CoreLogic®

SYMBILITY

RELEASE NOTES

VERSION 6.8

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1) Contents

2)   Introduction

This document describes the new features and enhancements that are part of the upcoming version 6.8 of Symbility Claims Connect and Mobile Claims, including minor releases since 6.7. The target dates for this global release are:

- November 18th in Canada
- November 26th in Australia, New Zealand & South Africa
- December 1st in Germany, France & Poland
- December 3rd in U.K.
- December 7th in Belgium
- December 9th in the United States

3)   Major Enhancements

Integration with UnderwritingCenter

This new integration provides Claims Connect users the capability to attach an existing underwriting inspection (virtual or physical) to the claim for review by the adjuster before or after the loss inspection (which can also be virtual or physical) to confirm pre-loss property details. It can also help carriers triage claims and determine which are potentially better suited for virtual adjusting using Desk Adjuster.

Roof links added to exterior plan diagrams

This enhancement allows users to apply roof items to exterior plan links. The following roof links can now be added to exterior plan components:

- Eave
- Flashing
- Parapet
- Rafters
- Step flashing
- Fascia
- Hip Rafters
- Rake
- Ridge
- Valley

This new capability applies to exterior plans created manually in Mobile Claims, imported using the Import Roofplan XML function, imported from Eagleview, Hover, or Skymeasure integrations and imported using the Claims Connect API.

New option for Custom fields in Assignments

CoreLogic now makes it possible to configure custom fields for each assignment type. This allows companies to capture data at the assignment level within a claim, either to provide instructions to an assignee or to receive data from an assignee specific to an assignment.

This feature is supported in Claims Connect and Mobile Claims.

Note: Data recorded in custom fields linked to assignments will not be available for reporting or visible on the assignment/estimate lists until the update to the reporting tools in Q1 2021.

4) Minor Enhancements

New Audit Rule

This version introduces a new rule that enables users auditing estimates to identify items for which a quantity that was manually entered exceeds the total quantity for the links that the item should have been applied to in a room, roof or exterior.

Vendor Group Options specified via the API AddClaimAssignee method

This enhancement now allows API developers to ensure the same configuration that is used when a user manually makes an assignment is used when an assignment is made via the API "AddClaimAssignee" method.

In addition, API developers and company administrators are now able to specify a particular vendor group when an assignment is made via the API "AddClaimAssignee" method. When specify a group the vendors options will default according to settings for the vendor in that group.

API notifications for integration member events

The Claims Connect API now generates notifications to external systems when documents are added to a claim by the following integrations:

- EagleView
- ITEL
- RCT Expresss
- SkyMeasure
- Commercial Express
- Hail Verification report

5) Resolutions

Report download performance improvement

This resolution introduces performance enhancements that make the retrieval of the XLSX version of a report faster compared to previous releases.

Now, when running a report, the XLSX version will be automatically generated and available for immediate download when the user selects that format. HTML and PDF formats can still be generated on demand when a user selects one of those formats.