# Lift I/O FAQ

**1. Which models of Suprema device could connect to Lift I/O?**

| Available device type and firmware version. | | |
|---|---|---|
| Classfication | Type | Firmware version |
| BioEntry Plus | BEPL | V1.51_120321 or later |
| | BEPM | |
| | BEPH | |
| | BEPI | V1.62 |
| Xpass | XPASS | V1.21_111221 or later |
| | XPASS(EM) XPASS(HID) | |
| Xpass Slim | XPSM | V1.0_111221 or later |

- If you need to use other devices you need to go through a customization project

**2. In the user manual, input 0-11 port is said to be disabled. Could I know what the function of input port is?**
The input port isn't available by firmware.

**3. What is the result for AC Fail, Low Bat, and Tamper has input signal? I can only see the led light turn on but no transaction log or any other output happen**
In case of using AC Fail, Low Bat or Tamper, you should connect with Power supply or an enclosures for Lift IO device.
According to our engineer in charge of Hardware, these inputs are used when an output signal occurs from Power supply.
And Tamper means a tamper for an enclosure of Lift IO device.
The above feature will be supported by external device not Suprema device or Suprema accessory.

**4. Can I adjust the relay time for out 0-11 to lift panel?**
Yes, you can. But you should use BioStar V1.9 and the latest firmware.

**5. What is the benefit for Secure Mode?**
Let say there is one Lift IO and one device. You need to replace other Lift IO due to the device has a problem.
If you use Secure Mode, you can't connect the device before you apply the configuration for Lift IO again.
But, if you don't user Secure Mode, you can connect any device without apply the reconfiguration for Lift IO.

**6. Could I connect only one or more than one reader to one Lift?**
You can connect up to 10 per one reader only.
You can't connect multiple device for one Lift IO.