



<Major Q&A List>

Q.1) So even old users using Mobile Card will get their service interrupted on Sept 2020??

As long as you do not uninstall the application, you can keep using the old version. but we recommend you should use the new mobile access card, due to better performance and lots of improvements on user interfaces.

Q.2) We are a Software Company and have integrated with Suprema Devices using the SDK, which allows us to manage the devices, enrolment and distribution without BioStar 2. Is there any possibility to integrate with Suprema Mobile Access via some sdk/APIs so that i can issue Suprema Mobile Credentials also from My software and manage its distribution without BioStar 2?

Airfob Portal (Cloud portal server) has the API. So, via the Airfob portal API, you can upload the user data from your system and make it send Email

invitation that user can download the Airfob pass application (mobile access card)

Q.3) In case of i have my existing system using mobile reader from HID and I already have my own mobile ID then i want to add reader BLE from suprema. does it support?

Our mobile access card only works with Suprema readers. So, If you have HID reader and HID application, then you should change both of them. But however, changing the reader will be more difficult, so, we have something interesting that Dwayne will explain later, which is Airfob patch. Airfob Patch can receive BLE signal and translate and output 13.56 MHZ Mifare signal. So, you can keep using HID reader but by just attaching the Airfob patch, you will be able to use our mobile access card application (Airfob pass)

Q.4) Are there firmware upgrade available for all models to become master device of the new Xpass D2 (and provide Mobile Access feature to the solution)? or only Xpass 2 at the moment?

Currently, XPass 2 only supports. The RS485 mastser mode of the upcoming FW will be compatible with XPass D2 (Rev 2). The version information of the compatible firmware of RS485 Master is as follows.

XPass 2 : v1_2_0_20200409

BioLite N2 : It will be released by 2Q 2020.

CoreStation : It will be released by 3Q 2020.

BioStation L2: It will be released by 3Q 2020.

BioStation A2 : It will be released by 3Q 2020.

BioStaton 2 : It will be released by 3Q 2020.

FaceStation 2 / FaceLite : It will be released by 3Q 2020.

BioEntry W2: It will be released by 3Q 2020.

BioEntry P2: It will be released by 3Q 2020.

Q.5) How can I have Airfob portal API and In-App SDK?

Currently, there is not available pre-defined documents for that. Please contact to Suprema Sales representative.

Q.6) Can we order the credit for end user without creating code to customer, but provide email a/c to you?

There is another site you can make to manage license stock. So, you can buy license stock, and from the stock management site, you can split it and make license code and you can provide the code to your client.

Q.7) For dynamic license, where a credit it's likely to be reissued several times between different users in time, every time I'm using maintenance credit apart from the dynamic credit?

In Dynamic license, there is no maintenance credit. Dynamic license, there is no limit of number of issue/re-issue. But only a credit is required based on the number device and time duration you use (Monthly.) For example, if you have 2 device and you are going to use the system for 2 years then you will need to buy Device 2 x Month 24 = 48 credits.

Q.8) For the mobile access to work must the system where the biostar sw installed be on the internet always, or can it work offline?

If you want to manage everything from BioStar2, then BioStar2 server needs internet connection. But in case of biostar2 in local network then you will need to manually enroll all of the user information on the Airfob portal.

Q.9) For the regular license, the expiration access control is on the device whilst the dynamic the expiration access control is on the mobile?

Yeah! You understood it correctly.

Q.10) The reader just has to be Mifare device type correct? Or could the FOB reader be added to use multi technology

The reader must be working with 13.56 MHz frequency, so multi-technology reader does have 13.56 MHz and AiFob Patch will work on it.

Q.11) So you can buy as suprema partner a bulk of 500 credits and split it up between our different customers in smaller credit sets?

Yes!

<End of Document>