



Activate Night Mode

Concept

Night Mode is a setting that allows users to enable/disable an Answering Rule by using a star-code or speed dial key. The star-code *74 is used to Activate Night mode. The star-code *75 is used to de-activate night mode.

If you are using a Routing User to direct calls to a specific destination, then the 'Night' Answering Rule described here must be configured for the Routing User. The Routing User must also be added as a line key to any phone you wish to be able to enable/disable Night Mode. This is accomplished by adding the extension of the Routing User to the lines of the phone in NDP.

Steps:

1. Create a Time Frame named 'Night'

A screenshot of a web-based management interface. At the top, there is a navigation bar with icons for Home, Users, Conferences, Auto, Call Queues, Time (highlighted), Music On, Inventory, and Call History. Below this is a modal dialog box titled "Add a Timeframe". The dialog has a close button (X) in the top right corner. It contains a "Name" field with the text "Night|", a "Note" that says "Name cannot be changed", and a "When" section with three radio button options: "Always" (selected), "Days of the week and times", and "Specific dates or ranges". At the bottom right of the dialog are "Cancel" and "Save" buttons. Below the dialog, there are tabs for "Thanksgiving" and "Specific Dates", and a status bar showing "skyswitch.15611.service".

The punctuation must match 'Night' exactly (the N must be capitalized)

2. Create an Answering Rule called Night for the desired User using the Night timeframe

Add an Answering Rule

Time Frame This is when your answering rule will apply

- Select a time frame
- Holidays
- Night
- SupportHours
- Thanksgiving
- Vacation
- Vacation 2
- Weekend

Call Forwarding

Always

When busy

When unanswered

When offline

The Night Answering Rule must be the top-most priority in the list of Answering Rules. When this rule is enabled by the *74 star-code, it will show as "Active".

Users / Roman Alexander (4501)

[Profile](#) [Answering Rules](#) [Voicemail](#) [Phones](#)

Ring for seconds

Time Frame	Description
<input checked="" type="checkbox"/> Night Active	Forward always to x1002
<input type="checkbox"/> Default	Forward when unanswered to (303) 520-5324 Forward when offline to (303) 520-5324

When this rule is disabled by the *75 star-code, it will be ignored, and the switch will move on to the next applicable answering rule.



Time Frame	Description
◆ Night Disabled	Forward always to 1 (888) 575-9869
◆ Default Active	Simultaneously ring x1002
◆ Mobile	Simultaneously ring (203) 543-9959

3. If desired, create a speed-dial or programmable key using overrides to allow single-button access to this feature.