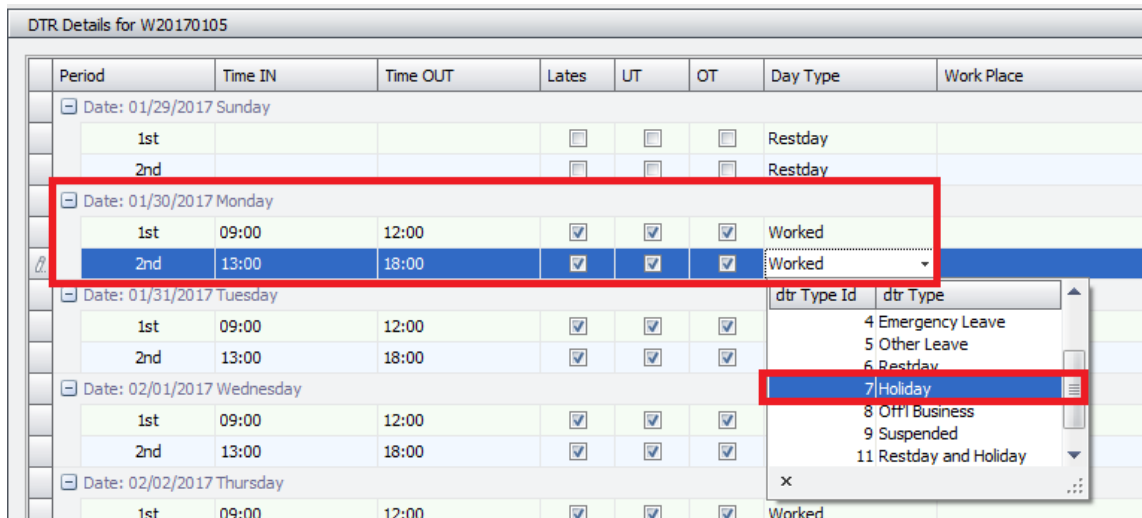




## HOW TO FIX MESSAGE PROMPT IN DTR UPON CHANGING WOPRKED TYPE TO HOLIDAY

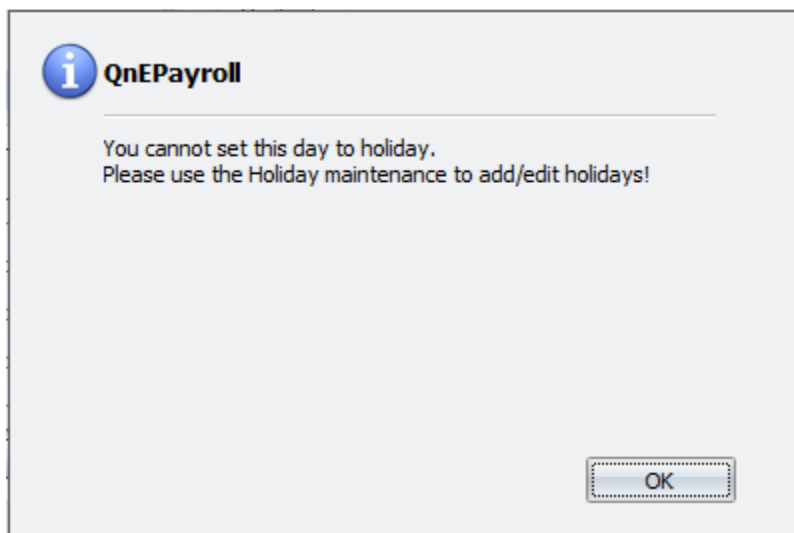
### Problem Scenario:

In DTR, when changing a day's Day Type (e.g. from Worked to Holiday), below message will prompt:



Period	Time IN	Time OUT	Lates	UT	OT	Day Type	Work Place
Date: 01/29/2017 Sunday							
1st			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Restday	
2nd			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Restday	
Date: 01/30/2017 Monday							
1st	09:00	12:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Worked	
2nd	13:00	18:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Worked	
Date: 01/31/2017 Tuesday							
1st	09:00	12:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
2nd	13:00	18:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Date: 02/01/2017 Wednesday							
1st	09:00	12:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
2nd	13:00	18:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Date: 02/02/2017 Thursday							
1st	09:00	12:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Worked	

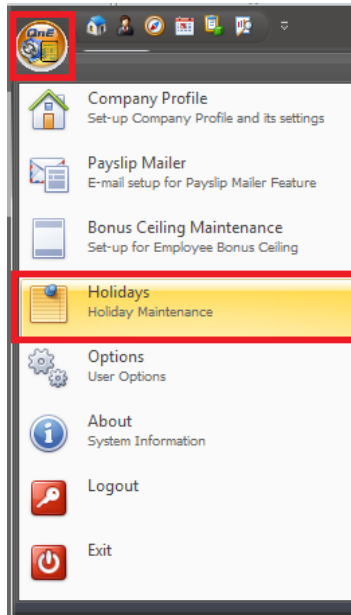
**Figure 1.** Shows Daily Time Record upon Edit



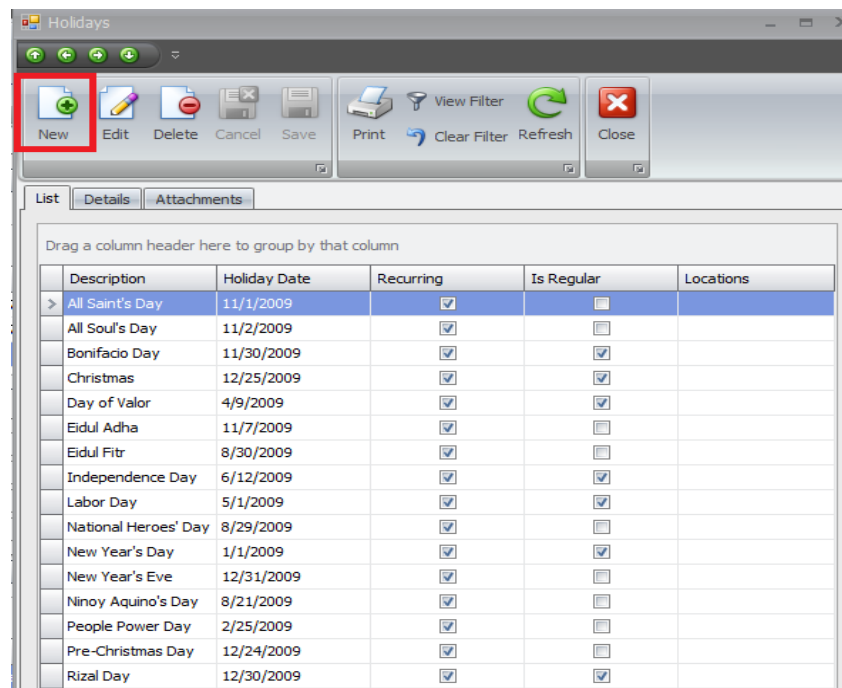
**Figure 2.** Shows Error message upon changing Day Type in Daily Time Record

**Resolution:**

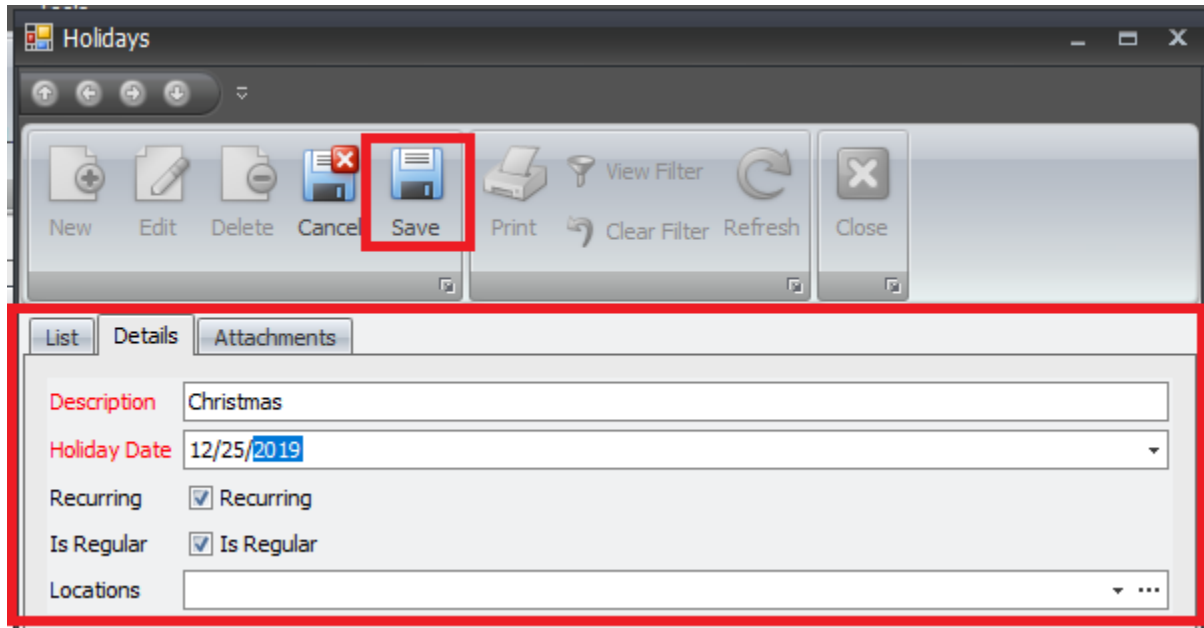
To resolve this kind of error, go to **QNE Logo > Holidays**



After clicking the Holidays > Holidays will show, click **New** to add new holiday



Upon clicking New > This window will open then you can now add new holiday setup. Just tick if it's Recurring and Is Regular > Then **Save** it



Holidays

New Edit Delete Cancel Save Print View Filter Clear Filter Refresh Close

List Details Attachments

Description Christmas

Holiday Date 12/25/2019

Recurring  Recurring

Is Regular  Is Regular

Locations

**NOTE:**

After doing the following steps, go back to DTR and Load Defaults to reflect the changes. Also, if you want to Edit or Delete an existing holiday. Just click Edit or Delete then Save. If problem still occurs, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>