

E-DOMIZIL

I would like to explain the work flow favored by e-domizil:

- e-domizil will send you the bookings via mail and you need to confirm them manually answering the mail.
- We handle the encashment for you, the client pays us the deposit and the final payment (20% prepayment and 80% final payment 6 weeks before check-in). If the booking is made less than 6 weeks prior to arrival, payment of 100% of the booking price.
- We will transfer you the travel rate less our commission 7-10 days before the guests arrive
- Last minute reservations: transfer of the travel rate will be made directly after receipt of guests' payment.
- Your booking terms & cancellation policy apply. Please provide us the terms and conditions in all available languages
- You can send the arrival voucher (address of the property, travel information, information key delivery etc.) six weeks before arrival to the guest (you can find the contact details in the booking confirmation)
- Rebooking/cancellations: We will inform you about rebooking and cancellations by mail
- You can contact our service team at Buchungsabwicklung@e-domizil.de. For questions regarding the contract or problems in the connection please contact product@e-domizil.de

Please note, you do not need to send any booking confirmation or invoice to the guests. We will take care of that.

Important to know:

Through our cooperation you as well get listed on our company websites in Switzerland, Poland, Spain etc. (www.e-domizil.ch, <http://edom.pl/>, www.e-domizil.es). And very important, your properties will be listed on all our partnership websites, that means more than 4,000 online sales partners (e.g. Jahn Reisen, HolidayCheck, sonnenklar.tv, casamundo, hometogo – all very known in Germany!).

Our standard commission is 15%.