



Warranty Statement

United Kingdom

DEFINITION & TERMS

WARRANTY TERMS

The following are warranty terms for the current Countax and Westwood.

TERMS

Limited to three years from date of purchase subject to the annual service requirement.

- Engines are covered by the Engine manufacturer only and covered for a maximum of 2 years
- TuffTorq Transmissions are administered by Ariens Company on behalf of TuffTorq and for a maximum period of 2 years

Equipment put to any business use (agricultural, commercial, or industrial) or used at multiple locations is considered "Commercial Use." If any product is rented or leased, then the duration of these warranties shall be 90 days after the date of purchase.

Equipment put to personal use around a single household or residence is considered "Consumer Use"; equipment and shall be warranted for 3 years or the maximum hours laid out in the table below.

Warranty claims will only be accepted if the equipment has been registered within 60 days of date of sale and all appropriate services recorded with Ariens Company prior to any warranty claims being submitted.

It is the Dealer's responsibility to ensure the machine is in warranty before starting any repair. Warranty status can be verified by contacting the Ariens Company warranty department.

Please note: Should it transpire that a machine has exceeded the maximum number of hours Ariens Company reserve the right to re-claim from the dealer any warranty payment/s made beyond the maximum hours of warranty cover.

COUNTAX

Tractor Model	Maximum Hours
2WD GARDEN TRACTORS	
C350H Mini	300*
C50	300*
C60	300*
C80	300*
A25-50HE	300*
A230D	375*
4WD Garden Tractors	
B60 4TRAC	300*
B250 4TRAC	300*

WESTWOOD

Tractor Model	Maximum Hours
2WD GARDEN TRACTORS	
S150H Mini	300*
T50	300*
T60	300*
T80	300*
V25-50HE	300*
V230D	375*
4WD Garden Tractors	
F60 4TRAC	300*
F250 4TRAC	300*

* Subject to an annual service and limited to a maximum of 3 Years

SERVICE INTERVALS

Countax & Westwood

Model

Service intervals

C, S, B, F & T Series	Every 12 months or 100hrs use <i>(whichever is sooner & to a maximum of 300hrs or 3 years)</i>
A & V Series	Every 12 months or 125hrs use <i>(whichever is sooner & to a maximum of 375hrs or 3 years)</i>

A full annual service must be carried out irrespective of the total operational hours. If a service is either missed or overdue the warranty then becomes void until such a time that a full service is carried out & recorded with Ariens Company. Any subsequent warranty claim/s which have been carried out between these dates may be rejected.

A copy of the customer's service invoice must be submitted to Ariens Company via post or preferably email to warrantyadmin@ariens.com - this must also include the operational hours.

GENERAL EXCLUSIONS

- Service items including oils, belts, tyres, filters, brushes
- All normal wear & tear items, including blades
- Battery, if allowed to go flat (i.e. not maintained)
- Items covered by separate manufacturer's warranty
- Paintwork, subject to inspection of manufacture fault

WARRANTY TERMS

The Westwood/Countax warranty covers defects in components and manufacture. It does not cover fair wear and tear – particularly to belts, blades and tyres, it does not cover punctures. It does not cover hire charges, telephone charges, traveling time or other cost. Replacement parts supplied under warranty are covered for the unexpired portion of the original warranty period only. The warranty is strictly subject to the service schedules being adhered to and carried out by an authorised dealer only, and where the service has been recorded with Ariens Company within 30 days of the service being carried out.

Contact Ariens Company:

If you have any questions regarding warranty, please contact us, we are always happy to assist you with any queries. Telephone 0800 0720127 email: warrantyadmin@ariens.com

All parts repaired or replaced under warranty will be covered for the balance of the original warranty period only.