



Woody Ingest

Update instructions

The following procedure describes [Woody Ingest](#) update from a previous version to version 2.7. The new features, improvements and bug fixes are described in the corresponding release note.

Note regarding installation on Windows 7 or Windows 2008 Server

In case of installation of version 2.8 on Windows 7 or Windows 2008 Server, an error message can appear when launching the installer.

If it happens, please install the required Windows KB as described in this procedure: <http://support.woody-technologies.com/solution/articles/24000013495-installation-of-64-bits-version-of-woody-products-causes-error-on-some-operating-systems>

Update procedure

1. Stop [Woody Ingest](#) service through the Windows console.
2. Uninstall [Woody Ingest](#) through Windows control panel.
3. Open your web browser and purge its cache (shortcut Ctrl+Shift+Del).
4. Rename the folder C:\ProgramData\Woody Technologies\Woody Ingest, in case of rollback or to import profiles in the new version.
5. Install the new version of [Woody Ingest](#).

Upgrade from version 2.6.x and later

Ingest profiles are compatible and can be imported in [Woody Ingest](#).

6. From the backup of the config folder (renamed at step n°4), copy all ***.profile** files and **profiles.wcfg** to C:\ProgramData\Woody Technologies\Woody Ingest\config.
7. From the backup of the config folder (renamed at step n°4), copy the ***.wcfg** files corresponding to your watchfolders in C:\ProgramData\Woody Technologies\Woody Ingest\config.
8. From the backup of the config folder (renamed at step no4), copy the whole **DataLog** folder to C:\ProgramData\Woody Technologies\Woody Ingest.
9. At the first start of [Woody Ingest](#), go to the Setup tab and click on the Import watchfolders button at the bottom of the page.
10. Configure general settings of [Woody Ingest](#) in the setup tab, in particular the number of simultaneous ingest streams.
11. In the Manager tab, don't forget to start all the components by the Start button of the first line.

Upgrade from a version older than 2.6.x

Ingest profiles are not compatible for versions older than 2.6.x

In case of upgrade from a previous version, profiles and watchfolders needs to be re-created after installation.

Do not hesitate to contact Woody Technologies support for any question or issue.