



Snoobi Support and Service

Snoobi login (.COM application) <https://analytics.snoobi.com>

Snoobi login (.EU application) <https://analytics.snoobi.eu>

Most Nordic clients are on the Helsinki server on snoobi.com, other clients are on snoobi.eu.
Contact us if you are not sure which server to use.

Support Tickets Online:	https://support.snoobi.info/support/tickets/new
Finnish Support e-mail:	tuki@snoobi.fi
English Support e-mail:	support@snoobi.nl
Finnish Support phone:	+358 (0) 9 4272 0598
English Support phone:	+31 (0) 20 345 6820
Support Knowledgebase:	https://support.snoobi.info
GDPR- and cookie information:	https://support.snoobi.info/support/solutions/folders/44000565492
Snoobi Latest Release information:	https://support.snoobi.info/support/solutions/folders/44001215130
Snoobi Data Processor Officer:	privacy@snoobi.nl
Snoobi Technology website:	https://snoobi-technology.com
Inquiries about invoicing:	finance@snoobi.fi
Sales and general inquiries:	info@snoobi.fi
Snoobi Servers uptime monitor:	https://support.snoobi.info/support/solutions/articles/44002188136

Notes

Support tickets and Support e-mail can be created online 7 days a week, 24 hours/day.

Typical response time is max. 1 working day (using Finnish and Dutch public holidays).

Phone support is from 09:30 - 15:30 local time.

Language is Dutch, English or Finnish as far as local language customer service agents are available.

Contact us at info@snoobi.eu for questions about training or advisory arrangements, or call us.

To ensure subscribed report delivery, please white-list analytics@snoobi.com and analytics@snoobi.eu if your e-mail security solution requires this.

Snoobi Support -- How can we help you today?