

The TM2 Practice Management software is made up of two parts, a server which is where all the data is stored as well as a client that presents this data visually. For some businesses the "server" may be one of the computers that is also used on a day to day basis as a client. Below are the minimum recommended hardware specifications for the computer acting as a server or a client.

TM2 CLIENT MINIMUM SPECIFICATION

In order to run TM2 you will need the following specification of computer:

- Windows 7 (excluding starter edition), Windows 8/8.1 (excluding RT edition). Windows 10 (Home/Pro, excluding IoT/S editions)
- Processor speed of 2GHz or above Core i3 (equivalent or better).
- Memory (RAM) of 4GB or above (recommended - 8GB).
- Screen resolution of 1024x768 or above. **Please Note:** Font settings greater than 100% on high resolutions results will result in scaling issues within TM2 Desktop
- Broadband required for text and email options, TM2 Hosted, TM2 Online and Multi-Clinic Solutions [≥ 10mbps Download & ≥ .50mbps Upload]
- Additional touch screen hardware is advised to make the most of features in TM2 Touch clinical notes
- Microsoft .NET Framework 4.0 / 3.0
- Microsoft Windows Installer 4.5 or above
- Microsoft Word 2007 or above (optional)

TM2 SERVER MINIMUM SPECIFICATION

In order to run TM2 and Database you will need the following specification of computer:

- Windows Server 2012 SP2 and later, Windows 7 (excluding starter edition), Windows 8/8.1 (excluding RT edition), Windows 10 (Home/Pro, excluding IoT/S editions)
- Processor speed of 2.5GHz or above (Core i5 / Xeon or equivalent or better).
- Memory (RAM) of 8GB or above (recommended - 16GB).
- Screen resolution of 1024x768 or above. **Please Note:** Font settings greater than 100% on high resolutions results will result in scaling issues within TM2 Desktop
- Broadband required for text and email options, TM2 Hosted, TM2 Online and Multi-Clinic Solutions [≥ 10mbps Download & ≥ .50mbps Upload]
- Additional touch screen hardware is advised to make the most of features in TM2 Touch clinical notes
- Microsoft .NET Framework 4.0 / 3.0
- Microsoft Windows Installer 4.5 or above
- Microsoft Word 2007 or above (optional)

TM2 GENERAL REQUIREMENTS

- Although tablet computers are an excellent option for client computers they should only be used as a server whereby they are the one and only client computer.
- Communication between server and client computers requires a stable and reliable internal network. Where your network is dropping out, running slowly or there is a conflict with another wireless network your TM2 software will be negatively impacted. Networking is not an area supported by TM2 staff and if issues are identified they should be addressed by a certified IT professional.
- User Account Control (UAC) must be disabled during the installation of TM2 software. This applies to both the client and the server installation.
- TM2 is compatible with most PC's or Laptops purchased in the last 2-3 years.
- TM2 does not install on the Android, Apple macOS, iOS Windows 8 RT, Windows 10 IoT or Linux operating systems. However, it can be installed on Mac / Linux Computers using 3rd party applications. If you are using a heavily utilizing Mac or Linux please consider TM3.
- We highly recommended NOT to run TM2 and Microsoft Exchange on the same server for performance reasons.

The Above technical specifications are the minimum advised and may need to be increased for larger practices or where the hardware performs other functions. Additionally TM2 does not support Mac or Linux operating systems or virtual machines within a Mac / Linux operating system.