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Frequently Asked Questions

ERROR DVR RPS State

Date Raised:9/Nov/2016

Date Amended:

Safe practises should always be employed to ensure the Health and Safety of yourself, employees and customers (if applicable) Refer to product manuals, exploded drawings and our website if further assistance is required, or contact us on service@teknatool.com

Step1:	Description	
	Clean the sensor by airgun or vacuum cleaner to make sure no "RP stator error 0 or 1" coming up.	

Step2:	Description	
	Please check at all index positions from the index01~index12. if the motor not started at one of index positions, go to next step	

Step3:	Description	
	Power off your headstock for a few minutes. Unplug the 6 pin connector between the stator and main board, and then check all pins in both 6 pin terminals/connector, make sure all of them in the home position. Especially, check carefully as plug in. sometimes, one of pins was pushed out when plug in.	

Step4:	Description	
	Power on your headstock and check all indexes with start-up again. If all positions started successfully, it means the problems has been fixed and the noise should be gone.	

Step 5:	Description	
	If the problem is still there, send the board, the black panel and sensor in a good packaging to our custom service. Please also check the version no. of software e.g. 6.06 xs14 shown on the screen when switched on.	