DISPATCH SOLUTION

Bridging the gap between office and field

At Fleet Freedom we always strive to anticipate our client's needs and answer pain points that are identified in daily business operations. What we have seen in the dispatch & delivery, order assignment, and service industries is a need to bridge the gap between back office order assignment, and field employee information. Dispatchers and Fleet Managers do not have an easy way to verify location, progress on the day's tasks, or to assign ad-hoc work, for pickups, drop offs, service calls, or new orders.

Easy integration

Fleet Freedom Dispatch easily integrates with your existing back end dispatch application and automates these processes. Once a task is assigned to a driver in your existing dispatch application, those tasks are automatically sent to the driver's Android device. New tasks included turn-by-turn directions from the device's current location, ordered tasks, with confirmations coming back into your application, and location verification to ensure compliance.

Stay informed

Field employees now have a great tool to efficiently help them get to and from their stops within their day. The back office benefits from receiving location and status updates throughout the day. Meanwhile the service includes exceptions to notify the back office of instances like:

• Late or early arrival
• Stayed too long at a location
• Deviated from the route
• Task completion while not on site

Fleet Freedom displays live updates of job completion confirmations, including current location of your field employee's. Exceptions are displayed as well by red exclamation points in the routing window. This service is simple, easy to use, and provides a powerful tool to help gain better visibility to field employee's locations, and their progress on current activities.