



## How to manage backup of Woody configurations

### Version 3.3.x

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#### 1. Introduction

This document describes the various procedures to backup and restore Woody configuration data.

Configuration of Woody software is stored in various locations:

- ArangoDB database, installed with Woody software and physically stored in C:\ProgramData\Woody Technologies\Woody in2it\db
- Software license, stored in C:\ProgramData\Woody Technologies\Woody in2it\licence
- Various configuration files stored in C:\ProgramData\Woody Technologies\Woody in2it\ and its subfolders
- Various configuration files stored in C:\Program Files\Woody Technologies\Woody in2it\config

**Note:** Installation of Woody software is not covered by this document. Please refer to the Woody Installation Guide corresponding to your software version.

#### 2. Get report

Woody allows you to generate a “report” that can be useful for Woody Technologies support team in order to troubleshoot issues. A report is an extract of logs and configuration files that will help to reproduce and understand the issue. It’s not meant to backup the configuration prior to an upgrade.

The report can be generated from two locations:

- In Woody configuration Wizard, in the “TOOLS” tab
- In Woody setup page, clicking on the “Get report” button

In both cases, the report gathers log and configuration files from all nodes of the Woody installation.

### 3. Automated backup before Woody upgrade

Whereas Woody configuration Wizard is preserving or migrating all relevant data during an upgrade, a backup of the current configuration is automatically performed during the process.

This backup contains DB configuration, but also configuration files of Woody processes and logs of the previous jobs.

This backup can be found along with installation/upgrade logs in C:\ProgramData\Woody Technologies\Woody in2it\install\[Installation date]\backup.zip

### 4. Manual backup of all Woody configuration files

In order to perform a complete backup of the current installation, including all binaries, DB in configuration files, you can create a copy of the two folders below:

- C:\ProgramData\Woody Technologies\Woody in2it\
- C:\Program Files\Woody Technologies\Woody in2it\

**Note:** This backup can occupy important space on the storage as it also contains all jobs history and logs.

### 5. Manual backup of Woody DB content

Woody relies on ArangoDB to store users, authentication providers, profiles configuration and jobs.

Each type of data is stored in a different ArangoDB collection.

ArangoDB offers command line tool to perform backup and restore of the database collections.

### 6. Manual import/export of profiles and watchfolders

Woody wizard allows you to easily export and import watchfolders and profiles.

To perform import and export tasks, run Woody configuration Wizard and navigate to the “TOOLS” tab

