



Facilitron Accessibility Conformance Report

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Facilitron/September-19

Product Description: Web-based platform for managing and renting of facilities.

Report Date: September 2019

Contact information: accessibility@facilitron.com

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by Facilitron using a combination of static analysis tools, such as <https://achecker.ca/checker/index.php/>, manual testing with assistive technologies, and testing based on general product knowledge.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at https://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A - Yes Level AA - Yes Level AAA - No
Section 508 as published in 2018, at http://www.Section508.gov	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at http://mandate376.standards.eu/standard	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 – Web, Chapter 10 – Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 – Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product uses standard HTML and WAI-ARIA techniques for providing text equivalents of non-text elements. This includes the use of “alt” attributes for images and the use of “aria-label” or “aria-describedby” attributes for other visual elements.</p> <p>Some purely decorative elements that have no functional or informational purpose may not provide a text alternative.</p>

<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2 (Web) ● 10.2.2 (non-web document) ● 11.2.1.2 (Software) ● 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product includes transcripts of all audio-only content and audio descriptions of all video-only content.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3 (Web) ● 10.2.3 (non-web document) ● 11.2.1.3 (Software) ● 11.2.2.3 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Supports</p>	<p>The Facilitron product includes captions in all synchronized media presentations. The included captions are manually created to be as accurate and descriptive as possible.</p>

<ul style="list-style-type: none"> • 602.3 (Support Docs) 		
<p>1.2.3 Audio Description or Media Alternative (Prerecorded)(Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product provides audio description of the video content.</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Supports</p>	<p>The Facilitron product uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation. For example, header, nav, footer, aria-label, aria-region, role, and ol/ul/ and dl elements are used for information and relationships.</p>

<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product generates semantically-correct markup to allow assistive technologies to interpret the meaning of content and controls in a meaningful sequence. For example, div elements are used in grouping other elements to form meaningful sequences.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p>	<p>Supports</p>	<p>The Facilitron product does not depend solely on sensory characteristics such as shape, size, visual location, orientation, or sound to understand content.</p> <p>For example, while labels and instructions display in close proximity to corresponding input elements, the Facilitron product also uses WAI-ARIA techniques to ensure that those relationships are available to Assistive Technologies.</p>

<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.10 (Web) ● 10.2.10 (non-web document) ● 11.2.1.10 (Software) ● 11.2.2.10 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product uses color only as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.</p>

<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.11 (Web) ● 10.2.11 (non-web document) ● 11.2.1.11 (Software) ● 11.2.2.11 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product does not include any audio content that uses AutoPlay. All synchronized media plays only on user request.</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.15 (Web) ● 10.2.15 (non-web document) ● 11.2.1.15 (Software) ● 11.2.2.15 (Closed Software) ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product is a web-based application that supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).</p>

<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.16 (Web) ● 10.2.16 (non-web document) ● 11.2.1.16 (Software) ● 11.2.2.16 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product is a web-based application that supports standard keyboard navigation and ensures that keyboard users cannot be trapped in a subset of content.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.17 (Web) ● 10.2.17 (non-web document) ● 11.2.1.17 (Software) ● 11.2.2.17 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product uses WAI-ARIA techniques to warn the user of an impending session timeout, providing an opportunity five minutes before the session expires to extend the session for another four hours.</p>

<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.18 (Web) ● 10.2.18 (non-web document) ● 11.2.1.18 (Software) ● 11.2.2.18 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product does not include moving, blinking, scrolling, or auto-updating information.</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.19 (Web) ● 10.2.19 (non-web document) ● 11.2.1.19 (Software) ● 11.2.2.19 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Supports</p>	<p>The Facilitron product does not use any flashing interface elements that flash more than three times in any one second period.</p>

<ul style="list-style-type: none"> • 602.3 (Support Docs) 		
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>The Facilitron product uses heading elements and/or WAI-ARIA techniques to support bypassing blocks.</p>

<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.21 (Web) ● 10.2.21 (non-web document) ● 11.2.1.21 (Software) – Does not apply ● 11.2.2.21 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>Web pages within the Facilitron product have descriptive titles that indicate the topic or purpose of each page.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.22 (Web) ● 10.2.22 (non-web document) ● 11.2.1.22 (Software) ● 11.2.2.22 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Supports</p>	<p>The Facilitron product uses a logical tab order through interactive elements such as links and form controls.</p> <p>Facilitron also uses semantically correct markup, ensuring that the markup matches the visual presentation of content on the page.</p>

<ul style="list-style-type: none"> • 602.3 (Support Docs) 		
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product uses descriptive text or WAI-ARIA techniques, such as adding an “aria-label” attribute to table paging control icons, to identify the purpose of links.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Supports</p>	<p>The Facilitron product uses the language attribute on the HTML element to specify the default language of a page.</p>

<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.29 (Web) ● 10.2.29 (non-web document) ● 11.2.1.29 (Software) ● 11.2.2.29 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>When a component in the Facilitron product user interface receives focus, it does not initiate a change of context.</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.30 (Web) ● 10.2.30 (non-web document) ● 11.2.1.30 (Software) ● 11.2.2.30 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p>	<p>Supports</p>	<p>Changing the setting of a component in the Facilitron product user interface does not initiate a change of context.</p>

<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.33 (Web) ● 10.2.33 (non-web document) ● 11.2.1.33 (Software) ● 11.2.2.33 (Closed Software) ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product displays error text messages that identify items with errors and describe errors to the user in context when input errors are detected.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.34 (Web) ● 10.2.34 (non-web document) ● 11.2.1.34 (Software) ● 11.2.2.34 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product specifies labels and instructions for user input components.</p> <p>The Facilitron product uses standard HTML and WAI-ARIA attributes to associate labels and instructions to user interface elements.</p>

<p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product uses semantically-correct markup for all interface elements. The markup is programmatically generated to prevent parsing errors.</p>

<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.38 (Web) ● 10.2.38 (non-web document) ● 11.2.1.38 (Software) ● 11.2.2.38 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to Assistive Technologies.</p>
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Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5 (Web) ● 10.2.5 (non-web document) ● 11.2.1.5 (Software) ● 11.2.2.5 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product does not use live audio content.</p>

<p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.6 (Web) ● 10.2.6 (non-web document) ● 11.2.1.6 (Software) ● 11.2.2.6 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product provides an additional audio file (available to screen readers) where synchronized media presentations are used. The audio file includes both the dialogue and an audio description of information about actions, characters, scene changes, and on-screen text as these elements pertain to the synchronized media presentation.</p>

<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.12 (Web) ● 10.2.12 (non-web document) ● 11.2.1.12 (Software) ● 11.2.2.12 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Overall, the Facilitron product provides good contrast between the foreground and the background. However, there are a few instances wherein the contrast ratio does not meet the standard ratio, such as certain marketing materials that are in the process of being reviewed for support. Facilitron always strives for and prioritizes support for accessibility.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.13 (Web) ● 10.2.13 (non-web document) ● 11.2.1.13 (Software) ● 11.2.2.13 (Closed Software) ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product user interfaces support standard zoom capabilities built into modern web browsers and operating systems. Supported browser zoom capabilities do not meaningfully affect content or functionality.</p>

<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.14 (Web) ● 10.2.14 (non-web document) ● 11.2.1.14 (Software) ● 11.2.2.14 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product does not use images of text.</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.24 (Web) ● 10.2.24 (non-web document) – Does not apply ● 11.2.1.24 (Software) – Does not apply ● 11.2.2.24 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software 	<p>Supports</p>	<p>The Facilitron product incorporates navigation links and search functions in user interfaces.</p>

<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product uses semantically-correct markup for all interface elements, including headings and labels. All headings and labels are descriptive as appropriate for the content. For example, an h2 heading will describe content applicable to renting as “RENT”, and an email input field will be labeled as “Email”.</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product uses visual changes to elements to indicate the current position of focus, including all elements in the keyboard operable user interface.</p>

<p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.28 (Web) ● 10.2.28 (non-web document) ● 11.2.1.28 (Software) – Does not apply ● 11.2.2.28 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The human language information in the Facilitron user interface uses HTML5 language markup for the elements that are accessed directly by commonly available assistive technology.</p>

<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.31 (Web) ● 10.2.31 (non-web document) – Does not apply ● 11.2.1.31 (Software) – Does not apply ● 11.2.2.31 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>The Facilitron product uses the same navigation mechanisms across pages.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.32 (Web) ● 10.2.32 (non-web document) – Does not apply ● 11.2.1.32 (Software) – Does not apply ● 11.2.2.32 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p>	<p>Supports</p>	<p>The Facilitron product user interface uses a consistent standard for identification of components that have the same functionality, ensuring consistent functionality and presentation across pages.</p>

<ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.35 (Web) ● 10.2.35 (non-web document) ● 11.2.1.35 (Software) ● 11.2.2.35 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product provides suggestions for correcting errors such as identifying required fields using the “aria-required” attribute.</p>

<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.36 (Web) ● 10.2.36 (non-web document) ● 11.2.1.36 (Software) ● 11.2.2.36 (Closed Software) – Does not apply ● 11.6.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The Facilitron product incorporates methods such as checking for input errors and allowing users to review and confirm information prior to submission.</p>
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Table 3: Success Criteria, Level AAA

Notes: The Facilitron product has not been evaluated for WCAG 2.0 Level AAA conformance.

2017 Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The Facilitron product uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to Assistive Technologies.

302.2 With Limited Vision	Supports	The Facilitron product supports standard browser magnification and contrast adjustments.
302.3 Without Perception of Color	Supports	Color is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
302.4 Without Hearing	Not Applicable	The Facilitron product does not include audio-only features that require hearing to be used.
302.5 With Limited Hearing	Not Applicable	The Facilitron product does not include audio-only features that require hearing to be used.
302.6 Without Speech	Not Applicable	The Facilitron product does not require speech input.
302.7 With Limited Manipulation	Supports	The Facilitron product supports standard input mechanisms such as user-provided keyboards and pointing devices. Usage of the product does not require fine motor controls nor simultaneous actions.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: The Facilitron product is a web software application and is not subject to the requirements of this section.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The Facilitron product is not considered platform software as defined by Section 508.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.2 Modification of Object Information	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.3 Row, Column, and Headers	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.4 Values	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.5 Modification of Values	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section

502.3.6 Label Relationships	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.7 Hierarchical Relationships	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.8 Text	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.9 Modification of Text	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.10 List of Actions	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.11 Actions on Objects	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.12 Focus Cursor	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.13 Modification of Focus Cursor	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.3.14 Event Notification	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
502.4 Platform Accessibility Features	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section

503.3 Alternative User Interfaces	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
503.4.2 Audio Description Controls	Not Applicable	The Facilitron product is a web only application and is not subject to the requirements of this section
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	The Facilitron product preserves all information required for accessibility to the extent that the information is supported by the destination format.
504.2.2 PDF Export	Not Applicable	The Facilitron product is not capable of exporting PDF files that are of version 1.7
504.3 Prompts	Not Applicable	The Facilitron product automatically creates content where applicable that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0
504.4 Templates	Not Applicable	The Facilitron product does not use nor provide templates as an authoring tool

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
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601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	The product is a web only application. As such, the product is accessed via a web browser. The documentation regarding accessibility and compatibility features provided by the browser is applicable to the Facilitron product. See WCAG section for additional details.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Product documentation is in electronic format
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Facilitron customer support can provide information about accessibility features of the product
603.3 Accommodation of Communication Needs	Supports	Facilitron customers have access to electronic support via email or by calling Facilitron support. Hearing-impaired customers in the U.S. may use a telecommunications relay service (TRS). Information about the TRS is available at http://www.fcc.gov/cgb/consumerfacts/trs.html .

EN 301 549 Report

Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	The Facilitron product uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to Assistive Technologies
4.2.2 Usage with limited vision	Supports	The Facilitron product supports standard browser magnification and contrast adjustments
4.2.3 Usage without perception of colour	Supports	Colour is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
4.2.4 Usage without hearing	Supports	The Facilitron product provides closed captioning when videos with audio are included
4.2.5 Usage with limited hearing	Supports	The Facilitron product provides closed captioning when videos with audio are included
4.2.6 Usage without vocal capability	Not Applicable	The Facilitron product does not require speech input
4.2.7 Usage with limited manipulation or strength	Supports	The Facilitron product supports standard input mechanisms such as user-provided keyboards and pointing devices
4.2.8 Usage with limited reach	Not Applicable	
4.2.9 Minimize photosensitive seizure triggers	Supports	The Facilitron product does not include visual features with flashing that could trigger seizures
4.2.10 Usage with limited cognition	Supports	The Facilitron product uses a logical focus order and provides error text for

		user interface components where applicable
4.2.11 Privacy	Supports	The Facilitron product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: [Generic Requirements](#)

Notes: The Facilitron product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: The Facilitron product does not offer two-way voice communication and is therefore not subject to the requirements of this section.

Chapter 7: [ICT with Video Capabilities](#)

Notes: The Facilitron product does not include video content. However, application designers may choose to include video content in user interfaces that they design with Facilitron. Facilitron does not provide capabilities for captioning or defining audio descriptions of designer-specified video content.

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	
7.1.2 Captioning synchronization	Supports	
7.1.3 Preservation of captioning	Supports	
7.2.1 Audio description playback	Supports	

7.2.2 Audio description synchronization	Does Not Support	
7.2.3 Preservation of audio description	Does Not Support	
7.3 User controls for captions and audio description	Supports	

Chapter 8: [Hardware](#)

Notes: The Facilitron product is a web software application and is not subject to the requirements of this section.

Chapter 9: [Web](#) (see *WCAG 2.0* section)

Chapter 10: [Non-web Documents](#)

Notes: The Facilitron product does not include non-web documents and is therefore not subject to the requirements of this section.

Chapter 11: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required

11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Supports	Facilitron uses standard platform accessibility services.
11.3.2.4 Assistive technology	Not Applicable	The Facilitron product is not itself an assistive technology.
11.3.2.5 Object information	Supports	The Facilitron product uses WAI-ARIA attributes to describe the role, state, and description of user interface elements to Assistive Technologies. The includes the use of "role", "aria-invalid", and "aria-required" attributes.
11.3.2.6 Row, column, and headers	Supports	The Facilitron product uses standard HTML attributes to define table structure and relationships, including column headers, to Assistive Technologies.
11.3.2.7 Values	Supports	
11.3.2.8 Label relationships	Supports	The Facilitron product uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to Assistive Technologies. This includes the use of "<label>" and "aria-labelledby" attributes.
11.3.2.9 Parent-child relationships	Supports	
11.3.2.10 Text	Supports	
11.3.2.11 List of available actions	Supports	

11.3.2.12 Execution of available actions	Supports	
11.3.2.13 Tracking of focus and selection attributes	Supports	
11.3.2.14 Modification of focus and selection attributes	Supports	
11.3.2.15 Change notification	Supports	
11.3.2.16 Modifications of states and properties	Supports	
11.3.2.17 Modifications of values and text	Supports	
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	The Facilitron product is not considered platform software as defined by EN 301 549.
11.4.2 No disruption of accessibility features	Supports	
11.5 User preferences	Supports	The Facilitron product respects user preferences from platform or OS settings. For example, if a user enables high contrast mode, Facilitron user interfaces will display with high contrast.