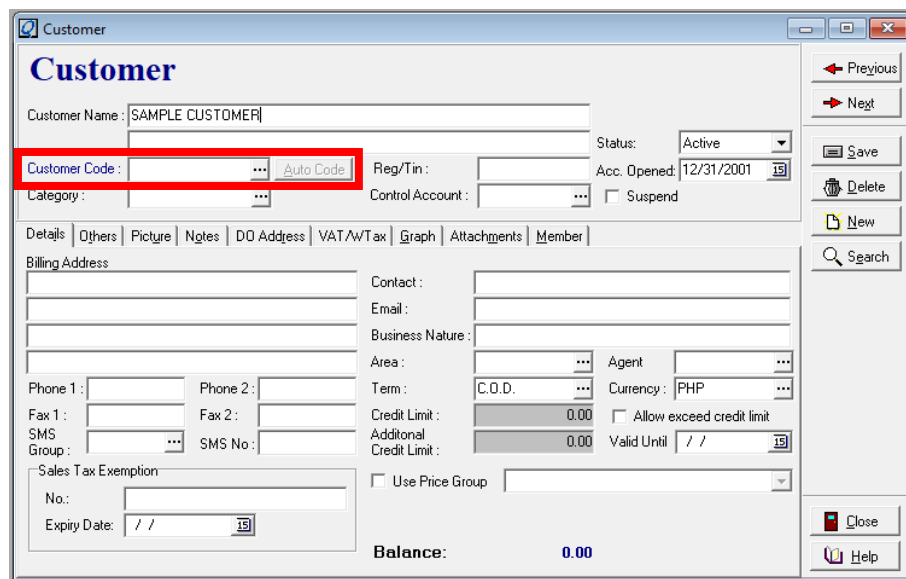




HOW TO ENABLE AUTO-CODE IN CUSTOMER OR SUPPLIER

Problem Scenario:

Auto-code, by default, is not enabled upon opening Customer/Supplier Maintenance form. To enable it, **Customer/Supplier name must be filled in first** then the Auto-Code will now be clickable. In some instances, after filling in Customer/Supplier Name field, Auto-Code button is still disabled.



Customer

Customer Name : [SAMPLE CUSTOMER]

Customer Code : [] **Auto Code** [disabled]

Reg/Tin : [] Status: Active

Category : [] Control Account : [] Acc. Opened: 12/31/2001

Suspend

Details | Others | Picture | Notes | DO Address | VAT/WTax | Graph | Attachments | Member

Billing Address

Contact : []

Email : []

Business Nature : []

Area : [] Agent : []

Phone 1 : [] Phone 2 : [] Term : C.O.D. Currency : PHP

Fax 1 : [] Fax 2 : [] Credit Limit : 0.00 Allow exceed credit limit

SMS Group : [] SMS No : [] Additional Credit Limit : 0.00 Valid Until : / /

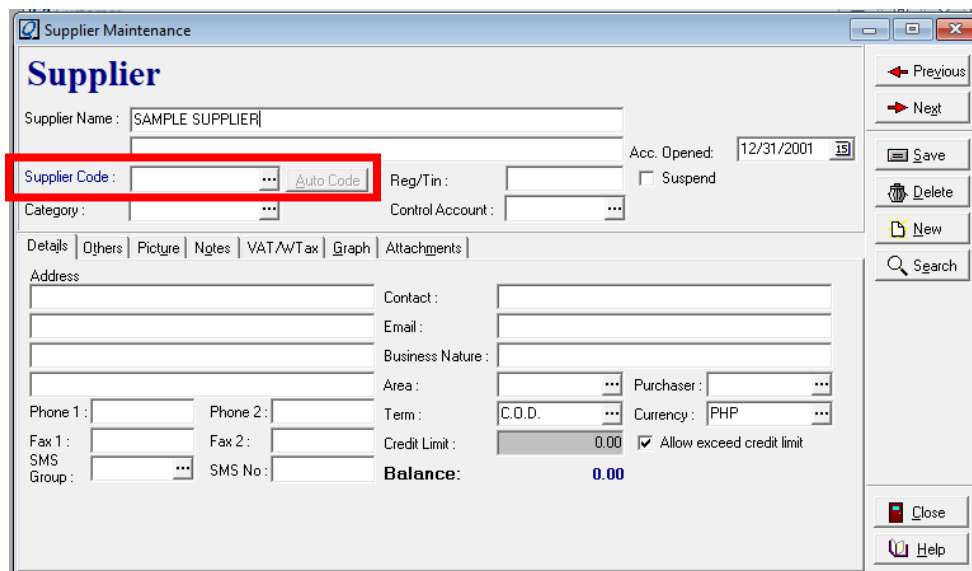
Sales Tax Exemption

No. : [] Use Price Group []

Expiry Date : / /

Balance: 0.00

Previous | Next | Save | Delete | New | Search | Close | Help



Supplier Maintenance

Supplier Name : [SAMPLE SUPPLIER]

Supplier Code : [] **Auto Code** [disabled]

Reg/Tin : [] Acc. Opened: 12/31/2001

Category : [] Control Account : [] Suspend

Details | Others | Picture | Notes | VAT/WTax | Graph | Attachments

Address

Contact : []

Email : []

Business Nature : []

Area : [] Purchaser : []

Phone 1 : [] Phone 2 : [] Term : C.O.D. Currency : PHP

Fax 1 : [] Fax 2 : [] Credit Limit : 0.00 Allow exceed credit limit

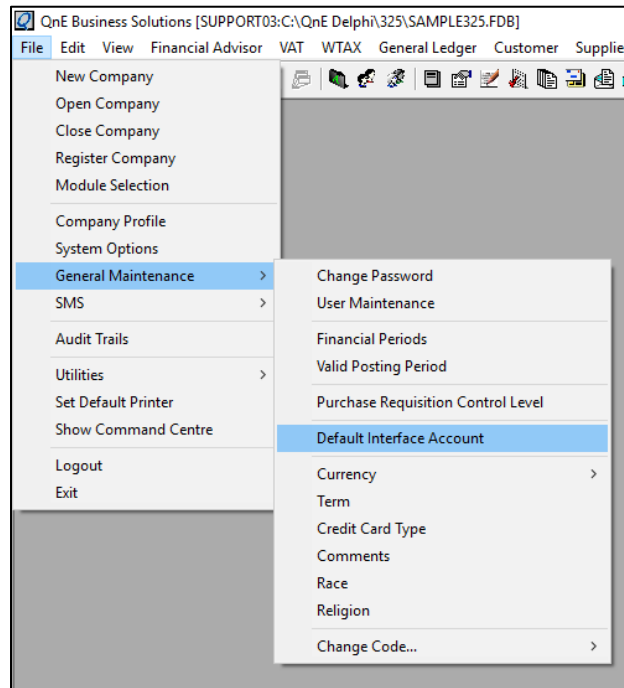
SMS Group : [] SMS No : []

Balance: 0.00

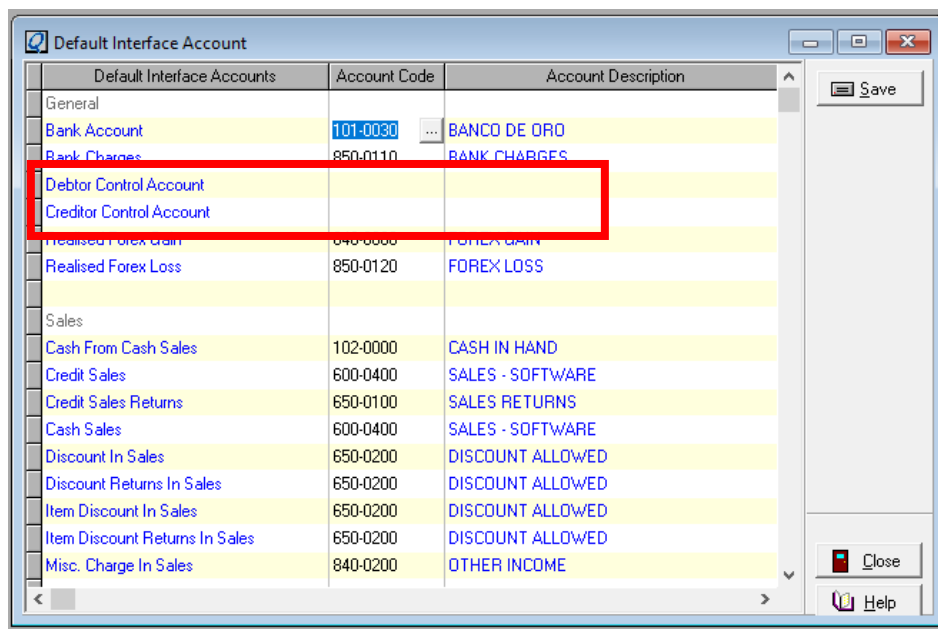
Previous | Next | Save | Delete | New | Search | Close | Help

Resolution(s):

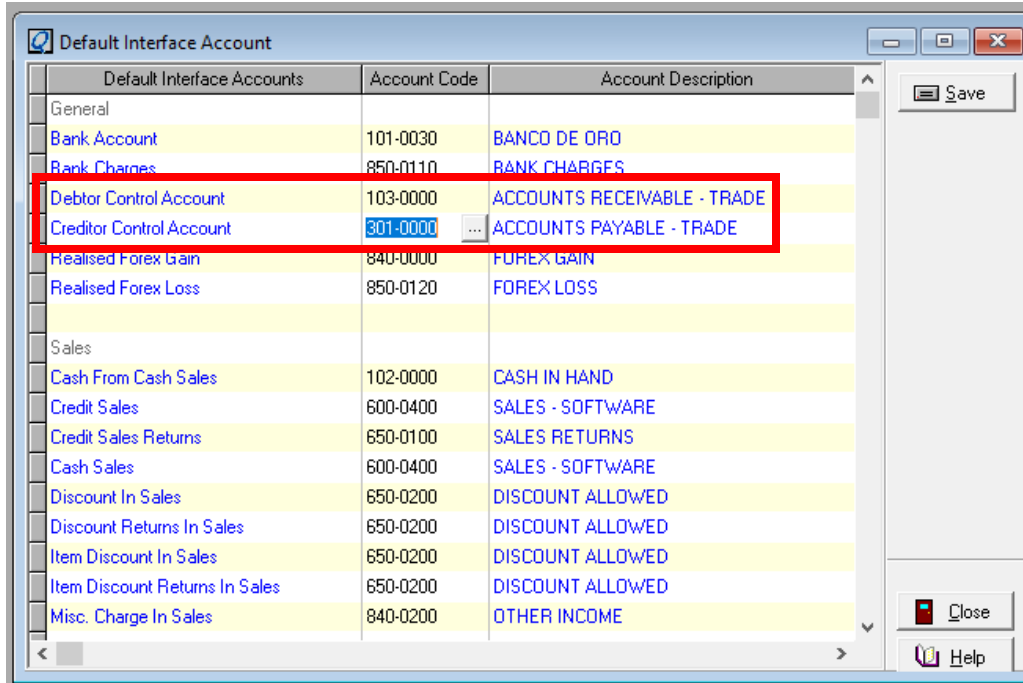
Go to File > General Maintenance > Default Interface Account



Check the Debtor/Creditor Control Account

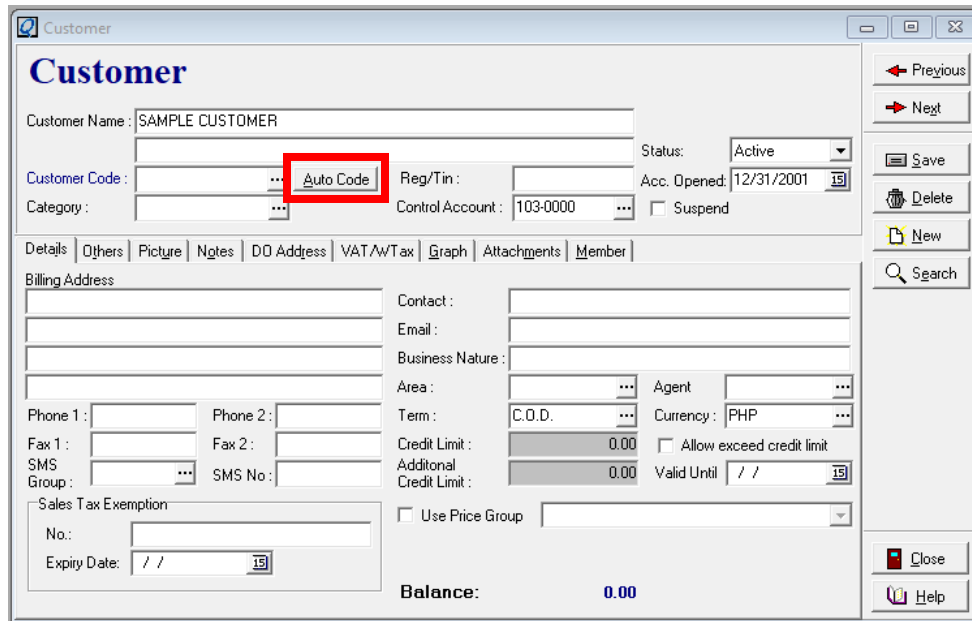


For Debtor Control Account, set it to ACCOUNTS RECEIVABLE – TRADE. For Creditor Control Account, set it to ACCOUNTS PAYABLE – TRADE. Click **Save**.



Default Interface Accounts	Account Code	Account Description
General		
Bank Account	101-0030	BANCO DE ORO
Bank Charges	850-0110	BANK CHARGES
Debtor Control Account	103-0000	ACCOUNTS RECEIVABLE - TRADE
Creditor Control Account	301-0000	ACCOUNTS PAYABLE - TRADE
Realised Forex Gain	840-0000	FOREX GAIN
Realised Forex Loss	850-0120	FOREX LOSS
Sales		
Cash From Cash Sales	102-0000	CASH IN HAND
Credit Sales	600-0400	SALES - SOFTWARE
Credit Sales Returns	650-0100	SALES RETURNS
Cash Sales	600-0400	SALES - SOFTWARE
Discount In Sales	650-0200	DISCOUNT ALLOWED
Discount Returns In Sales	650-0200	DISCOUNT ALLOWED
Item Discount In Sales	650-0200	DISCOUNT ALLOWED
Item Discount Returns In Sales	650-0200	DISCOUNT ALLOWED
Misc. Charge In Sales	840-0200	OTHER INCOME

Go back to Customer/Supplier Maintenance form. Notice that after filling in Customer Name, Auto Code is now clickable.



Customer

Customer Name: SAMPLE CUSTOMER

Customer Code: **Auto Code** Reg/Tin: Status: Active

Category: Control Account: 103-0000 Acc. Opened: 12/31/2001

Suspend

Details | Others | Picture | Notes | DO Address | VAT/WTax | Graph | Attachments | Member

Billing Address

Contact:

Email:

Business Nature:

Area: Agent:

Phone 1: Phone 2:

Fax 1: Fax 2:

SMS Group: SMS No.:

Term: C.O.D. Currency: PHP

Credit Limit: 0.00 Allow exceed credit limit

Additional Credit Limit: 0.00 Valid Until: / /

Sales Tax Exemption

No.:

Expiry Date: / /

Use Price Group

Balance: 0.00

Customer

Customer Name : SAMPLE CUSTOMER

Customer Code : 103-S001 ... **Auto Code** Reg/Tin : Acc. Opened: 12/31/2001

Category : Control Account : 103-0000 ... Suspend

Status: Active

Details | Others | Picture | Notes | DO Address | VAT/WTax | Graph | Attachments | Member

Billing Address

Contact : Email : Business Nature : Area : Agent : Term : C.O.D. ... Currency : PHP ...

Phone 1 : Phone 2 : Credit Limit : 0.00 Allow exceed credit limit

Fax 1 : Fax 2 : Additional Credit Limit : 0.00 Valid Until : / /

SMS Group : SMS No : Use Price Group

Sales Tax Exemption No. : Expiry Date : / /

Balance: 0.00

Previous Next Save Delete New Search Close Help

Supplier Maintenance

Supplier

Supplier Name : SAMPLE SUPPLIER

Supplier Code : 301-S001 ... **Auto Code** Reg/Tin : Acc. Opened: 12/31/2001

Category : Control Account : 301-0000 ... Suspend

Details | Others | Picture | Notes | VAT/WTax | Graph | Attachments

Address

Contact : Email : Business Nature : Area : Purchaser : Term : C.O.D. ... Currency : PHP ...

Phone 1 : Phone 2 : Credit Limit : 0.00 Allow exceed credit limit

Fax 1 : Fax 2 : **Balance: 0.00**

SMS Group : SMS No :

Previous Next Save Delete New Search Close Help

NOTE:

For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>