



NAL SHOUT ts Quick User Guide

The NAL SHOUT ts is the world's smallest satellite tracker and messenger, that allows you to securely share your location, send and receive text messages, and request assistance in the event of an emergency, wherever you are in the world, using the highly reliable and fast Iridium global network.

Important Safety Information

In addition to this guide, the SHOUT ts User's Manual contains essential safety and operating information which must be read before using your Shout ts.

Satellite data networks do not operate in the same way as cell-phone networks and as a result, your SHOUT ts will not behave in the same way as a mobile phone, especially with regard to the receipt of messages. It is essential to understand how your SHOUT ts functions before using it in potentially life threatening situations.

Step 1: Activate your SHOUT ts

Before you can use your SHOUT ts, you need a TracPlus account and to activate your unit against that account. If you do not have a TracPlus account, email support@tracplus.com to apply for an account.

If you have an existing TracPlus account, email support@tracplus.com with your SHOUT ts serial and IMEI numbers to activate your unit against your account.

Important Note:

Activation can take up to 24 hours to process. Please ensure you allow for this before using your SHOUT ts operationally.

Step 2: Charge your SHOUT ts


For best results, your SHOUT ts should be fully charged before each use. To get the best life from your Li-Ion battery, you should charge the SHOUT ts using the AC adapter provided for five hours prior to first use.

Step 3: Ensure a Good View of the Sky





Your SHOUT ts relies on GPS and Iridium satellites to determine your location and to transmit and receive messages.

To work correctly, your SHOUT ts must have a clear, unobstructed view of the sky. As with all GPS and Iridium devices, performance may be affected in dense wet foliage, inside vehicles, or in city environments near tall buildings.

Turning your SHOUT ts On / Off

To turn the SHOUT ts on or off, press and hold the Power Button  for two seconds. The device will give you the options to 'Turn Off,' to 'Lock' or to 'Cancel.' Press the screen on 'Turn Off' to turn the device off.

Enabling Tracking

Your SHOUT ts device is shipped to you with the tracking disabled. To enable the device to begin tracking, hold the 'Power / Back' button  for 2 seconds. Then from the Home Screen press the 'Tracking' Icon . Then Press 'On/Off' Icon . Then 'Enable Tracking.' Press the  to return to the previous menu level.

Changing the Tracking Rate

When tracking is enabled, your SHOUT ts will attempt to send a standard position report at regular intervals.

From the Home Screen Press the 'Tracking' Icon . Then press 'Report Rate'  to set the time interval between regular position reports.

You will be prompted to set the mailbox check rate at the same time. It is recommended that you set this to be the same as the reporting rate, as the device will include a mail box check when reporting.



Important Note:

To avoid additional mailbox check fees, set your Mail box Check rate to the same interval as your Report rate. See the Shout ts User Manual for more information on this setting.

Check-In and Waypoints

Your SHOUT ts can be used to manually send check-in messages to signal that all is well.

You can also send a waypoint message to indicate that you have reached a certain position or located an item of interest.

'Check-In'  and 'Waypoint'  messages are sent by pressing their respective Icons on the Home Screen and do not require tracking to be enabled.


Sending Messages to your Shout ts

To send a text message to your SHOUT ts, use your TracPlus Username and Password to log into web.tracplus.com. Right click on your SHOUT ts in the Watchlist and choose 'Send Text Message' from the pop up menu. Compose your message and click 'Send'.

Emergency (911 or 111) Mode

In the event of an emergency, the SHOUT ts can be used to send emergency alerts to TracPlus who will notify your nominated ICE (In Case of Emergency) contacts or the Search and Rescue authorities in your country.

To activate Emergency (911) mode, rotate the Emergency guard on the back of the SHOUT ts and press the Emergency button.

To cancel Emergency (911) mode, press the icon on the main screen,  next press 'Cancel 911,' then 'Without Gateway Ack,' next press 'Yes.'

Important Note:

DO NOT USE Emergency (911) mode unless you are in a genuine emergency situation.

Critical Safety Information

To send a distress message, SHOUT ts must be outside with a clear view of the sky. The Emergency (911) button is active at all times, even when the SHOUT ts is turned off.

Do not cancel Emergency (911) mode unless you are no longer in an emergency situation, and no longer need any assistance. Activating Emergency (911) mode may result in the despatch of emergency services and incur call-out fees by those services. False alarm activations incur a US\$75 fee.

Warranty Details

TracPlus provides a standard one-year warranty on your SHOUT ts. This warranty guarantees our equipment to be free of defects in material and workmanship from the date of purchase. If a component fails within the warranty period, TracPlus will repair or replace the unit at no charge to the customer.

If your SHOUT ts has failed, please email support@tracplus.com

Do not attempt to disassemble your SHOUT ts, as doing so will void your warranty.

For Further Information

For more detailed information about your SHOUT ts, please refer to the SHOUT ts User's Manual.

Should you have further questions please don't hesitate to contact either the TracPlus support team on support@tracplus.com or call +64 (3) 477 8656.