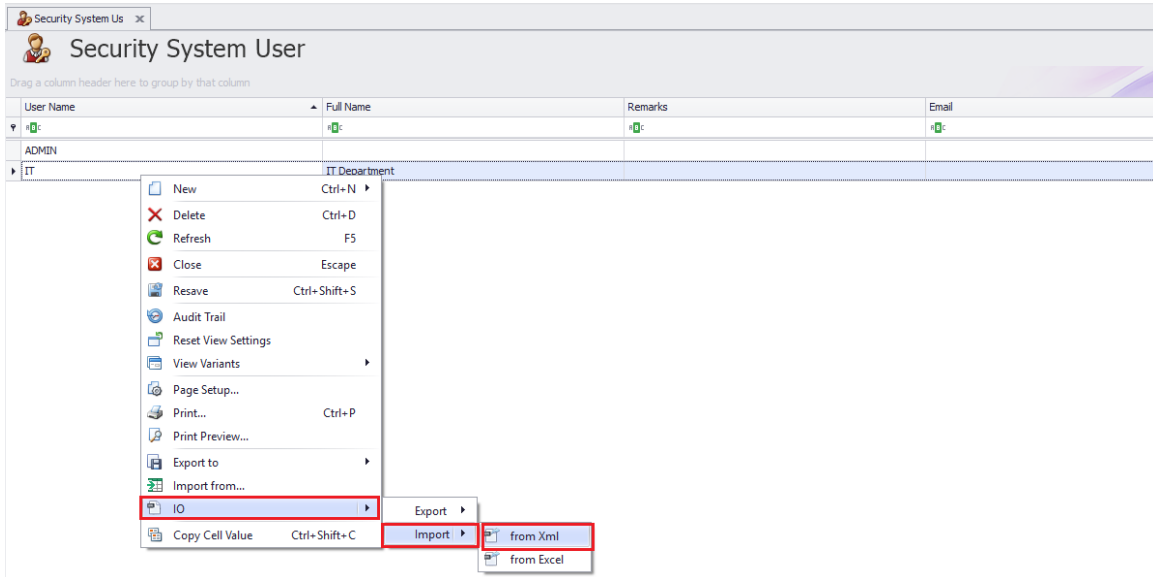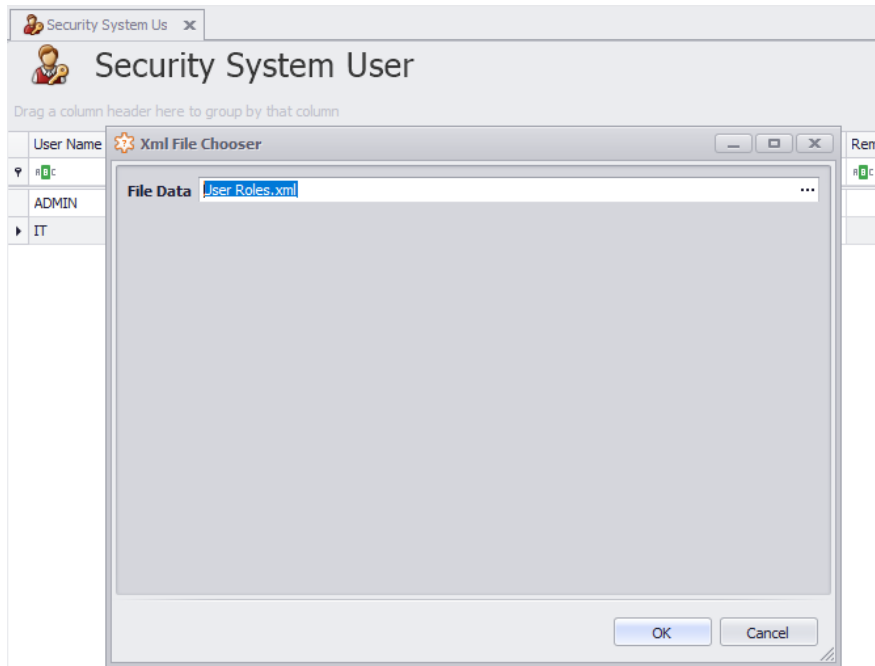
Right-click > IO > Export > to Xml

Save the file in your preferred folder and this file will be the one to use for importation on the other database.

Learn with us.
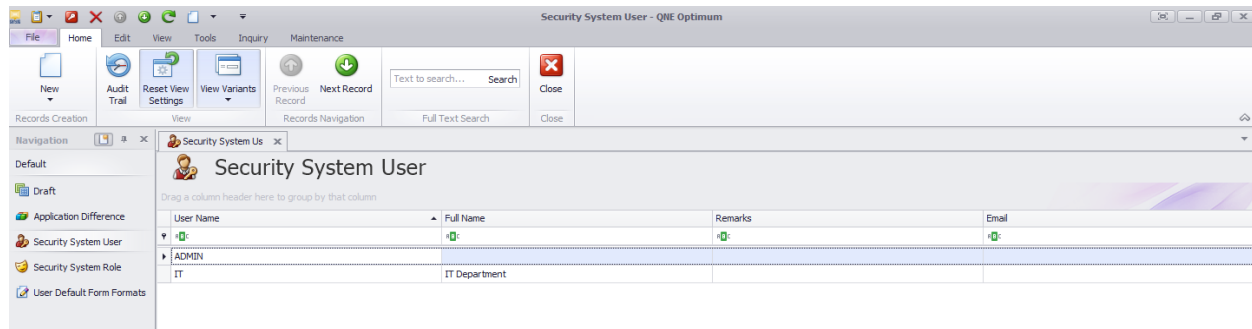Grow with us.
QNE KNOWLEDGE BASE

After saving the file, go to the other database where it will be imported. Right-click > IO > Import > from Xml

Select the file which you have exported from the previous database

You may now link these Users to it's corresponding Role.

NOTE: That export/import of System User(s) also includes the respective System Roles these users are assigned to in the original database, and customer can just make the necessary changes by removing/adding System Role.

For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://qnesupportph.freshdesk.com