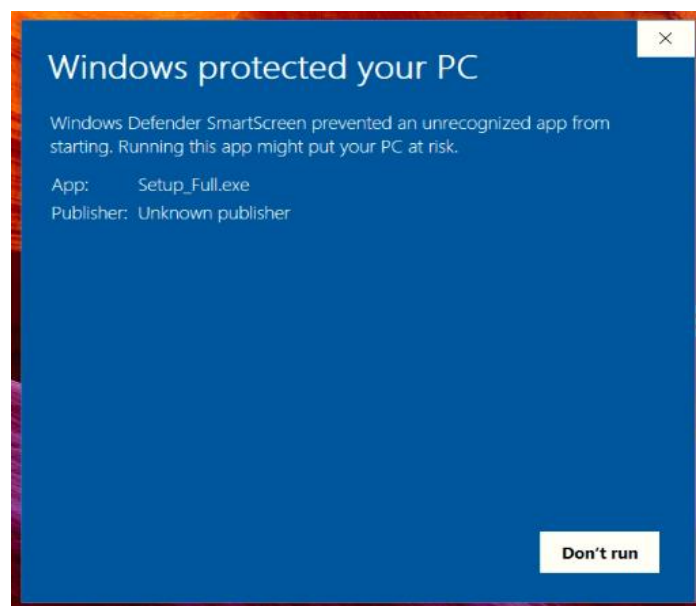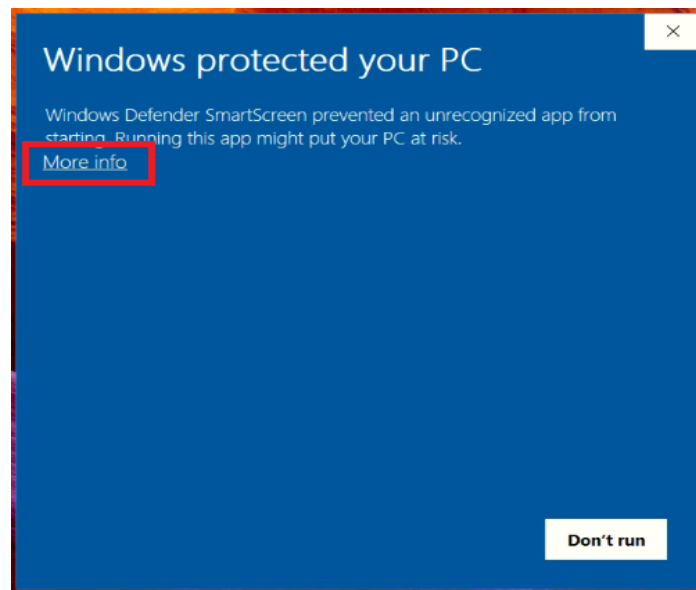## WINDOWS PROTECTED YOUR PC – CANNOT INSTALL QNE
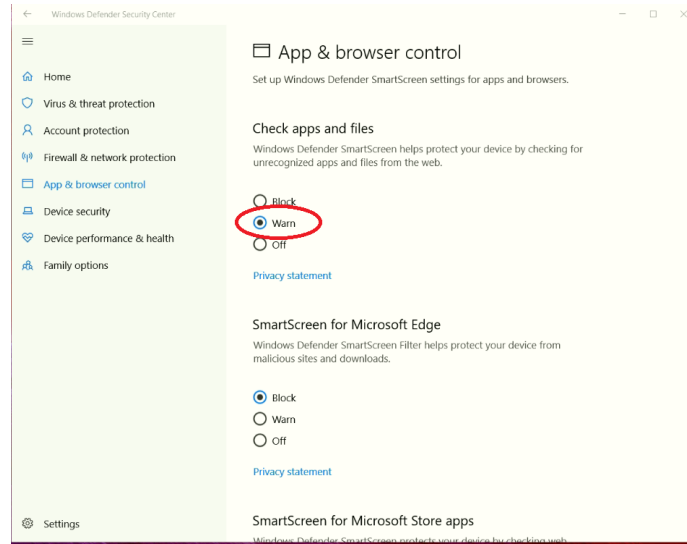
Problem Scenario:

Windows Defender blocks the installation of QnE software (or any software) with the below prompt. Clicking on <u>More info</u> text still does not give you any other option.
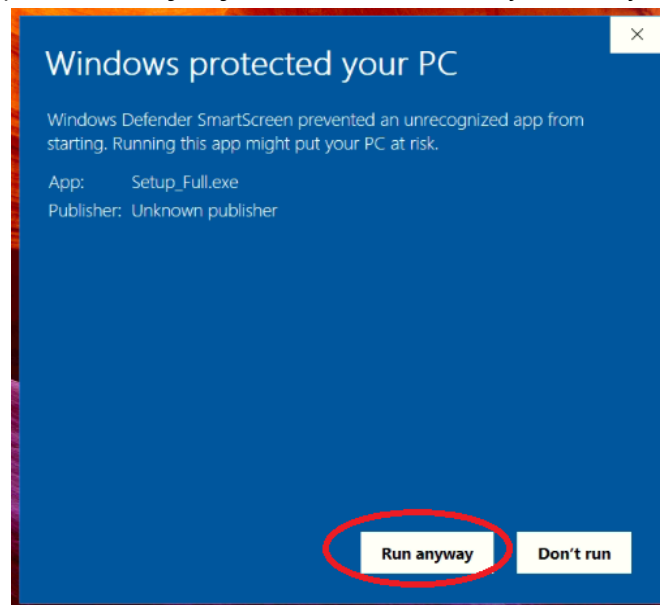
Resolution(s):

Go to Windows Defender > App & Browser Control > Under Check apps and Files

Change the setting from Block to **Warn.**

Run the QnE setup again, on the Windows protected your PC prompt, click the More info text and you will now have the option **Run anyway** to allow the software you are trying to install.

NOTE:

For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://qnesupportph.freshdesk.com