



Reseller Guide for GoCam Backend

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1. Introduction

GoCam backend provides Geotab resellers the ability to manage customers and their SmartWitness devices. It allows you to add, edit or create reports for devices. It's a tool that gives resellers complete access to their customers' devices and gives access to their database. The system also allows you contact support as well as order additional units (coming soon).

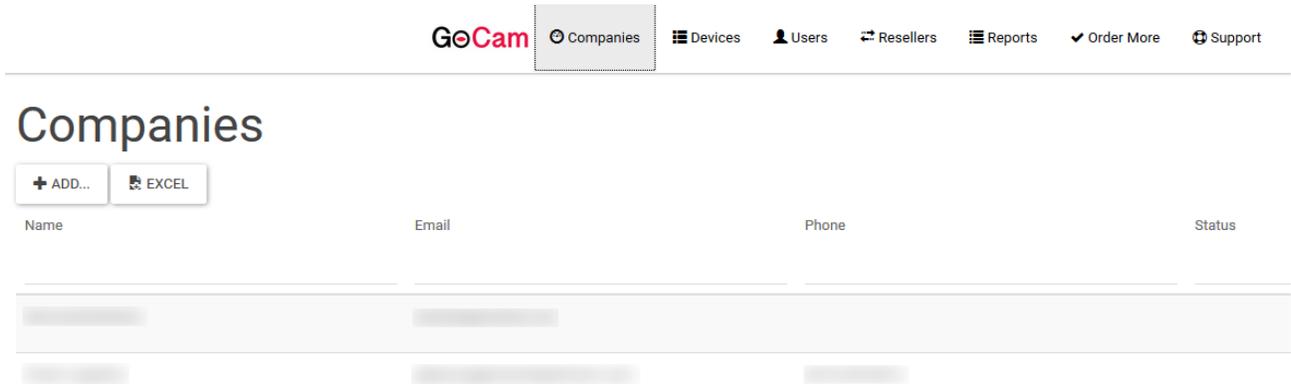
2. Gain access to the system

For new Geotab reseller registration, please first complete [this form](#). Once you are added into the system, you will be emailed your login info to access the GoCam backend.

URL: <https://gocamadmin.smartwitness.com>

- Username: Your Email.
- Password: will be included in the welcome email (can be changed later)

3. Setup your clients' login details



- Step 1: Click on the **Companies** tab
- Step 2: Click on **ADD**
- Step 3: Fill in the information as requested. Click **Geotab Enabled** if the customer has Geotab GO devices
 - Geotab server is always *my.geotab.com*

Add Company ×

Company Name:

Email:

Phone:

Create Admin user for this email

Geotab Enabled

Geotab Database:

Geotab Server:

Geotab Username:

Geotab Password:

4. Add your users' devices.

- Step 1: Click on **Devices**
- Step 2: Click **Add** or **Import**
 - The import feature allows you to input multiple devices at once

Add Device ×

Asset Name:	<input type="text"/>
Tracker Type:	GoCam ▼
Company:	▼
Feed Mode:	▼
Smartwitness DRID:	<input type="text"/>
Groups:	<input type="text" value="SELECT"/>

- Step 3: Fill in the device information
 - Tracker type = GoCam for SmartWitness Cameras
 - Feed mode = **Database** if client only has SmartWitness cameras
 - Feed mode = **Geotab** if client has SmartWitness cameras and GO devices
 - Feed mode = **ALL** (no longer used, please disregard)
- Step 4: Assign the client to the device



5. Add users for each client (company)

Step 1: Click on the **Users** tab

Step 2: Click on **Add**

Step 3: Fill in the info required and assign the user to the respective company/client

Step 4: Check the **send user login email** box to send the user a notification email with their login information.

User ×

Username:

Password:

Company:

FirstName:

LastName:

Phone:

Security:

Mandown DriverId:

Measurement:

Driver:

Send User Login Email:



6. Create reports for devices, audit, maps

Step 1: Click on the **Reports** tab

Step 2: Choose the desired tab

Step 3: Click **Excel** to produce the report

7. Order more units or contact support through the respective tabs.

COMING SOON!

8. How to Add the GoCam add-in to The my.geotab.com platform

- 1) In the GoCam Admin portal, go to the Companies tab. When creating a new Company or editing a Company, you will see a button at the bottom left corner “Install ADD-IN to DB”. Click it and then click “OK” to save.

Geotab Enabled

Allow Geotab Users not on User List to View MyGeotab Add-In

Geotab Database:

geotab_tracking

Geotab Server:

http://geotab.com

Geotab Username:

admin@geotab.com

Geotab Password:

XXXXXXXXXX

INSTALL ADD-IN TO DB

OK

CLOSE