



Impero Server Migration Guide

Impero Education Pro 2018

KBA-01137-K2G0N9



## Migrating Data and Settings

Please follow the below steps to migrate your **Impero Server** to a new machine. You will first need to back up your settings and reactivate the Impero Server license code.

**Note:** *Certain EdPro files are encrypted to each server and will require additional steps to migrate to a new server. If you require your log data (iLog2) or you are an Impero Insight user please contact Impero Support for assistance.*

**Note:** *The file 'cleverconfiguration.dat' must be deleted to perform a successful migration. This file contains the settings found on the SIS Integration tab of Impero Server. If you use Clever Integration (US Only) please contact Impero Support for assistance setting up after migration. The default location of the 'cleverconfiguration.dat' file is as follows;*

***C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Data***

On your old Impero Server machine, take a back up of the following folders to a temporary location:

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Data

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Recordings

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\ConsoleLogs

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Inventory

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Patch

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\ScheduledReports

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Exam

|                       |                  |             |
|-----------------------|------------------|-------------|
| Backups               | 19/01/2018 00:15 | File folder |
| ConsoleLogs           | 18/01/2018 09:38 | File folder |
| Data                  | 18/01/2018 09:45 | File folder |
| Errors                | 10/11/2017 19:21 | File folder |
| Exam                  | 14/11/2017 19:03 | File folder |
| imageformats          | 18/01/2018 11:13 | File folder |
| ImperoExamSend        | 10/11/2017 19:29 | File folder |
| ImperoPatchRepository | 10/11/2017 19:21 | File folder |
| ImperoRelay           | 22/12/2017 17:01 | File folder |
| Inventory             | 17/01/2018 11:45 | File folder |
| Patch                 | 18/01/2018 11:13 | File folder |
| platforms             | 18/01/2018 11:13 | File folder |
| Recordings            | 10/11/2017 19:21 | File folder |
| ScheduledReports      | 10/11/2017 19:30 | File folder |
| Third Party Licenses  | 18/01/2018 11:13 | File folder |
| Updates               | 18/01/2018 11:18 | File folder |
| WebServer             | 18/01/2018 11:13 | File folder |

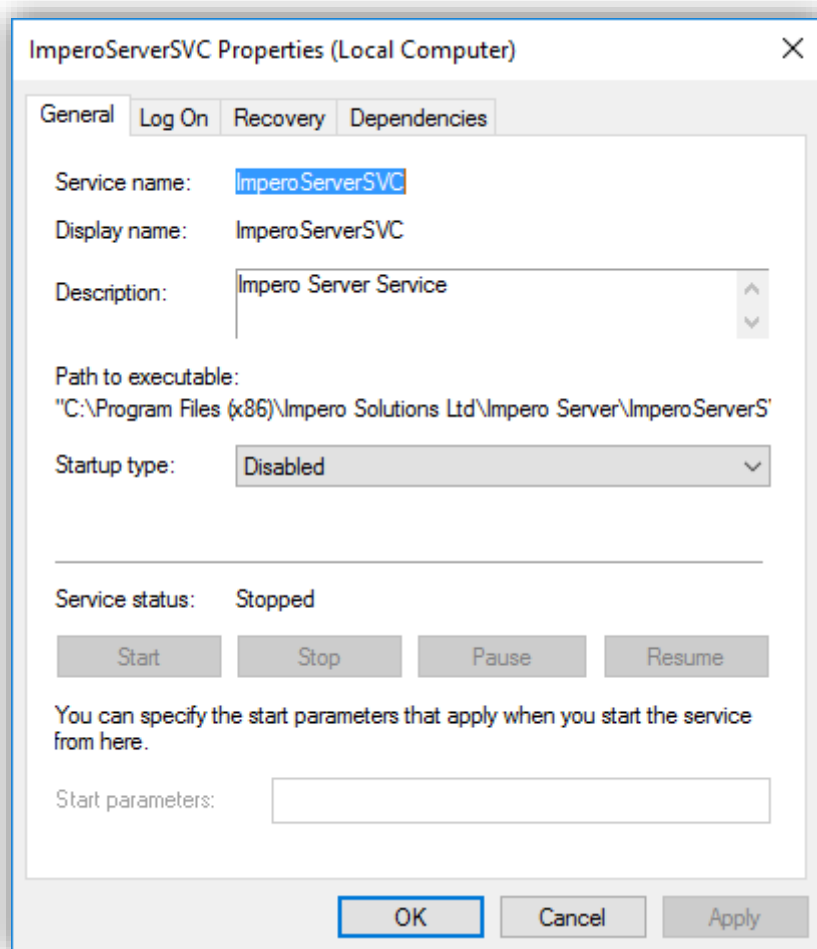
Your activation code will now need reactivating, you can do this through the support portal <https://support.imperosoftware.com> or by contacting the Impero support team via the means below:

Tel: +44 (0) 1509 611341 (UK) or 877-883-4370 (USA)

Email: [support@imperosoftware.com](mailto:support@imperosoftware.com)

To 'deactivate' your existing so that you can activate the new Server.

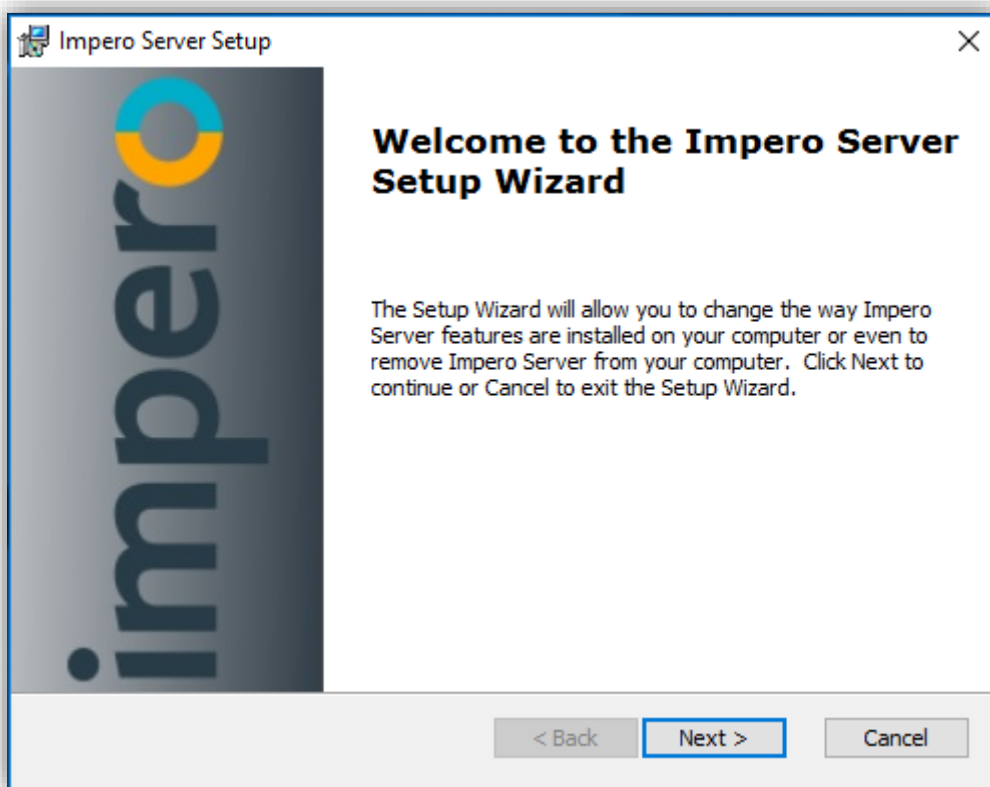
- > Stop the 'Impero Server Service'
- > Right-click the service and click 'Properties'
- > Change 'Startup type' to 'Disabled'



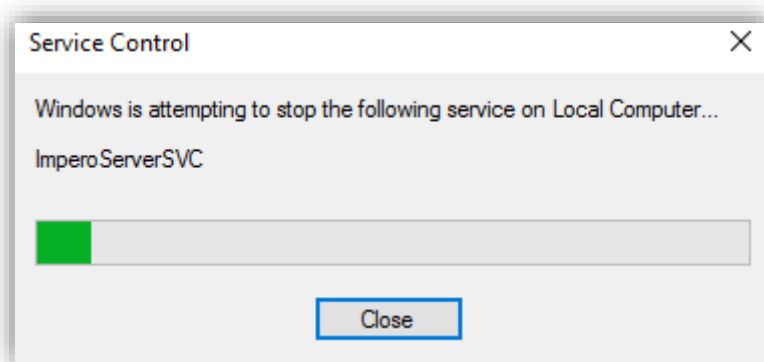
**Please Note:** *If you have created a DNS entry for 'impero\_server' you will need to update the IP address associated with it to reflect the new server.*

Now that the old Impero Server is deactivated, you can restore your settings and activate the new server.

Install the Impero Server but **do not** run the Impero Server application (register)



Stop the Impero Server service



Copy the folders from the temporary location so that they overwrite the following:

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Data

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Recordings

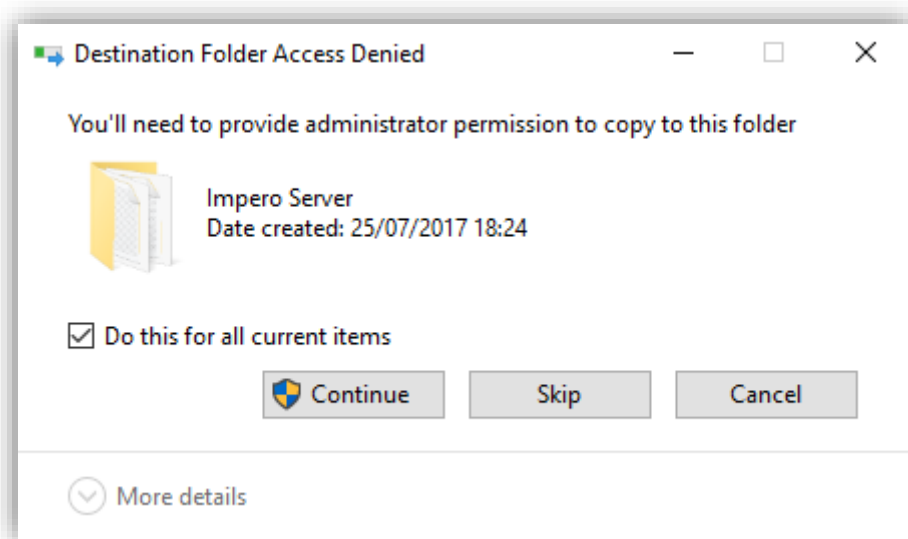
C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\ConsoleLogs

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Inventory

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Patch

C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\ScheduledReports

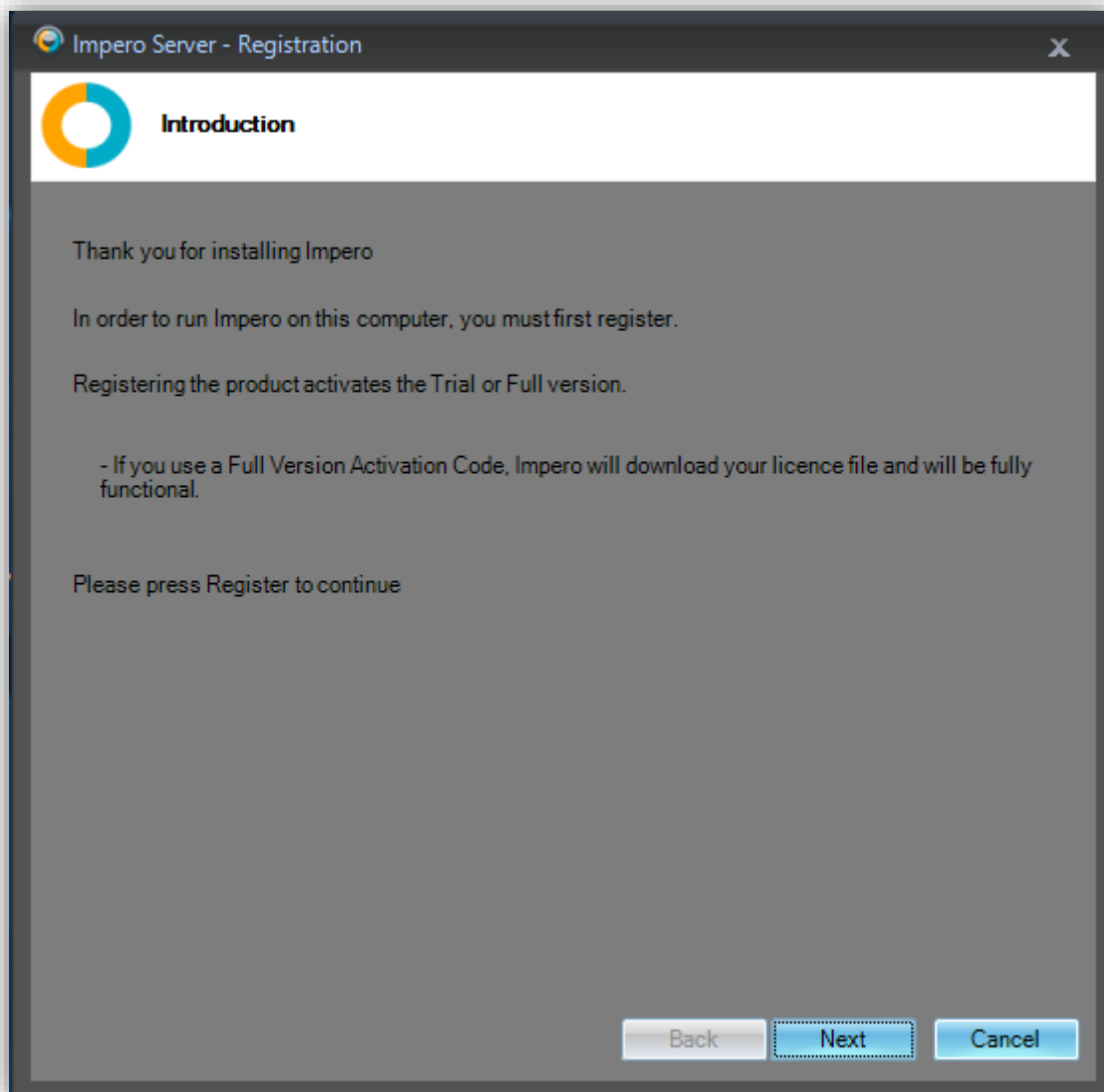
C:\Program Files (x86)\Impero Solutions Ltd\Impero Server\Exam



Users will require appropriate administrator permissions in order to copy the folders to the correct destination.

> Start the 'Impero Server Service'

> Open the Impero Server



Complete the registration wizard

**Note:** *Once you are happy that all settings have been copied across to the new server you can uninstall the Impero Server from the old machine.*



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