

Table 8: MiContact Center Office Port Assignments

DEFAULT PORT NUMBER	PORT NAME	TCP/UDP	FUNCTION	DIRECTION
22	AMC	TCP	Allow outbound packets (and replies) for AMC communication	MICC OFFICE server → LAN
25	SMTP	TCP	Used to send outgoing e-mail messages. This is used by Intelligent Router for Media Blending	MICC OFFICE server → LAN
80	AMC	TCP	Allow outbound packets (and replies) for AMC communication NOTE: This port (80) only applies to Virtual MICC OFFICE.	MICC OFFICE server → LAN
80	TCP	MiXML	A Mitel web-service-based protocol that exposes configuration management (and other) features to applications	MICC OFFICE server → LAN
110	POP3	TCP	Used to receive incoming e-mail messages. This is used by Intelligent Router for Media Blending	MICC OFFICE server → LAN
135	DCOM	TCP	Used for communication between the recording servers and the MICC OFFICE server.	MICC OFFICE server → LAN
445	Microsoft-DS Server Message	TCP	Protocol used for file sharing in Windows.	LAN → MICC OFFICE server
3986	MICC OFFICE Protocol	TCP	MICC OFFICE applications connect to the MICC OFFICE server on this port	MICC OFFICE clients → MICC OFFICE
4000	OAI	TCP	Used to send OAI information to the MiCC Office server from Mitel MiVoice Office 250/CT Gateway.	MICC OFFICE server → LAN
8222	AMC	TCP	Allow outbound packets (and replies) for AMC communication	MICC OFFICE server → LAN
50000	DB2	TCP	Used by MICC OFFICE applications and the MICC OFFICE server for database access.	MICC OFFICE clients → MICC OFFICE Server