



## Q-RADAR Release Notes for Version 11

Q-RADAR version 11 has features that immediately affect all users after the release. You may want to communicate these changes to your users beforehand so they are prepared.

This release notes summarizes the Q-RADAR version 11 features and their impact on users.

### General

Enhanced display of the module landing page allowing user to access to the various modules that user has access to





## Administrative functions - User Setup Management

- Administrator is now able to reset user's password in a more efficient manner from the user listing screen. Password field is no longer display in each user account and the password field will only be displayed during the creation of the user account
- For client who has Single Sign On license, administrator has option to decide to enabling creation of local user when connected to Active Directory
- Administrator can now notify users of their Login ID and password

*Requires purchasing Q-RADAR LDAP Connector*

## Administrative functions -Password management

- Password is required to have combination of Lower case AND Upper case character and numbers. Only affects new password and does not affect existing password until it is due for change
- Administrator has the option to set Symbol or Special Characters as Mandatory and has the flexibility to set a list of predefined symbols or characters that can be used
- New security setting that allow administrator to enforce password cannot contain reference to the user name.

*Applicable when Complexity Requirement for Password setting is Enabled*

*Applicable when Password can contain special Symbols or Special Characters setting is Enabled*

*This is disabled by default*

## Other Administrative functions

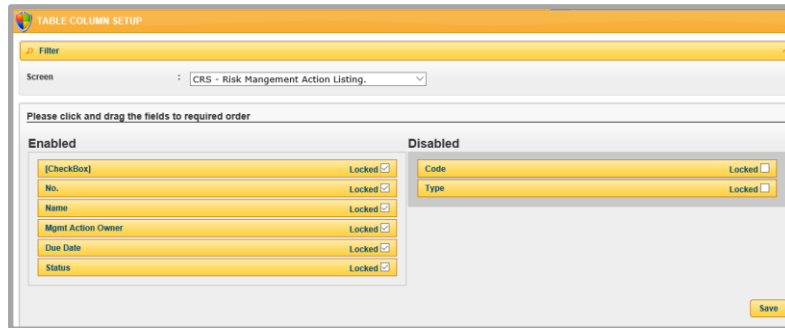
- View both Unsent and Sent Email logs to troubleshoot email related issues
- Setup and maintain colours used in Q-RADAR modules

*System Admin>Utilities>Unsent Email Log, System Admin>Utilities>Sent Email Log*

*System Admin>Utilities>Color Setup*



- Configure and Setup the display of summary table headers



*Applicable in Corporate Risk Scorecard and Corporate Continuity Management modules*

- Session timeout with timer prompt to inform user that session is due to expired allowing user the option to log out or continue with the session.
- Allowing administrator to setup connection to Proxy server
- Allowing administrator to setup connection to Active Directory

*This is disabled by default  
System Admin>Utilities>Configure System Setting*

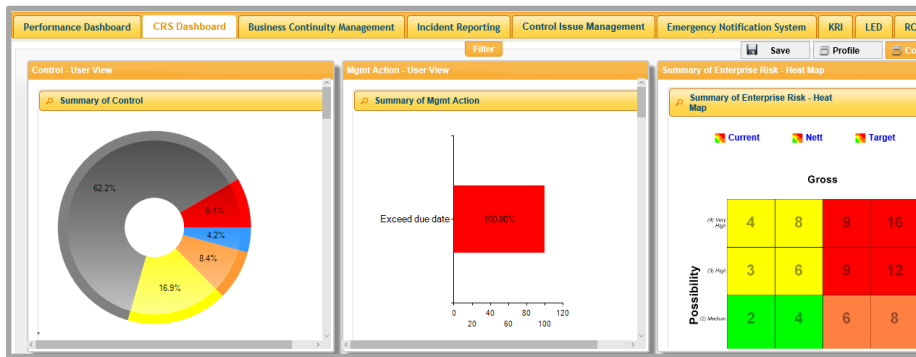
*Require Configuration*

*Requires purchasing Q-RADAR LDAP Connector*

## Corporate Risk Scorecard

- New display of Risk summary details on the dashboard using “Widget” defined by user roles

*This is disabled by default. Require Configuration*



- Rating status (Gross, Nett, Target) has discarded the diamond shaped image as display and its now display in a simplified rectangular shape

Risk Summary Form:

Risk Type: All

Search

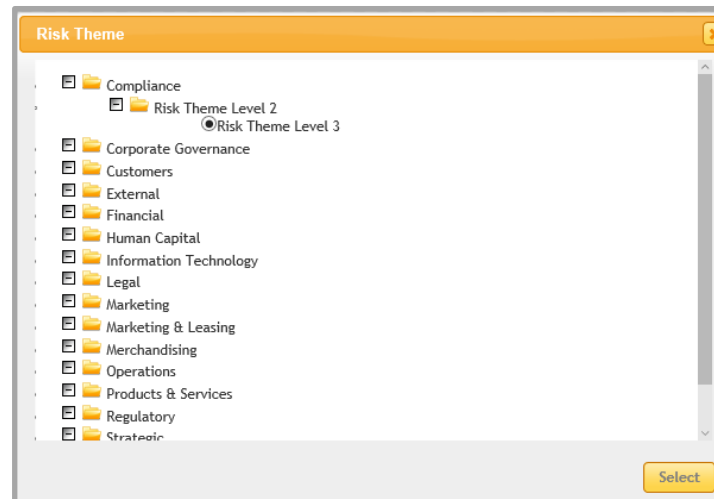
List

Manage Column

No.	Risk Factor	Risk Owner	Risk Tag	Risk Status	Gross Status	Nett Status	Action
<input type="checkbox"/> 1	Lack of compliance by water operators on the terms of the agreements	Admin	TRAINO-0001	Active	4	4	
<input type="checkbox"/> 2	Ineffective management of excess funds		TRAINO-0002	Active	6	4	
<input type="checkbox"/> 3	IT Project implementation risk		TRAINO-0003	Active	6	4	

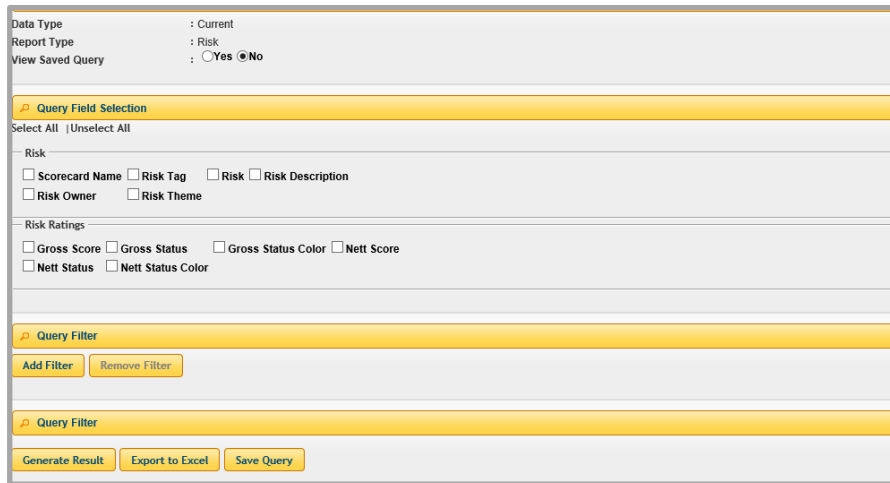
[1] | Total Record : [3]

- Risk Theme or in some instance called Risk Category with its sub levels can now be viewed in a tree structure to enable easy viewing and selection



- Report Query - Flexibility for administrator to group related query fields in its own category for easier viewing

*This is disabled by default. Require Configuration*



- Integration with CRA - User now able to select risks to be copied into the Corporate Risk Advisor (CRA) Library
- KRI - Flexibility to set the KRI status to hit the Yellow status when Actual Value meets the targeted value instead of turning Green

*Require purchase of Corporate Risk Advisor (CRA) module*

*This is disabled by default*

## Corporate Continuity Management

- Corporate Continuity Management Module now has its own mobile web format allowing users to access key BCM areas using their smartphone
- New Functional tabs and forms allowing administrator more control and flexibility to configure and setup the BCM framework

*This is disabled by default. May Require customization\**

*New Tabs and Form are disabled by default. Require Configuration*

No.	Tab Name	Name	Action
1	BCM Tabs - MBCO	MBCO	Edit
2	BCM Tabs - CBF	CBF	Edit
3	BCM Tabs - Vital Records	Vital Records	Edit
4	BCM Tabs - Departmental Key Contacts	Departmental Key Contacts	Edit
5	BCM Tabs - Risk Scenarios	Risk Scenarios	Edit
6	BCM Tabs - Resource Requirements	Resource Requirements	Edit
7	BCM Tabs - Recovery Plans	Recovery Plans	Edit
8	BCM Tabs - BCP Testing	BCP Testing	Edit
9	BCM Tabs - Submit For Approval	Submit For Approval	Edit
10	BCM Tabs - Manual Workaround	Manual Workaround	Edit

1 2 3 4 | Total Record : [34]

Please click and drag the fields to required order

Enabled	Disabled
Company Info	BCP Testing
MBCO	Business Continuity Plan
CBF	Business Continuity Team
Departmental Key Contacts	Business Impact Analysis
Submit For Approval	Business Recovery Organisation Structure

- Introduction of a new Corporate MBCO field allowing administrator to define the Corporate MBCO to be used across the board
- Impact Analysis table can now be exported into MS Excel format
- Providing more flexibility and option to determine MTPD, RTO, Criticality and Prioritization
- Administrator is now able to duplicate Scorecard /Business Unit/Department to ease the process of cascading similar or common information across the organization

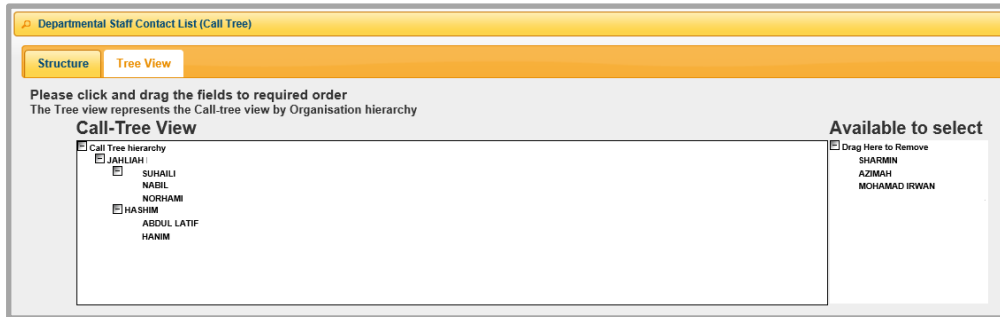
*This is disabled by default. Require Configuration*

*Require Configuration*

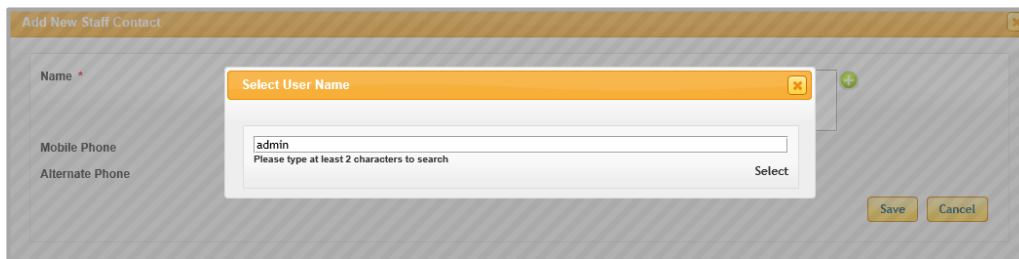
- Alternate Site for each Department/Business Unit is determined centrally by administrator and appear automatically in the Resource Requirement screen
- Call tree can be setup by using drag and drop method and display in a tree structure

*This is disabled by default. Require Configuration*

*This is disabled by default. Require Configuration*



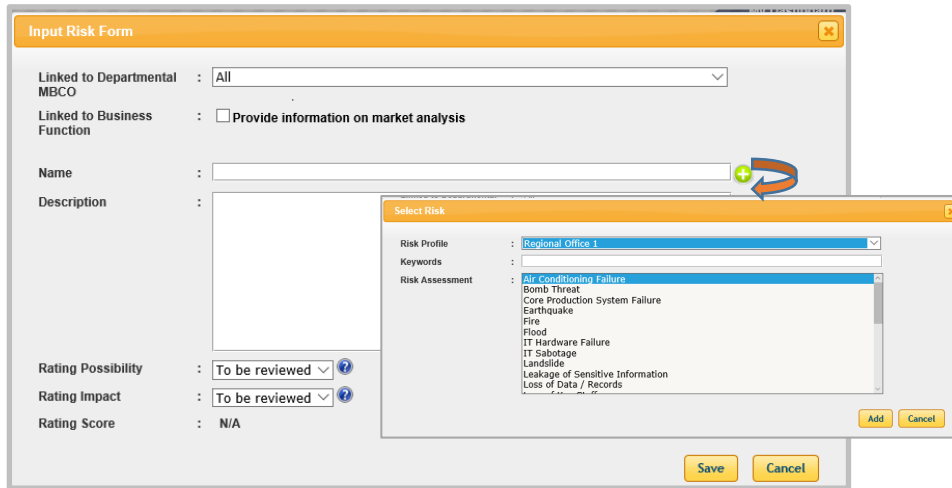
- Ability to select user(s) from the centralized user database in System Admin. Contact numbers will be populated when selecting from the user database and is not editable. Any update of contact numbers in the centralized user listing will be updated across the system (this apply to user selected from the centralized user database)





- Enhanced and new approach in Risk Assessment function

*This is disabled by default. Require Configuration*



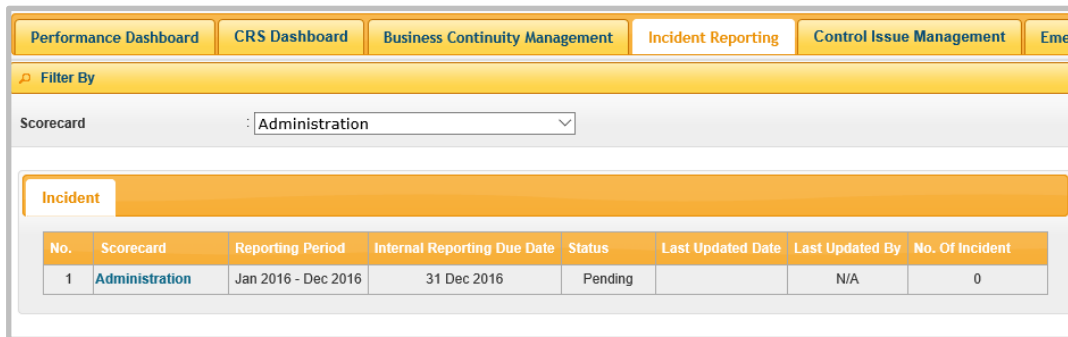
- Ability to setup and configure Departmental Split Team

*This is disabled by default. Require Configuration*

Department Info		Department MBCO		Business Function		Business Functions Prioritization		Resource Requirements		Contact List		Department Split Team		Recovery Strategy & Plan	
Attachment		Risk Assessment (RA)		Submit For Review / Approval											
Primary Site														No. of row 50	
No.	Name											No. of Team			
1	HQ, KL											2			
[1]   Total Record : [1]															
Alternate Site														No. of row 50	
No.	Name											No. of Team			
1	Building Tower A											2			
[1]   Total Record : [1]															

## Incident Reporting

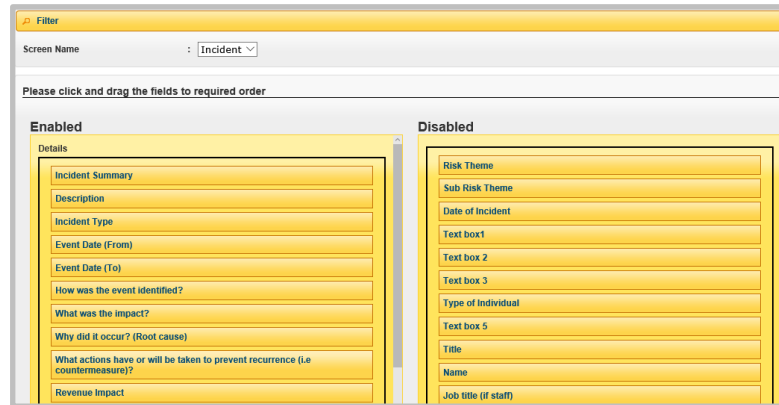
- The Incident Reporting frequency setup is now maintained separately from Corporate Risk Scorecard
- Incident now has its own Dashboard and no longer part of the Risk Dashboard section



The screenshot shows a dashboard with several navigation tabs: Performance Dashboard, CRS Dashboard, Business Continuity Management, Incident Reporting (selected), Control Issue Management, and Emergency. Below the tabs is a 'Filter By' section with a dropdown menu for 'Scorecard' set to 'Administration'. An 'Incident' section is highlighted in orange, containing a table with the following data:

No.	Scorecard	Reporting Period	Internal Reporting Due Date	Status	Last Updated Date	Last Updated By	No. Of Incident
1	Administration	Jan 2016 - Dec 2016	31 Dec 2016	Pending		N/A	0

- Administrator has the flexibility in managing the Incident form and sections



The screenshot displays a configuration window titled "Filter" for the "Incident" screen. It features a "Screen Name" dropdown set to "Incident" and a prompt: "Please click and drag the fields to required order".

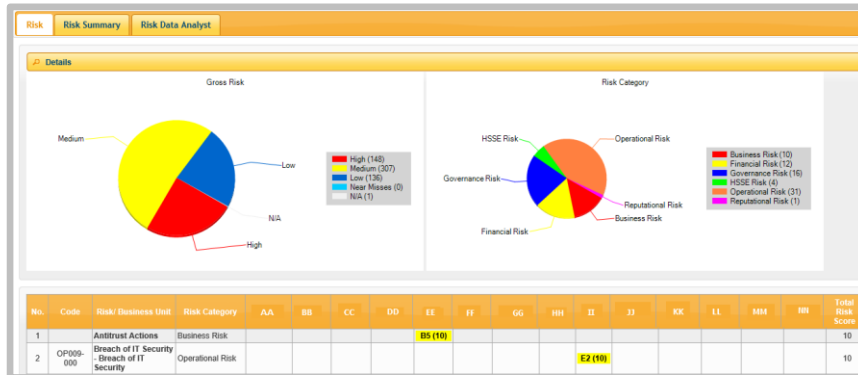
The configuration is divided into two columns:

- Enabled:** A list of form fields under the "Details" section, including Incident Summary, Description, Incident Type, Event Date (From), Event Date (To), How was the event identified?, What was the impact?, Why did it occur? (Root cause), What actions have or will be taken to prevent recurrence (i.e. countermeasure)?, and Revenue Impact.
- Disabled:** A list of form fields including Risk Theme, Sub Risk Theme, Date of Incident, Text box 1, Text box 2, Text box 3, Type of Individual, Text box 5, Title, Name, and Job title (if staff).

## CRS Consolidator and Scoring

- New Risk Consolidation approach with enhanced view and analysis screen

*Require purchase of Corporate Risk Advisor (CRA) module This is disabled by default. Require Configuration*



No.	Potential Risk Factors/ Causes	Count
1	[EC-021] Lack of / inappropriate understanding or awareness of the regulation / law changes	8
2	[PR-004] Inadequate internal policies and procedures to ensure compliance with applicable regulations / laws	8
3	[PR-018] Unclear / not up-to-date SOPs	8
4	[PR-008] Lack of / inadequate SOPs / SWPs for the activities	6
5	[PR-009] Lack of / inappropriate mechanisms to assure compliance with policies and procedures for the lawful conduct of business	6
6	[EC-005] Changes in market conditions which leads to changes of the law policy / regulations	5
7	[HW-014] Lack of investment / upgrade on hardware / software	5
8	[PR-014] Lapses in procedures or technical glitches	5
9	[TD-002] Lack of appropriate flow for training and career development	4