



THANK YOU FOR SELECTING ESCALADE® SPORTS PRODUCTS.

In the event there is manufacturing defect in this product which prevents use of the product as originally intended, please fill in the required fields, print and send this form along with all pertaining information needed.

Mail to the address listed below or e-mail this form and all other requested documentation to **warranty@escaladesports.com**.

NAME:

MAILING ADDRESS:
(MUST HAVE STREET ADDRESS)

CITY:

STATE:

ZIP:

DAYTIME PHONE:

EVENING PHONE:

PLEASE IDENTIFY THE PRODUCT:

Table Tennis

Pool Table

Basketball System

Other (Describe):

Soccer Table/Hockey Table

Multi-Game Table

Trampolines

Product Model #:

Purchase Date:

Location/Retailer:

WARRANTY REQUIREMENTS

The following information must be complete to file a warranty claim. A claim cannot be processed with incomplete information.

Checklist:

1. Describe in a letter the problem with the product and attach it to this form.
2. Send a copy of the sales receipt or proof of purchase for the product.
3. Include model number for the product.
4. Include mailing address and phone number(s).
5. Send photos clearly showing the defect.
6. Email information to email address above or mail information to :
Escalade Sports c/o Warranty Dept., PO Box 889, Evansville, IN 47706

THE FOLLOWING ITEMS ARE NOT COVERED UNDER WARRANTY:

- Shipping & handling damage which occurred as a result of another party's handling.
- Acts of God (high wind, storms, etc... Please check with your homeowners insurance).
- Failure to use the product in the appropriate manner specified in the manual.
- An expired warranty (refer to the manual for the warranty period).
- Labor costs associated with repair, placement, removal or installation of the product.
- Cash refunds (a warranty is provided to correct manufacturing defects. Please check with the retailer for store's return policy and procedures if seeking credit for the product).

Escalade® Sports reserves the right to request additional information concerning the warranty claims.